

# LEPHALALE LOCAL MUNICIPALITY

## MID-YEAR PERFORMANCE REPORT 2024-25



LEPHALALE  
MUNICIPALITY

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## ACRONYMS AND ABBREVIATIONS

A summary of acronyms and abbreviations used in this report are being supplied below:

ACRONYM / ABBREVIATION	MEANING
AFS	Annual Financial Statements
AG	Auditor-General
AVG	Average
BAC	Bid Adjudication Committee
BSC	Bid Specification Committee
BTO	Budget and Treasury Office
CDW	Community Development Workers
Coghsta	Department of Cooperative Government, Human Settlements and Traditional Affairs
CSSS	Corporate Support Services Department
Dec	December
DP	Development Planning Department
DWS	Department of Water and Sanitation
EAP	Employee Assistance Programme
EM	Executive Manager
EPWP	Expanded Public Works Programme
HR	Human Resources
i.t.o	In Terms Of
ID	Infrastructure Department
IDP	Integrated Development Plan
IIMP	IIMP Infrastructure Investment Master Plan
KPA	Key Performance Area
KPI	Key Performance Indicator
LED	Local Economic Development
LLF	Local Labour Forum
LLM	Lephalale Local Municipality
LUMS	Land Use Management System
LIIM	Lephalale Integrated Infrastructure Masterplan
MIG	Municipal Infrastructure Grant
MM	Municipal Manager
MPCC	Multi-Purpose Community Centre
MSIG	Municipal Service Infrastructure Grant
Mscoa	Municipal Standard Chart of Accounts
N/A	Not applicable to this quarter
PMU	Project Management Unit
POE	Portfolio of Evidence
PSP	Project Service Provider
Rep	Representative
R-value	Rand value
SCM	Supply Chain Management
SDBIP	Service Delivery and Budget Implementation Plan
Sept	September
SLA	Service Level Agreement
SS	Social Services Department
SSSS	Strategic Support Services Department
UOM	Unit of Measure, for example: # is number of, % is percentage
VIP	Ventilated Improved Pit Latrine
YTD	Year to Date

# 1. Purpose

The purpose of this report is to give feedback regarding the non-financial performance of Lephalale Local Municipality for the Mid-Year of the 2024-25, Financial Year. This report is following section 72 (1) of the Municipal Financial Management Act (MFMA)<sup>1</sup> whereby: The Accounting Officer must by 25 January of each year –

**(a) assess the performance of the municipality during the first half of the Financial Year, considering –**

- (i) the monthly statements referred to in section 71 for the first half of the financial year.
- (ii) the municipality's service delivery performance during the first half of the financial year, and the service delivery targets, and performance indicators set in the service delivery and budget implementation plan.
- (iii) the past year's annual report, and progress on resolving problems identified in the annual report.

**(b) submit a report on such assessment to-**

- (i) the Mayor of the Municipality.
- (ii) the National Treasury; and
- (iii) the relevant Provincial Departments, i.e., Treasury, Coghsta and Office of the Premier.

- Section 41 (1) (e) of the Municipal Systems Act No. 32 of 2000 prescribes that a Municipality must establish a process of regular reporting to-
  - The Council, other political structures, political office bearers and staff of the Municipality; and
  - The public and appropriate organs of state".
- Section 41 (2) further prescribes that the system applied by the Municipality in compliance with subsection 1) (c) must be devised in such a way that it may serve as an early warning indicator of underperformance.
- National Treasury Circular 13, Component 32 that requires from Municipalities that the targets and indicators contained in their SDBIP should be reported on for in-year reporting (quarterly and mid-year) and the annual report.

**This non-financial Mid- Year quarter performance report contains information about:**

- Quarterly performance against quarterly and annual targets as per the SDBIP is reported on. The SDBIP for 2024-25 contains the objectives and indicators as per the Municipal IDP as well as General Indicators. The SDBIP for 2024-25 was developed to reflect **cumulative performance**, therefore the status of indicators reflects the overall performance level achieved year to date.
- Measures taken to improve performance.
  - Corrective action is included for each KPI.
  - Section on improvement from challenges in previous financial year's Annual Report as per the Annual Performance Report for the previous financial year
- Comparison of performance against set targets and performance in the previous financial year
  - Calculations to calculate the variance between actual quarterly performance and annual targets are included for each KPI.
  - Comparisons of performance against quarterly targets are highlighted and adapted to comply with the Lephalale Local Municipality's performance management requirements. The scoring method utilised is in line with the assessment rating calculator prescribed by the Local Government: Municipal Performance Regulations for Municipal Managers and Managers directly accountable to Municipal Managers, Regulation 805 of 2006. An explanation is as per the table below:

**Table 1**

Color code	Scoring	% Target achieved	
Rating	Score	Low	High
Unsatisfactory	1-1.99	0.0%	49.99%
Below target	2 -2.99	50%	69.9%
Achieved target	3 -3.99	70%	79.99%
Achieved/ exceeded target	4 -4.99	80%	99.9%
Outstanding / Far exceeds target	5+	100.0%	+

<sup>2</sup> National Treasury MFMA Circular No. 13 of 2005

## 2. Components of the Report

The following is reported in this report:

- Performance Highlights
- SDBIP performance of service delivery and performance indicators and targets
- SDBIP Project Implementation
- SDBIP Budget Statement Components
- Approval of this Report

## 3. SDBIP Service Delivery and Performance Indicators

There are 169 indicators in the 2024-25 higher level SDBIP, 41 indicators from this total are not applicable for the quarter. The total number of measurable indicators is 128.

The Overall SDBIP achievement is 60 indicators achieved target as predetermined, 23 indicators exceed target, 21 indicators over exceeded target extremely, 19 indicators were below target and 5 indicators very poor on performance as predetermined making the performance unsatisfactory. This is a good Performance for the institution. The institutional performance is at 4.0 for key performance indicators and 1.5 for project implementation.

If we compare the scores for the 1<sup>st</sup> quarter to the current scores for the second quarter, there is a 4 % improvement on performance indicators and a 6 % improvement on the capital project implementation.

Table 2

Overall SDBIP	Number of KPIs and Capital Projects	2024-25 Quarter 1 Indicator Performance						Percentage Performance
		Over Exceeded	Exceeded Target	Target Achieved	Below Target	Target Not Achieved	N/A	Total %
Total Indicators	169	21	23	60	19	5	41	81%
Total capital Projects	39	2	7	4	8	18		33%

The performance is 81% for indicators and 33% for capital projects as per the rating tool in 1 b., this translates to 3.8 out 5 in terms of the regulation 805 scoring.

### The performance Comparison for the Mid – Performance 2024-25 and 1<sup>st</sup> quarter 2024-25 Performance Summary

The Overall SDBIP achievement is 63 indicators achieved target as predetermined, 29 indicators exceed target, 27 indicators were below target and required urgent intervention for improvement . This is a good Performance for the institution. The institutional performance is at 3.7 for key performance indicators , which translates to 77% and 2.5 for project implementation which translates to 64% as the scoring outlined on table 1.

Table 3

Overall SDBIP	Number of KPIs and Capital Projects	2024-25 Quarter 1 Indicator Performance						Percentage Performance
		Over Exceeded	Exceeded Target	Target Achieved	Below Target	Target Not Achieved	N/A	Total %
Total Indicators	169		29	63	27	0	50	77%
Total capital Projects	39		10	15	10	4		64%

## SUMMARY OF INSTITUTIONAL SUCCESS

### ➤ KPA 1 Spatial Rationale.

- Housing queries and national housing needs register are attended daily.
- The process of land acquisition for low-cost housing is on-going and on targeted progress.
- Building regulations are enforced around urban settlements.
- Land use applications are processed within 3 months.
- Assessment of building completed within time frames.

#### **Challenges**

- Informal settlements around town periphery

### ➤ KPA2 Basic Service Delivery and Infrastructure Development

- Additional rural households are electrified.
- High mast lights are installed in over 10 villages.
- The process of resuscitating the two regional schemes is completed where phase 5 of Seleka Witpoort water scheme is ongoing and phases 4&5 of Mokuruenyane Shongoane water scheme is about to commence.
- Waste collection is done at 23 rural villages and 80652 households in urban areas and 8675 informal settlements.
- Implementation of mitigations on audit findings is done and ongoing.
- Council resolutions are implemented.

#### **Challenges**

- Water loss is at 41% due to aged water infrastructure and replacement of asbestos pipes with acrylic ones.
- Procurement process for goods is slow and delays project completion.

### ➤ KPA 3 Financial Management and Viability.

- Liquidity Ratio is lower than required by legislation at 226%
  - The percentage of debt coverage was 562%.
  - Quarterly Financial Report were prepared and submitted to Council on time.
  - Turnaround times for procurement are improving, tenders are processed within 20 days.
- Debt collection rate is 88% instead of the prescribed 95%

#### **Challenges**

- The indigest register is not finalised and is still in the process of completion.
- Capital expenditure is lower than 30% of the total capital budget.

### **KPA 4 Local Economic Development**

- Training sessions for small and medium enterprises were conducted.
- About 60 temporary jobs were created
- Two meetings about CSI and SLP were held with strategic partners.

### ➤ KPA 5 Transformation and Organisational Development

- The vacancy rate is 15% and the percentage of the total budget spent on work skills development is 0,26%
- Equity groups are covered in the top three highest level of management.

### ➤ KPA 6 Good Governance and Public Participation

- A total of 4 council Meetings were held year to date.
- The Municipality has maintained the unqualified Audit opinion for the third year in a row and the Audit on Performance information has improved from disclaimer to qualified.
- Section 79 and 80 committees are functional at LLM.
- 2 Local Labour Forum meeting held in the second quarter.

#### 4. Departmental Detailed Indicator Performance

Summary of SDBIP Votes and Indicators from the previous financial year's Mid -Year performance

Table 1.1

Overall SDBIP	Number of KPIs	2024-25 Quarter 2/ Mid-Year Indicator Performance						Percentage Performance
		Over Exceeded	Exceeded Target	Target Achieved	Below Target	Target Not Achieved	N/A	%
<b>SDBIP KPAs and Functions (Votes)</b>								
<b>Office of the Municipal Manager</b>	<b>23 Indicators</b>	0	0	12	4	0	7	75%
KPA6: Good Governance and Public Participation	19 indicators							
KPA2: Service Delivery and Infrastructure Development	2 indicators							
KPA3: Financial Viability and Financial Management	2 indicators							
<b>1 Capital Projects</b>		0	0	1	0	1	0	0%
<b>Strategic Support Services</b>	<b>34 Indicators</b>	0	1	15	6	0	12	73%
KPA6: Good Governance and Public Participation	28							
KPA4: Local Economic Development	5							
KPA3: Financial Viability and Financial Management	1							
<b>3 Capital Projects</b>		1	0	1	0	1	0	66%
<b>Corporate and Support Services</b>	<b>25 Indicators</b>	0	7	11	0	0	7	100%
KPA5: Transformation and Organisational Development	12							
KPA6: Good Governance and Public Participation	12							
KPA3: Financial Viability and Financial Management	1							
<b>4 Capital Projects</b>			2	0		2	0	50%
<b>Development Planning</b>	<b>20 Indicators</b>		5	5	2	0	6	86%
KPA1: Spatial Rationale	13							
KPA6: Good Governance and Public Participation	6							
KPA3: Financial Viability and Financial Management	1							
<b>1 Capital Project</b>		0	0		0	1	0	0%
<b>Budget and Treasury</b>	<b>26 Indicators</b>	3	4	13	2	0	4	91%
KPA3: Financial Viability and Financial Management	17							
KPA6: Good Governance and Public Participation	9							

Overall SDBIP	Number of KPIs	2024-25 Quarter 2/ Mid-Year Indicator Performance						Percentage Performance
		Over Exceeded	Exceeded Target	Target Achieved	Below Target	Target Not Achieved	N/A	%
No capital Projects	0							
Social Services	23 Indicators	1	3	14	3	0	2	90%
KPA2: Service Delivery and Infrastructure Development	15							
KPA6: Good Governance and Public Participation	6							
KPA3: Financial Viability and Financial Management	1							
KPA5: Transformation and Organisational Development	1							
4 Capital Projects			1	2		1		75%
Infrastructure Services	18 Indicators	0	3	5	2	5	3	53%
KPA2: Service Delivery and Infrastructure Development	11							
KPA6: Good Governance and Public Participation	6							
KPA3: Financial Viability and Financial Management	1							
26 Capital Projects		1	4	1	8	12	0	23%
Total Indicators	169	21	23	60	19	5	41	81%
Total Capital Projects	39	2	7	4	8	18		33%

The institutional performance is at 4.0 for key performance indicators and 1.5 for project implementation.

Table 3 : Summary of Key Performance Area as determined from the strategic agenda

KPA NAME		KPA1 Spatial Rational	KPA 2 Service Delivery and Infrastructure development	KPA3 Financial Viability and Financial Management	KPA 4 Local Economic Development	KPA5 Transformation and Organizational Development	KPA 6 Good Governance and Public participation
Total KPA Number	169	13	28	24	5	13	86
Achieved KPA	151	11	26	21	4	12	77
Unachieved KPA	18	2	2	3	1	1	9
Percentage KPA	89%	85%	93%	88%	80%	92%	89%



## 4.1 OFFICE OF THE MUNICIPAL MANAGER

The Office of the Municipal Manager comprises of the following Units:

- Internal Auditing
- Risk Management
- Security

### Office of the Municipal Manager

The Municipal Manager is equally responsible for all the indicators in other Departments.

- Audit Committee established and functional.
- The Municipality maintained the unqualified Audit opinion for the third year in a row and the Audit on Performance information has maintained a qualified audit opinion on KPA 2 basic service delivery and an unqualified audit opinion received for KPA 4 . LED.
- One Audit Committee meeting was held in the quarter and a report was send to council.
- Risk committee is established and functional where 6 Risk registers are developed for mitigation of all risks.
- AFS and APR 2023-24 were compiled on time and submitted to AG.
- No Fraud cases reported to risk management unit.

### Challenges

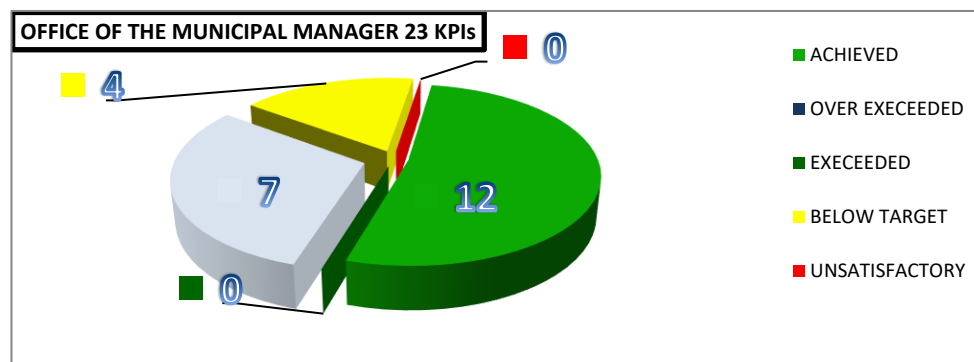
- 
- Not all of the Internal Audit findings and Audit committee resolutions are resolved or implemented.
- No risks and services complaints are completely mitigated in the department.
- Insufficient funds for the procurement of a walk-through metal detector

Out of the Twenty-three (23) indicators, five (5) indicators are not applicable for the quarter, twelve (12) indicators achieved target, none of indicator Overachieved targets, four (4) indicators exceeded target, and two(2) indicators performed below target. A score of 75% for the department is achieved on indicators and 0% on the projects.

Table 2

Indicators	Total number 23
Achieved Target	12
Exceeded Target	
Over exceeded Target	0
Below Target	4
Unsatisfactory	0
Not Applicable	7

The Departmental performance is depicted on the color coded pie chart below:



The detailed strategic scorecard follows:

Top Layer SDBIP																			
Hierarchy (KPA\ STRATEGIC OBJECTIVE \ Programme)	IDP ID #	ID #	Key Performance Indicator	Project name	Project Description	UOM	Update	Baseline	Qtr. 1 Target	ACTUAL	Qtr. 2 Target	ACTUAL	ACTUAL NOTES	CHALLENGES / Reasons for Under or Overachievement	Corrective Measures for Unachieved targets	Expenditure	Annual Target 2024-25	Annual budget	Portfolio of evidence
KPA6: Good Governance and Public Participation)\ Responsible, accountable, effective, and efficient corporate governance\ Anti-corruption	N / A	M - 24	Percentage of fraud and corruption cases Reported and referred investigation per quarter* YTD.	Fraud and corruption reported and investigated	The Investigation of any reported/ identified fraud or corruption case in the Municipality	#	Leap - MRisk	0	100%	0%	100%	N/A	There were no reported cases for this quarter.	Non	Non	OPEX	100%	OPEX	Register for reported cases. Investigation Report
KPA3: Financial Viability and Financial Management)\ Enhance revenue and financial management\ Expenditure Management	N / A	M - EX P 1	Percentage Budget Spent on Capital Projects identified for financial year i.t.o. IDP per quarter YTD	Capital budget Expenditure Progress in the institution	Monitor the rate of Total capital budget expenditure on a regular base	%	Leap - CFO	64%	15%	15%	30%	30%	30% of Capital Budget is spent	Non	Non	R 75276 647.	80%	R 247 177 542	Capital Budget Expenditure report
KPA6: Good Governance and Public Participation)\ Responsible, accountable, effective, and efficient corporate governance\ Anti-corruption	N / A	M - 0024	Number of Risk Management Policies and Strategies Reviewed and send to council for adoption per annum	Compliance to risk legislation	Reviewing of policies and strategies attached risk management and approval by council	#	Leap - MRisk	3	N/A	N/A	N/A	N/A	N/A	N/A	N/A	OPEX	6 Policies/strategies	OPEX	Council Resolution and Approved copy of policy/strategy
KPA6: Good Governance and Public Participation)\ Responsible, accountable, effective, and efficient corporate governance\	N / A	M - 0001	Number of fraud and corruption awareness conducted per quarter* YTD	Fraud and corruption Awareness campaigns	Conduct fraud awareness on municipal staff and the public	#	Leap - MRisk	1	N/A	N/A	N/A	N/A	N/A	N/A	N/A	OPEX	2	OPEX	Posters/Notices and Social Media pages Staff emails

Top Layer SDBIP																			
Hierarchy (KPA\ STRATEGIC OBJECTIVE \ Programme)	ID #	ID #	Key Performance Indicator	Project name	Project Description	UOM	Updater	Baseline	Qtr. 1 Target	ACTUAL	Qtr. 2 Target	ACTUAL	ACTUAL NOTES	CHALLENGES / Reasons for Under or Overachievement	Corrective Measures for Unachieved targets	Expenditure	Annual Target 2024-25	Annual budget	Portfolio of evidence
Risk Management																			
KPA6: Good Governance and Public Participation\ Responsible, accountable, effective, and efficient corporate governance\ Risk Management	N / A	M - 0002	Number of Risk registers developed, monitored and emerging Risks identification per quarter	Risk Management	Development of all risk registers and quarterly monitoring of risk mitigations	#	Le p - M R i s k	6	5	5	5	5	The following risk registers were developed and are monitored on a quarterly basis: Fraud,Operational,Strategic,ICT and Project Risk Register	Non	Non	OPEX	5 Risk Registers	OPEX	Risk registers. (Strategic, Operational, Fraud, Project, ICT)
KPA6: Good Governance and Public Participation\ Responsible, accountable, effective, and efficient corporate governance\ Risk Management	N / A	M - 0003	Number of Risk Committee Meeting facilitated and held per quarter YTD ( Cumulative)	Risk Management in Compliance with Legislation	Convening of Risk management committee meetings and discuss progress on risk mitigations	#	Le p - M R i s k	6	1	1	2	2	RMC meeting was held on the 16 October 2024	Non	Non	R9 400	5 Meetings	R 250 000	Invitation, Minutes& attendance register
KPA6: Good Governance and Public Participation\ Responsible, accountable, effective, and efficient corporate governance\ Audit Committee	N / A	M - 648	Number of Audit committee meetings held per quarter YTD	Operation clean Audit and Compliance	Convening of Audit committee meetings and discuss progress on implementation of Audit action plans and other governance matters	#	Le p - M I A	12	4	4	7	6	Two meeting were held on the 25th of October and the other one on the 26th of December 2024.	Budget constrains as a result financial misconduct board meeting that were paid from AC vote.	We will request the funds during the adjustment budget.	R 257 841.	10 Meetings	R 387 107	Invitation, Minutes, and attendance register

Top Layer SDBIP																			
Hierarchy (KPA\ STRATEGIC OBJECTIVE \ Programme)	IDP ID #	ID #	Key Performance Indicator	Project name	Project Description	UOM	Update	Baseline	Qtr. 1 Target	ACTUAL	Qtr. 2 Target	ACTUAL	ACTUAL NOTES	CHALLENGES / Reasons for Under or Overachievement	Corrective Measures for Unachieved targets	Expenditure	Annual Target 2024-25	Annual budget	Portfolio of evidence
KPA6: Good Governance and Public Participation\ Responsible, accountable, effective, and efficient corporate governance\ Audit Committee	N / A	M - 0004	Number of Audit committee Reports served to Council per quarter, YTD	Reporting to Council	Reports send to council by Audit Committee chairperson	#	Le p - M I A	6	1	1	2	2	The report was submitted in October 2024.	N/A	N/A	OPEX	4 Audit Committee Reports	OPEX	Audit Committee Report submitted to Council and Council resolution
KPA6: Good Governance and Public Participation\ Responsible, accountable, effective, and efficient corporate governance\ Audit Committee	N / A	M - 0005	Number of AG Action Plan developed and monitored per annum. YTD	Operation clean Audit	Development of Audit Action plan	#	Le p - M I A	1	N/A	N/A	N/A	N/A	The indicator is targeted for the next quarter.	N/A	N/A	OPEX	1AG Action Plan	OPEX	AG Action Plan
KPA6: Good Governance and Public Participation\ Responsible, accountable, effective, and efficient corporate governance\ Audit Committee	N / A	M - 652	Percentage of audit reviews conducted per quarter	Compliance to legislation and Governance processes	Implementation Audit reviews as per Audit plan in a quarter	%	Le p - M I A	100%	70%	100%	80%	88%	7 out of 8 projects were completed.	Projects were executed as per the plan	N/A	OPEX	80% of reviews conducted	OPEX	Audit Plan  Internal Audit Reports

Top Layer SDBIP																			
Hierarchy (KPA\ STRATEGIC OBJECTIVE \ Programme)	IDP ID #	ID #	Key Performance Indicator	Project name	Project Description	UOM	Update	Baseline	Qtr. 1 Target	ACTUAL	Qtr. 2 Target	ACTUAL	ACTUAL NOTES	CHALLENGES / Reasons for Under or Overachievement	Corrective Measures for Unachieved targets	Expenditure	Annual Target 2024-25	Annual budget	Portfolio of evidence
KPA6: Good Governance and Public Participation\ Responsible, accountable, effective, and efficient corporate governance\ Internal Audit	N / A	M - 0006	Number of times internal audit Query Register updated and monitored per quarter YTD	Compliance to legislation and Governance processes	Development of internal Audit Query register by internal audit unit and quarterly monitoring of progress on implementation of recommendations	#	Le p - M I A	4	1	1	2	2	Query register was served to the audit committee in the meeting of the 25th of October 2024.	N/A	N/A	OPEX	4 times that action plan is updated	OPEX	Query Register served at Audit Committee during the quarter
KPA6: Good Governance and Public Participation\ Responsible, accountable, effective, and efficient corporate governance\ Audit Committee	N / A	M - 068	Number of Internal Audit Quarterly Reports submitted Audit committee per quarter	Audit Committee Oversight on Internal Audit Processes	Submission of reports to the Audit Committee on Implementation of audit plan to the Audit Committee by CAE	#	Le p - M I A	4	1	1	2	2	Internal audit report served to the audit committee in the meeting of the 25th of October 2024.	N/A	N/A	OPEX	4 Internal Audit Reports	OPEX	Internal Audit quarterly Report
KPA6: Good Governance and Public Participation\ Responsible, accountable, effective, and efficient corporate governance\ Auditor General	N / A	M - 650	Number of Unqualified Audit Opinion received from AG per annum YTD	Operation Clean Audit	Attain Unqualified Audit Opinion	#	Le p - C F O	1 unqualified	N/A	N/A	1	1	The municipality obtained unqualified audit opinion.	N/A	N/A	OPEX	1 Audit unqualified opinion	OPEX	Audit report
KPA2: Service Delivery and Infrastructure Development\ Protect the environment and improve community well-being\ Safety and Security	N / A	M - 706	Number of safety and security meetings held per quarter YTD	Functional Safety and Security in the municipal spaces	Convening of quarterly safety and security meetings by security personnel	#	Le p - M M s e c	4	1	1	2	2		none		OPEX	4 Safety and security meetings	OPEX	Invitations , agenda, attendance register, minutes

Top Layer SDBIP																			
Hierarchy (KPA\ STRATEGIC OBJECTIVE \ Programme)	ID #	ID #	Key Performance Indicator	Project name	Project Description	UOM	Update	Baseline	Qtr. 1 Target	ACTUAL	Qtr. 2 Target	ACTUAL	ACTUAL NOTES	CHALLENGES / Reasons for Under or Overachievement	Corrective Measures for Unachieved targets	Expenditure	Annual Target 2024-25	Annual budget	Portfolio of evidence
KPA2: Service Delivery and Infrastructure Development\ Protect the environment and improve community well-being\ Safety and Security	N/A	M-067	Number of safety and security audits conducted per quarter YTD	Functional Safety and Security in the municipal spaces and assets	Conducts the audit on the municipal security systems and tools regularly on all municipal properties /assets	#	Le p - M M s e c	4	1	1	2	2	2 safety and security audit s conducted.	none	None	OPEX	4 Security survey	OPEX	Security Survey sheets  Security Report
KPA6: Good Governance and Public Participation\ Responsible, accountable, effective, and efficient corporate governance\ Auditor General	N/A	M-26	Percentage of AG queries resolved Per Quarter YTD	Operation Clean Audit	Implementation of recommendations by the Auditor General to resolve all the findings	%	Le p - M I A	0%	N/A	N/A	N/A	N/A	This indicator is targeted for the next quarter.	N/A	N/A	OPEX	100% queries	OPEX	Summary of AG queries resolved singed by CAE and EM
KPA6: Good Governance and Public Participation\ Responsible, accountable, effective, and efficient corporate governance\ Auditor General	N/A	M-27	Percentage of Internal audit findings resolved. YTD (Cumulative)	Operation compliance to regulations and governance processes	Implementation of recommendations by the Internal Audit to resolve all the findings	%	Le p - M I A	48%	30%	0%	50%	20%	Only 1 finding is resolved and 4 are on progress ,	8 findings are still to be commenced, and global audit standards not followed	Internal Audit unit to execute their audit as per the new global standards	OPEX	100% Internal audit findings	OPEX	Summary of IA queries resolved singed by CAE and EM
KPA6: Good Governance and Public Participation\ Responsible, accountable, effective, and efficient corporate governance\ Auditor General	N/A	M-28	Percentage of Audit and performance Committee's resolutions implemented per quarter. (non-cumulative)	Implementatio n of Audit committee resolutions	Conducting and completion of Audit committee instruction within a specific quarter	%	Le p - M I A	81%	100%	93%	100%	83%	20 out 24 resolutions are resolved and 2 are on progress	Lack of budget to address the outstanding resolutions.	Remaining Resolutions to be implemented in the financial year.	OPEX	100% audit committee resolutions	OPEX	Summary of AC Resolutions Implemented, Singed by CAE and Executive Managers

Top Layer SDBIP																			
Hierarchy (KPA\ STRATEGIC OBJECTIVE \ Programme)	ID #	ID #	Key Performance Indicator	Project name	Project Description	UOM	Update	Baseline	Qtr. 1 Target	ACTUAL	Qtr. 2 Target	ACTUAL	ACTUAL NOTES	CHALLENGES / Reasons for Under or Overachievement	Corrective Measures for Unachieved targets	Expenditure	Annual Target 2024-25	Annual budget	Portfolio of evidence
KPA6: Good Governance and Public Participation\ Responsible, accountable, effective, and efficient corporate governance\ Risk Management	N / A	M - 667	Percentage of risks resolved within timeframe as specified in the risk register YTD (cumulative)	Risk Mitigation	Activities and actions taken minimize or remove risks attached to objectives of the institution	%	Leap - MRisk	90%	30%	40%	50%	25%	1 out 4 risk mitigations implemented	Insufficient budget to address the risk mitigations	Budget sourced for implementation in the next quarter	OPEX	100% risks resolved	OPEX	Summary of Risks resolved signed by CRO and EM
KPA6: Good Governance and Public Participation\ Responsible, accountable, effective, and efficient corporate governance\ Audit Committee	N / A	M - 691	Percentage of Implementation of council resolutions per quarter	Implementation of Council resolutions	Conducting and completion of council instruction within a specific quarter	%	Leap - MAdmin	100%	100%	100%	100%	100%	All council resolutions were implemented.	N/A	N/A	OPEX	100% council resolutions	OPEX	Council Resolution Register
KPA6: Good Governance and Public Participation\ Responsible, accountable, effective, and efficient corporate governance\ IT and Support	N / A	M - 23	Percentage of complaints received on the electronic system by customer care and successfully addressed by department per quarter YTD	Service Complaints Management by departments	Recording and following up of customer service complaints to resolve such complaints by department concerned	%	Leap - MAdmin	90%	90%	N/A	90%	N/A	MM division didn't receive the complain	N/A	N/A	OPEX	90% complaints	OPEX	System generated quarterly Report signed off by EM
KPA3: Financial Viability and Financial Management\ Enhance revenue and financial management\ Expenditure Management	N / A	M - 348	Percentage on Payment of creditors within 30 days by the Department	Payment of creditors on time	Compliance with section 65 of MFMA	%	Leap - MExp	97%	100%	100%	100%	100%	All the invoices were paid within 30 days.	N/A	N/A	OPEX	100% creditors paid	OPEX	Payment Report signed by Manager Expenditure

Top Layer SDBIP																			
Hierarchy (KPA\ STRATEGIC OBJECTIVE \ Programme)	ID #	ID #	Key Performance Indicator	Project name	Project Description	UOM	Update	Baseline	Qtr. 1 Target	ACTUAL	Qtr. 2 Target	ACTUAL	ACTUAL NOTES	CHALLENGES / Reasons for Under or Overachievement	Corrective Measures for Unachieved targets	Expenditure	Annual Target 2024-25	Annual budget	Portfolio of evidence
KPA6: Good Governance and Public Participation\ Responsible, accountable, effective, and efficient corporate governance\ Communication	N / A	M - 654	Percentage of required Legislated Publications published on Municipal website from each directorate per quarter as per sec 75 of MFMA	Updating of the website with required documents	Update the website in accordance with sec 75 of MFMA with relevant document as a when required	%	Le p - M C o m	100%	100%	100%	100%	N/A	As Legisla ted No document is required from MMs for website publishing as per sec 75 of MFMA.	None	None	OPEX	100%publ ications	OPEX	Calendar of Legislated Publicatio ns, Screensh ots of Reports Published.
PROJECTS UNDER THE OFFICE OF THE MUNICIPAL MANAGER																			
Improve functionality, and performance, professionalism	M / S 4	A O - 2	Number of Mobile walk-through metal detector installed at Lephalale	Protection and safeguarding of municipal assets	Mobile walk-through metal detector	#	L M - s e c u r i	Outdate d and non-function al walk-through detector	Specific ation	Specifica tions not complete d	Advert and Appoin tment	Specific ations are complete d	Specificati ons completed; however, project could be implement ed in the previous financial year due to insufficient budget	The Project have insufficient budget and cannot be implemented in the quarter	Adjust the budget to qualify for the project	000	1 Mobile walk-through metal detector installed	R200 000	adverts or Request for quotations , Appointm ent letter or issued order, Delivery Note or payment voucher.



## 4.2 STRATEGIC SUPPORT SERVICES

The Department comprises of the following Units:

- IDP
  - PMS
  - Public Participation
  - Communication
  - LED
  - Special Programs
- 
- HIV /Aids campaign was done.
    - A total of 4 special projects were completed successfully.
    - Twitter and Face book are used as media platforms to keep the stake holder and community abreast with matters of civil interest.
    - 3 special projects held , including a disability forum and one mayoral imbizo.
    - IDP process plan completed and it's on implementation process.
    - Media releases and newsletter issues from communications
    - Public participation conducted and functionality of all 15 ward committees.

### Challenges

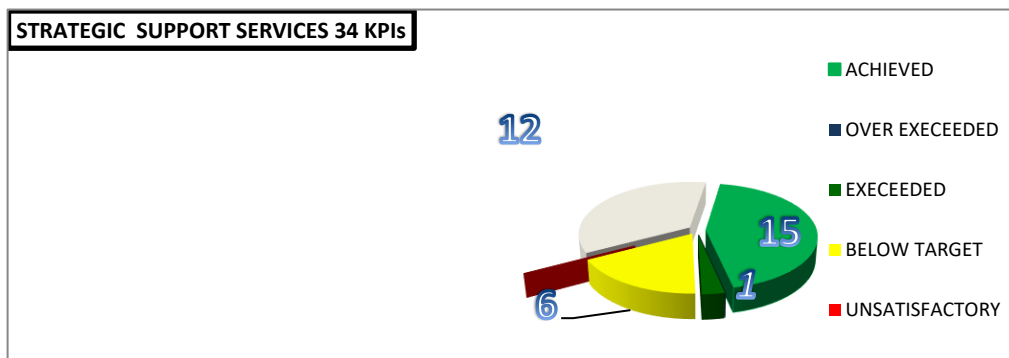
- No IDP rep forum for the quarter .
- Not all of the Internal Audit findings and Audit committee resolutions are resolved or implemented.
- No risks and services complaints are completely mitigated in the department.
- 1<sup>st</sup> quarter Performance assessment not yet done

**The Strategic Support Services** Department has thirty-four (34) indicators, on the higher SDBIP which are operational deliverables from the Department. Of the thirty-four (34) indicators, twelve (12) indicators are not applicable for the quarter. Fifteen indicators (15) achieved target, one (1) indicator exceeded target, and six (6) indicators performed below target. A score of 73% for the department is achieved on indicators and 66% on the projects

Table 3

Indicators	Total number 34
Achieved Target	15
Exceeded Target	1
Over Exceeded Target	0
Below Target	6
Unsatisfactory	0
Not Applicable	12

The Departmental performance is depicted on the color coded pie chart below:



The detailed strategic scorecard follows:

TOP Layer SDBIP Indicators																			
Hierarchy (KPA\ STRATEGIC OBJECTIVE \ Programme)	IDP ID #	IDP #	Key Performance Indicator	Project name	Project Description	UOM	Update	Baseline	Qtr. 1 Target	ACTUAL	Qtr. 2 Target	ACTUAL	ACTUAL NOTES	CHALLENGE S/ Reasons for Under or Overachievement	Corrective Measures for Unachieved targets	Expenditure	Annual Target 2024/25	Annual budget	Portfolio of evidence
KPA6: Good Governance and Public Participation\ Capacitate disadvantaged groups\ Special Projects	N / A	M - 322	Number of HIV/Aids campaigns/meetings held per quarterly YTD	HIV/ Aids Campaigns	Convening of HIV/Aids campaigns/meetings on a quarterly basis by Municipality	#	Lepp - MPP	2	1	1	1	1	HIV&AIDS celebration held on the 07th of December 2024 at Marapong Stadium	None	None	OPEX	4 HIV/Aids campaigns/ meetings	OPEX	Invitations, Agenda and Attendance Registers
KPA6: Good Governance and Public Participation\ Capacitate disadvantaged groups\ Special Projects	N / A	M - 641	Number of special programs awareness campaigns/meetings held) per quarterly, YTD	Community Special Programs	Convening of at least 3 special programs awareness campaigns/meetings on quarterly basis	#	Lepp - MPP	9	3	3	3	3	Disability meeting held on the 03 December 2024 at civic centre and 11 December 2024 at civic centre. Event for welcoming of newborn babies held on Christmas day at Ellisras and Witpoort hospital	None	None	OPEX	12 special programs awareness campaigns/ meetings	OPEX	Invitations, Agenda, and attendance registers
KPA6: Good Governance and Public Participation\ Capacitate disadvantaged groups\ Special Projects	N / A	M - C11	Number of public participation/feedback meetings held per quarterly YTD.	Public Participation Meetings held (one per quarter)	Delivery of feedback to communities by Council	#	Lepp - MPP	New indicator no baseline	1	1	1	1	Stakeholders' engagement meeting held on the 11 October 2024 Mogol club.	None	None	OPEX	4 meetings	OPEX	Invitations, Agenda, and attendance registers

TOP Layer SDBIP Indicators																			
Hierarchy (KPA\ STRATEGIC OBJECTIVE \ Programme)	IDP ID #	ID #	Key Performance Indicator	Project name	Project Description	UOM	Update r	Baseline	Qtr. 1 Target	ACTUAL	Qtr. 2 Target	ACTUAL	ACTUAL NOTES	CHALLENGE S/ Reasons for Under or Overachievement	Corrective Measures for Unachieved targets	Expenditure	Annual Target 2024/25	Annual budget	Portfolio of evidence
KPA6: Good Governance and Public Participation\ Capacitate disadvantaged groups\ Special Projects	N / A	M - C 12	Number of Municipal Imbizos held per quarterly YTD	Number of Imbizos held per annum	Participation of communities in governance issues	#	Le p - M P P	New indicator no baseline	1	1	1	1	Mayoral imbizo held on the 06 October 2024 at Shongoane stadium	None	None	OPEX	4Imbizos	OPEX	Attendance registers, Notice and Agenda
KPA6: Good Governance and Public Participation\ Responsible, accountable, effective, and efficient corporate governance\ Communication	N / A	M - 335	Number of media releases published per quarterly YTD.	Communications to stakeholders and media	Issuing of media press statements to media houses on a quarterly basis	#	Le p - C o m	19	5	7	5	5	5 Media releases submitted.	None	None	OPEX	20 media press statements	OPEX	Facebook Screenshots or newspaper articles.
KPA6: Good Governance and Public Participation\ Responsible, accountable, effective, and efficient corporate governance\ Communication	N / A	M - 335 B	Number of Communication strategy reviewed per annum	Communication strategy reviewed and implementation	Review of Communication strategy	#	Le p - C o m	1	N/A	N/A	N/A	N/A	N/A	N/A	N/A	OPEX	1 communication strategy	OPEX	Communication Strategy and Council resolution
KPA6: Good Governance and Public Participation\ Responsible, accountable, effective, and efficient corporate governance\ Communication	N / A	M - 335 C	Percentage of Notices from Internal departments published per quarter	Communication	Issuing of public notices by communication unit on quarterly basis	#	Le p - C o m	100%	100%	100%	100%	100%	41 Notices submitted.	None	None	OPEX	100% Notices	OPEX	Facebook Screenshots or copy of notices issued.

TOP Layer SDBIP Indicators																			
Hierarchy (KPA\ STRATEGIC OBJECTIVE \ Programme)	IDP ID #	ID #	Key Performance Indicator	Project name	Project Description	UOM	Update	Baseline	Qtr. 1 Target	ACTUAL	Qtr. 2 Target	ACTUAL	ACTUAL NOTES	CHALLENGE S/ Reasons for Under or Overachieve ment	Corrective Measures for Unachieved targets	Expenditure	Annual Target 2024/25	Annual budget	Portfolio of evidence
KPA6: Good Governance and Public Participation\ Responsible, accountable, effective, and efficient corporate governance\ Communication	N / A	M – 654	Percentage of required Legislated Publications published on Municipal website from each directorate per quarter as per sec 75 of MFMA	Updating of the website with required documents	Update the website in accordance with sec 75 of MFMA with relevant document as a when required	%	Le p – PMS / IDP	100%	100%	0% Target not Achieved	100%	100%	All legislated documents are on the website as per MFMA section 75.	None	None	OPEX	100% Publications	OPEX	Calendar of Legislated Publications, Screenshots of Reports Published.
KPA6: Good Governance and Public Participation\ Responsible, accountable, effective, and efficient corporate governance\ Integrated Development Planning	N / A	M – 262	Number of IDP Rep forums meetings successfully held per quarter	Public Participation	Convening of at least 1 IDP Rep forum meeting per quarter by the Municipality	#	Le p – MIDP	4	1	1	1	0	The IDP Rep forum did not materialize as per process plan.	Oversight was more focused on by-elections in Ward 3	Two Rep forum meetings will be held in the 3rd Quarter.	R 000	4 IDP Rep forums	R650 000	Invitations, Agenda and Attendance Registers
KPA6: Good Governance and Public Participation\ Responsible, accountable, effective, and efficient corporate governance\ Integrated Development Planning	N / A	M – 325	Number of IDP road shows successfully held by end of May	Public Participation	Convening of 3 IDP road shows in the fourth quarter by the Municipality	#	Le p – MIDP	3	N/A	N/A	N/A	N/A	N/A	N/A	N/A	R000	3 IDP road shows	R650 000	Invitations, Attendance Register Register of community needs and Agenda
KPA6: Good Governance and Public Participation\ Responsible, accountable, effective, and efficient	N / A	M – 657	Percentage of IDP credibility rating by MEC in Financial Year	IDP Rating by MEC from Coghsta	Submission of IDP document to Provincial MEC for assessment and rating	%	Le p – MIDP	100%	N/A	0	N/A	Assessm ent engage ment session was held in Septemb	N/A	N/A	N/A	OPEX	100%	OPEX	MECs credibility report

TOP Layer SDBIP Indicators																			
Hierarchy (KPA\ STRATEGIC OBJECTIVE \ Programme)	IDP ID #	IDP #	Key Performance Indicator	Project name	Project Description	UOM	Updater	Baseline	Qtr. 1 Target	ACTUAL	Qtr. 2 Target	ACTUAL	ACTUAL NOTES	CHALLENGE S/ Reasons for Under or Overachievement	Corrective Measures for Unachieved targets	Expenditure	Annual Target 2024/25	Annual budget	Portfolio of evidence
corporate governance\ Integrated Development Planning													er and still awaiting MECs report.						
KPA6: Good Governance and Public Participation\ Responsible, accountable, effective, and efficient corporate governance\ Integrated Development Planning	N / A	M – 658	Number of IDP approved by Council by end May	Timeous IDP Approval	Submission of IDP document to council for Approval as legislated	#	L e p – M I D P	1	N/A	N/A	N/A	N/A	N/A	N/A	N/A	OPEX	1 IDP document approved	OPEX	Council resolution
KPA6: Good Governance and Public Participation\ Responsible, accountable, effective, and efficient corporate governance\ Performance Management	N / A	M – 06	Number of Final Annual Report approved by Council by end of March *	Timeous approval Annual Report	Submission of oversight on Annual Report to council for approval	#	L e p – P M S	1	N/A	N/A	N/A	N/A	N/A	N/A	N/A	OPEX	1 Oversight Report approved by Council	OPEX	Council resolution
KPA6: Good Governance and Public Participation\ Responsible, accountable, effective, and efficient corporate governance\ Performance Management	N / A	M – 09	Number of Draft Annual Reports tabled to Council by 31 <sup>st</sup> of January *	Tabling of Annual Report to Council	Submission of a Draft Annual Report to council for noting	#	L e p – P M S	1	N/A	N/A	N/A	N/A	N/A	N/A	N/A	OPEX	1 Annual Report tabled to Council	OPEX	Council resolution
KPA6: Good Governance and Public	N / A	M –	Number of SDBIP signed by the mayor	Approval of SDBIP by the Mayor	Submission of a SDBIP to the Mayor for	#	L e	1	N/A	N/A	N/A	N/A	N/A	N/A	N/A	OPEX	1 Approved SDBIP	OPEX	Signed and dated SDBIP

TOP Layer SDBIP Indicators																			
Hierarchy (KPA\ STRATEGIC OBJECTIVE \ Programme)	IDP ID #	ID #	Key Performance Indicator	Project name	Project Description	UOM	Updater	Baseline	Qtr. 1 Target	ACTUAL	Qtr. 2 Target	ACTUAL	ACTUAL NOTES	CHALLENGE S/ Reasons for Under or Overachieve ment	Corrective Measures for Unachieved targets	Expenditure	Annual Target 2024/25	Annual budget	Portfolio of evidence
Participation\ Responsible, accountable, effective, and efficient corporate governance\ Performance Management		43	within 28 days after the approval of budget and the IDP YTD		Approval within the prescribed time frame		PPMS												
KPA6: Good Governance and Public Participation\ Responsible, accountable, effective, and efficient corporate governance\ Performance Management	N/A	M48	Number of Annual Performance Report submitted to auditor general by August 30th YTD	Submission of Annual Performance Report to Auditor general	Compile an Annual Performance Report and submit to Auditor General within the prescribed time	#	LeppMS	1	1	1	N/A	N/A	N/A	N/A	N/A	OPEX	1 Annual Performance Report	OPEX	Signed APR and Acknowledgement of receipt by AG
KPA6: Good Governance and Public Participation\ Responsible, accountable, effective, and efficient corporate governance\ Performance Management	N/A	M315	Percentage of performance assessments performed for all EMs per quarter	Quarterly Employee Performance assessment / appraisal by employer.	Conducting the Employee Performance assessment/ appraisal by employer in a quarter	#	LeppMS	New indicator no baseline	100%	0%	100%	0%	first quarter Assessment is not yet formally conducted	The accounting officer opted for an informal assessment , since it the 1 <sup>st</sup> quarter	The second quarter is planned to be conducted in February/ march month together with the annual Evaluation 2023/24	OPEX	100% or ALL Employee Performance assessment/ appraisal completed	OPEX	Copies of dated and signed Assessment Plans
KPA6: Good Governance and Public Participation\ Responsible, accountable, effective, and efficient corporate governance\ Performance Management	N/A	M315E	Number of Annual Performance Evaluation done for Municipal manager and Executive Managers per annum YTD	Annual Performance Evaluation for Executive Managers and Municipal manager	Conduction of annual performance evaluations for executive managers by a panel as legislated 9 months after the end of financial year under review.	#	LeppMS	New indicator no baseline	N/A		N/A	N/A	N/A	N/A	N/A	OPEX	1	OPEX	Evaluations report .

TOP Layer SDBIP Indicators																			
Hierarchy (KPA\ STRATEGIC OBJECTIVE \ Programme)	IDP ID #	ID #	Key Performance Indicator	Project name	Project Description	UOM	Update #	Baseline	Qtr. 1 Target	ACTUAL	Qtr. 2 Target	ACTUAL	ACTUAL NOTES	CHALLENGE S/ Reasons for Under or Overachievement	Corrective Measures for Unachieved targets	Expenditure	Annual Target 2024/25	Annual budget	Portfolio of evidence
KPA6: Good Governance and Public Participation)\ Responsible, accountable, effective, and efficient corporate governance\ Performance Management	N / A	M - 40	Number of Quarterly Performance Reports submitted to Audit Committee per quarter	Audit Committee Oversight on Performance Management	Submission of quarterly Performance reports to Audit Committee for Oversight in a quarter	#	Le p - PMS	4	1	1	1	1	the 1st quarter Report was submitted to the AC.	None	None	OPEX	4 Quarterly Performance Report s	OPEX	Signed quarterly reports submitted to Audit Committee
KPA6: Good Governance and Public Participation)\ Responsible, accountable, effective, and efficient corporate governance\ Performance Management	N / A	M - 44	Number of Section 72 (mid-year performance reports) submitted to MM by 25th of January and to council by 31st January	Submission of Mid-Performance Report to council	Submission of Mid-Performance Report to council in compliance with section 72 of	#	Le p - PMS	1	N/A	N/A	N/A	N/A	N/A	N/A	N/	OPEX	1 Mid-Year Performance Report	OPEX	Council resolution, Mid-Year Report.
KPA6: Good Governance and Public Participation)\ Responsible, accountable, effective, and efficient corporate governance\ Auditor General	N / A	M - 651	Number of Unqualified Performance Opinion per annum	Operation Clean Audit	Attain a fair presentation Annual Performance Report without material misstatements to the Auditor General	#	Le p - MIA	0	N/A	N/A	1	0	AOPO audit received qualified on KPA 2 and Unqualified on KPA4	There are two materials findings who resulted from the adjustment of a target for invasive species, indicator and target mismatched.	Readjusted the Target to match the indicator correctly	OPEX	1 Audit Opinion	OPEX	AG Audit Report
KPA6: Good Governance and Public Participation)\ Responsible, accountable, effective, and efficient corporate governance\	N / A	M - 208	Number of ward committees that are functional in a Municipality	Public Participation	Convening of meetings by ward committee chairpersons and submission of reports from such meetings	#	Le p - MPP	0	15	15	15	15	15 wards are all functional. Ward committee refresher training held on the 12th of December 2024 at	None	None	OPEX	15 ward committees	OPEX	Minutes of the meetings held; attendance register schedule of meetings

TOP Layer SDBIP Indicators																			
Hierarchy (KPA\ STRATEGIC OBJECTIVE \ Programme)	IDP ID #	ID #	Key Performance Indicator	Project name	Project Description	UOM	Updater	Baseline	Qtr. 1 Target	ACTUAL	Qtr. 2 Target	ACTUAL	ACTUAL NOTES	CHALLENGE S/ Reasons for Under or Overachieve ment	Corrective Measures for Unachieved targets	Expenditure	Annual Target 2024/25	Annual budget	Portfolio of evidence
Ward Committees													Martinique community hall.						
KPA4: Local Economic Development \ Create a conducive environment for businesses to invest and prosper\ Job Creation	N / A	M – 688	Number of jobs created through municipal LED initiatives and capital projects per quarter (from municipal budget)	Job Creation through municipal projects	Creation of new additional jobs through municipal projects	#	LED	494	100	61	200	60	Epwp programme for LLM implemented to waste division.	Other municipal projects are not ready with information, its PMU too long time after employment to collect data.	Request PM unit to invite LED in all project progress meetings to directly be involved in the process of employment.	OPEX	440 Jobs created	OPEX	List of beneficiaries as per POPIA .
KPA4: Local Economic Development \ Create a conducive environment for businesses to invest and prosper\ Job Creation		M – 688 A	Number of jobs created through strategic partners in the Municipal boundaries per quarter YTD	Job Creation through strategic partners	Creation of new additional jobs strategic partners in the		LED	New indicator no baseline	200	304	500	0	none	There is challenge of stakeholders to give out information as per AGSA requirements. That's employment contracts in particular.	Through Municipal Manager Stakeholder meeting is arranged to align on employment reporting requirement in particular submission of documents	OPEX	1000	OPEX	List of beneficiaries as per POPIA .
KPA4: Local Economic Development \ Create a conducive environment for businesses to invest and prosper\ Job Creation	N / A	M – 51	Number of workshops on training of SMMEs conducted by 30 June 2025	Training of SMMEs	Conducting of workshops on SMMEs for empowerment	#	LED	1	N/A	none	1	1	SMMEs was trained through improve your Business programme (IYB)	none	none	R30 000	2 workshops	OPEX	Invitations, Attendance register and Agenda
KPA4: Local Economic Development \ Create a conducive environment for businesses	N / A	M – 695	Number of workshops/trainings conducted for street traders by 30 June 2025	Training of street Traders	Conducting of a business training session on street traders	#	LED	1	N/A	none	N/A	N/A	N/A	none	none	OPEX	1 training session	OPEX	Invitations, Agenda, and attendance register



TOP Layer SDBIP Indicators																			
Hierarchy (KPA\ STRATEGIC OBJECTIVE \ Programme)	IDP ID #	ID #	Key Performance Indicator	Project name	Project Description	UOM	Updater	Baseline	Qtr. 1 Target	ACTUAL	Qtr. 2 Target	ACTUAL	ACTUAL NOTES	CHALLENGE S/ Reasons for Under or Overachieve ment	Corrective Measures for Unachieved targets	Expenditure	Annual Target 2024/25	Annual budget	Portfolio of evidence
to invest and prosper\ Marketing and Branding																			
KPA4: Local Economic Development \ Create a conducive environment for businesses to invest and prosper\ Marketing and Branding	N / A	M _ 6 9 6	Number of meetings held with strategic partners on SLP/ CSI per quarter YTD	Meeting with Strategic partners for	Convening of strategic business partners meetings and discussion of CSI /SLP Projects by the Municipality	#	L e p - M L E D	8	2	2	2	2	SLP meetings with Temo Coal and Lephalale Coal Concessio n	none	none	OPEX	8 meetings	OPEX	Invitations Minutes Agenda & Attendance registers
KPA6: Good Governance and Public Participation\ Responsible, accountable, effective, and efficient corporate governance\ Auditor General	N / A	M _ 2 6	Percentage of AG queries resolved Per Quarter YTD	Operation Clean Audit	Implementatio n of recommendati ons by the Auditor General to resolve all the findings	%	L e p - M I A	50%	N/A	N/A	15%	N/A	Findings addressed during the audit process	Action plan still on process of compilation	None	OPEX	100% queries	OPEX	Summary of AG queries resolved singed by CAE and EM
KPA6: Good Governance and Public Participation\ Responsible, accountable, effective, and efficient corporate governance\ Auditor General	N / A	M _ 2 7	Percentage of Internal audit findings resolved. YTD (Cumulative)	Operation compliance to regulations and governance processes	Implementatio n of recommendati ons by the Internal Audit to resolve all the findings	%	L e p - M I A	59%	30%	0%	50%	25%	12 out of 16 findings not resolved yet	Findings are still progress and requires completion of reporting report for final completion	None	OPEX	100% Internal audit findings	OPEX	Summary of IA queries resolved singed by CAE and EM
KPA6: Good Governance and Public Participation\ Responsible,	N / A	M _ 2 8	Percentage of Audit and performance Committee's resolutions	Implementat ion of Audit committee resolutions	Conducting and completion of Audit committee	%	L e p - M	50%	100%	100%	100%	100%	All resolutions were implemente d.	None	None	OPEX	100% audit committee resolutions	OPEX	Summary of AC Resolutions Implemented , Singed by

TOP Layer SDBIP Indicators																			
Hierarchy (KPA\ STRATEGIC OBJECTIVE \ Programme)	IDP ID #	ID #	Key Performance Indicator	Project name	Project Description	UOM	Updater	Baseline	Qtr. 1 Target	ACTUAL	Qtr. 2 Target	ACTUAL	ACTUAL NOTES	CHALLENGE S/ Reasons for Under or Overachievement	Corrective Measures for Unachieved targets	Expenditure	Annual Target 2024/25	Annual budget	Portfolio of evidence
accountable, effective, and efficient corporate governance\ Auditor General			implemented per quarter. (non-cumulative)		instruction within a specific quarter		IA												CAE and Executive Managers
KPA6: Good Governance and Public Participation\ Responsible, accountable, effective, and efficient corporate governance\ Risk Management	N / A	M - 667	Percentage of risks resolved within timeframe as specified in the risk register YTD (cumulative)	Risk Mitigation	Activities and actions taken minimize or remove risks attached to objectives of the institution	%	Le p - R i s k	69%	30%	100%	50%	81%	5 operational risks not addressed	Additional focus and meeting times dedicated to completing the risk mitigations.	None	OPEX	100% risks resolved	OPEX	Summary of Risks resolved signed by CRO and EM
KPA6: Good Governance and Public Participation\ Responsible, accountable, effective, and efficient corporate governance\ Audit Committee	N / A	M - 691	Percentage of Implementation of council resolutions per quarter	Implementat ion of Council resolutions	Conducting and completion of council instruction within a specific quarter	%	Le p - M A d m i n	100%	100%	100%	100%	82%	9 out 11 resolutions are implemented, and 2 council resolutions are on implementation progress.	2 resolutions about ward committee s and feedback meetings by councillors are on progress and not yet completed	Tracking of feedback meeting by the speaker's office	OPEX	100% council resolutions	OPEX	Council Resolution Register
KPA6: Good Governance and Public Participation\ Responsible, accountable, effective, and efficient corporate governance\ IT and Support	N / A	M - 23	Percentage of complaints received on the electronic system and successfully dealt with by customer care per quarter	Service Complaints Managemen t by departments	Recording and following up of customer service complaints to resolve such complaints	%	Le p - M A d m i n	90%	90%	N/A	90%	N/A	No complaints lodged	None	None	OPEX	90% complaints	OPEX	System generated quarterly Report signed off by EM
KPA3: Financial Viability and Financial	N / A	M - 3	Percentage on Payment of creditors within 30	Payment of creditors on time	Compliance with section 65 of MFMA	%	Le p -	90%	100%	100%	100%	100%	No late or outstanding invoice payments	None	None	OPEX	100% creditors paid	OPEX	Payment Report signed by

TOP Layer SDBIP Indicators																			
Hierarchy (KPA\ STRATEGIC OBJECTIVE \ Programme)	IDP ID #	IDP #	Key Performance Indicator	Project name	Project Description	UOM	Updater	Baseline	Qtr. 1 Target	ACTUAL	Qtr. 2 Target	ACTUAL	ACTUAL NOTES	CHALLENGE S/ Reasons for Under or Overachievement	Corrective Measures for Unachieved targets	Expenditure	Annual Target 2024/25	Annual budget	Portfolio of evidence
Management \ Enhance revenue and financial management \ Expenditure Management		48	days by the Department				MExp												Manager Expenditure
PROJECTS FOR STRATEGIC SUPPORT SERVICES																			
Create conducive environment for business to invest and prosper	SSS / LEED 11	1	Number Branded entrance into Lephalale Town	Local Economic Development	Branding of Municipal entrance	#	LM - LED	New Project	Specification	Specifications completed.	Advert and Appointment	Specifications completed. And advertisement done	Waiting for Evaluation and adjudication process Target Achieved	Waiting for Evaluation and adjudication committees to proceed further on the process	Schedule for SCM committee meeting is rigorously implemented and monitored for finalization of this procurement process.	R 0000	1 Branded town Entrance	R 3000000	Tender adverts/ adverts or Request for quotations, Appointment letter or issued order, Delivery Note or invoices, Progress reports,
Responsible, Accountable, Effective and Efficient Corporate Governance	SSS / PPP 1	1	Number Mayoral Vehicle procured	Healthy and safe working environment	Mayoral vehicle	#	LM - P	New Project	Specification	Specification done , advertisement and vehicle are procured	Advert and Appointment	1 vehicle procured for the Mayor	Black BMW X5	None	None	R 699 500	1 Mayoral Vehicle Registered	R700 000	Tender adverts/ adverts or Request for quotations, Appointment letter or issued order, Delivery Note or payment voucher.
Responsible, Accountable, Effective and Efficient Corporate Governance	MM 1	1	Number of development Agency established under Lephalale Municipality	Create conducive environment for business to invest and prosper	Development of Lephalale Economic growth strategy for vision 2050 – Lephalale development agency	#	LM - LED	Concept document for strategies available	Specification	Specification completed and appointment done.	Advert and Appointment	BATYAH has been appointed as the service provider for Lephalale development agency.	BATYAH has been appointed as the service provider for Lephalale development agency.	None	None	R 000	1Agency Established	R3 000 000	Adverts, appointment letter, payment vouchers , progress report

### 4.3 CORPORATE SUPPORT SERVICES

The department comprises the following Units:

- Administration and Secretariats
- Human Resources
  - Legal Services Audit Committee resolutions not implemented.
- - Employment equity regulations are implemented as expected.
  - 29 positions out of a target of 27 managerial positions were filled
  - Two positions for Municipal manager and director Infrastructure services were filled in the quarter
  - EAP programs and workshops are implemented for employee wellness and training.
  - The Service Level Agreements are completed within 10 days for all appointed service providers for project implementation.
  - Four Council meetings are held, and all Council resolutions are implemented.
  - Four LLF meetings were held and 86% of the resolutions were implemented.
  - One ICT steering Committee meeting was held, and all the resolutions are implemented.
  - The implementation of staff regulations is ongoing in the institution.

#### Challenges

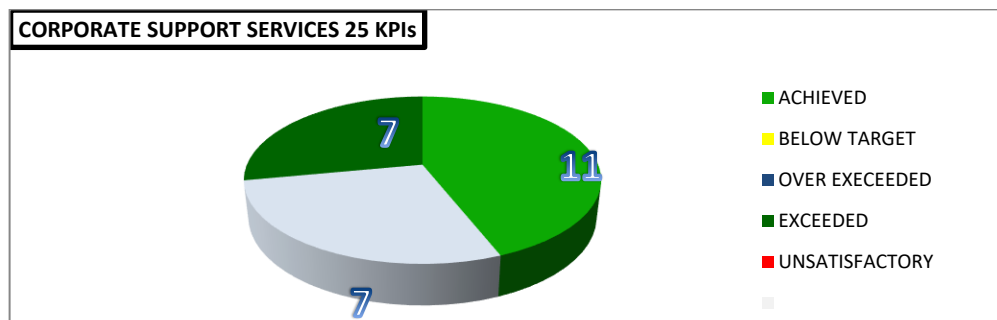
- Higher employee related costs, resulting in a higher Vacancy rate.

**The Corporate Support Services** Department has twenty-four (25) indicators in the higher SDBIP2024-25 which are deliverable from the department. Out of the twenty-four (25) indicators, seven (7) indicators are not applicable for the quarter, eleven (11) indicators achieved target, seven (7) indicators exceeded target, and none of the indicators performed below target. A score of 100% for the department is achieved on indicators and 50% on the projects

Table 4

Indicators	Total number 25
Achieve Target	11
Exceeded Target	7
Over exceeded Target	0
Below Target	0
Unsatisfactory	0
Not applicable	7

The Departmental performance is depicted on the color coded pie chart below:



The detailed performance for the department follows:

TOP Layer SDBIP Indicators																			
Hierarchy (KPA\ STRATEGIC OBJECTIVE \ Programme)	IDP ID #	ID #	Key Performance Indicator	Project name	Project Description	UOM	Update	Baseline	Qtr. 1 Target	ACTUAL	Qtr. 2 Target	ACTUAL	ACTUAL NOTES	CHALLENGES / Reasons for Under or Overachievement	Corrective Measures for Unachieved targets	Expenditure	Annual Target 2024-25	Annual budget	Portfolio of evidence
KPA5: Transformation and Organisational Development\ Improve functionality, performance, and professionalism \ Human Resource Management	N / A	M – 404	Number of people from employment equity groups employed in the three highest levels of management YTD* (cumulative)	people from employment equity groups employed n managerial	Appointment of people from employment equity groups employed in the three highest levels of management	#	Le p – M H R	26	27	30	27	29	Out of 35 positions, 29 is filled and 6 are vacant.	Technical positions were prioritised due to services delivery challenges.	None	OPEX	28	OPEX	Updated organizational structure and / appointment letters for the quarter
KPA5: Transformation and Organisational Development\ Improve functionality, performance, and professionalism \ Labour Relations and EAP	N / A	M – 672	Number of EAP workshops/ programs conducted per quarter, YTD* (cumulative)	Municipal Employee wellness	Convening of Employee wellness programs or workshops	#	Le p – M H R	9	2	3	4	6	Two Financial programs held in this quarter. 1 held on 06/12/2024 & also on 10/12/2024. AND 1 Trip to East London for the IMSA Games.	None	None	OPEX,	8 programs/works hops	OPEX,	Invitation, attendance register.
KPA5: Transformation and Organisational Development\ Improve functionality, performance, and professionalism \ Labour	N / A	M – 678	Number of LLF meetings coordinated by corporates Services per quarter, , YTD* (cumulative)	Labour consultation	Convening of LLF meetings by coordinating department	#	Le p – M H R	13	2	2	4	4	1 Ordinary meeting scheduled for 2 October 2024 was postponed due to unavailability of Chairpers	None	None	OPEX	6 LLF Meetings	OPEX	Invite, Attendance Register,

TOP Layer SDBIP Indicators																			
Hierarchy (KPA\ STRATEGIC OBJECTIVE \ Programme)	IDP ID #	ID #	Key Performance Indicator	Project name	Project Description	UOM	Updater	Baseline	Qtr. 1 Target	ACTUAL	Qtr. 2 Target	ACTUAL	ACTUAL NOTES	CHALLENGES / Reasons for Under or Overachievement	Corrective Measures for Unachieved targets	Expenditure	Annual Target 2024-25	Annual budget	Portfolio of evidence
Relations and EAP													on AND 1 Ordinary meeting held on 20 November 2024.						
KPA5: Transformation and Organisational Development\ Improve functionality, performance, and professionalism \ Labour Relations and EAP	N / A	M - 678 A	Percentage of LLF resolutions implemented by corporates Services per quarter, , YTD* (cumulative)	Labour consultation	Implementati on of LLF resolutions by the coordinating department	%	L e p - M H R	89%	80%	83%	80%	89%	Out of 28 Resolutions, 25 were addressed and 4 are outstanding.	Relevant parties dealt with their respective resolutions.	None	OPEX,	80% Resolutions implemented	OPEX	Resolution register
KPA5: Transformation and Organisational Development\ Improve functionality, performance and professionalism \ Occupational health and Safety	N / A	M - 680	Number of OHS audits conducted by June 2025	Municipal Occupational health safety	Conducting an Occupational health safety audit in the municipal space	#	L e p - M H R	1	N/A	N/A	N/A	N/A	N/A	N/A	N/A	OPEX	N/A	OPEX	Quarterly audit reports signed off by EMCSS,
KPA5: Transformation and Organisational Development\ Improve functionality, performance, and professionalism \ Training and Development	N / A	M - 212	Number of Workplace Skills Plan and Annual Training Report Submitted LGSETA	Municipal Work Skills Development	Compilation of training report and the work skills development plan for Lephalale municipality	%	L e p - M H R	1	N/A	N/A	N/A	N/A	N/A	N/A	N/A	OPEX,	1 Workplace Skills Plan	OPEX	Submitted WSP and Annual training Report, Acknowledgement of receipt from LGSTA

TOP Layer SDBIP Indicators																			
Hierarchy (KPA\ STRATEGIC OBJECTIVE \ Programme)	IDP ID #	ID #	Key Performance Indicator	Project name	Project Description	UOM	Update	Baseline	Qtr. 1 Target	ACTUAL	Qtr. 2 Target	ACTUAL	ACTUAL NOTES	CHALLENGES / Reasons for Under or Overachievement	Corrective Measures for Unachieved targets	Expenditure	Annual Target 2024-25	Annual budget	Portfolio of evidence
KPA5: Transformation and Organisational Development\ Improve functionality, performance, and professionalism \ Training and Development	N / A	M - 212 B	Percentage of total municipality's budget spent on implementing its workplace skills plan YTD* (cumulative)	Percentage of total municipality's budget spent on implementing its workplace skills plan YTD* (cumulative)	Percentage of R-value municipality' s (salary bill) budget spent YTD on implementin g its workplace skills plan / R-value municipality' s (salary bill) budget spent YTD as %	%	Le p - M H R	88%	0,10%	41,00%	0,30%	0,75%	More funds used for internal bursaries as employee s write exams at the same period.	More employees claimed their Conditional grants after their exams.	N/A	OPEX	1% municip ality's personne l budget spent.	OPEX	BTO Expenditur e Report on municipal budget spent.
KPA5: Transformation and Organisational Development\ Improve functionality, performance, and professionalism \ Training and Development.	N / A	M - 18	Percentage of municipal new personnel appointed and enrolled to meet the financial minimum competency requirements per quarter	Financial minimum competency requirements for relevant staff	Enrolling of newly Appointed relevant staff for a financial minimum competency requirement ,	#	Le p - M H R	100%	100%	100%	100%	100%	Two newly appointee s for Municipal Manager and Director Infrastruct ure are both enrolled	None	None	OPEX	100%	OPEX	MFMP proof of enrolment
KPA5: Transformation and Organisational Development\ Improve functionality, performance, and professionalism \ Training and Development.	N / A	M - 0032	Percentage of vacancy rate YTD (cumulative)	Appointment Staff members	Maintenance of numbers of actively appointed staff members against those leaves employment at required rate	%	Le p - M H R	15%	N/A	N/A	15%	15%	Out of 494 budgeted positions 421 are filled and 73 are vacant.	None	None	OPEX	13%	OPEX	Appointme nt letters and / updated organisatio nal structure.  Summary report of the vacancy Rate percentage
KPA5: Transformation and Organisational	N / A	M - 6	Percentage of Employee Disclosures of business	Disclosure of business interest by employees	Percentage of overall employee disclosure of	%	Le p -	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	OPEX	100%	OPEX	Questionn aire, calculated scores,

TOP Layer SDBIP Indicators																			
Hierarchy (KPA\ STRATEGIC OBJECTIVE \ Programme)	ID P I D #	ID #	Key Performance Indicator	Project name	Project Description	U O M	U p d a t e r	Baseline	Qtr. 1 Target	ACTUAL	Qtr. 2 Target	ACTUAL	ACTUAL NOTES	CHALLENGES / Reasons for Under or Overachievement	Corrective Measures for Unachieved targets	Expenditure	Annual Target 2024-25	Annual budget	Portfolio of evidence
Development\ Improve functionality, performance, and professionalism \ Labour Relations and EAP		72	interest rating YTD		business interest rating obtained from all completed employee business interest disclosure surveys received from employees. YTD		M H R												participation list, rating report
KPA6: Good Governance and Public Participation\ Responsible, accountable, effective, and efficient corporate governance\ Legal Services	N / A	M - 136	Percentage of Service Level Agreements (SLAs) drafted/or reviewed within 7 working days of receipt of notice of appointment from Municipal Manager per quarter	Drafting of service level agreements	Drafting and completion Service level agreements between Municipality and service providers	%	L e p - M L e g a l	100%	100%	100%	100%	100%	All 26 SLAs received were drafted within 7 working days of receipt of notice of appointment from Municipal Manager per quarter.	None	None	OPEX	100%	OPEX	Register indicating the date of request of drafting/review of SLA to date of SLA completion . Copies of drafted/reviewed SLAs
KPA6: Good Governance and Public Participation\ Responsible, accountable, effective, and efficient corporate governance\ Legal Services	N / A	M - 653A	Number of By-laws Gazette by end of Financial Year. Per annum	Compilation of By-laws	Engagement Processes of consultation on drafting by-laws going through public participation and gazetting of by-laws	#	L e p - M L e g a l	0	N/A	N/A	N/A	N/A	N/A	N/A	N/A	OPEX	1 By-Law	OPEX	Copy of a gazetted by-law



TOP Layer SDBIP Indicators																			
Hierarchy (KPA)\ STRATEGIC OBJECTIVE \ Programme)	ID P ID #	ID #	Key Performance Indicator	Project name	Project Description	U O M	U p d a t e r	Baseline	Qtr. 1 Target	ACTUAL	Qtr. 2 Target	ACTUAL	ACTUAL NOTES	CHALLENGES / Reasons for Under or Overachievem ent	Corrective Measures for Unachieved targets	Expenditure	Annual Target 2024-25	Annual budget	Portfolio of evidence
KPA6: Good Governance and Public Participation\ Responsible, accountable, effective, and efficient corporate governance\ Governance and Administration	N / A	M - 6 5 5	Number of Council meetings held per quarter , YTD* (cumulative)	Good Governance	Sitting of Council meetings	#	L e p - M A d m i n	20	2	2	3	6	3 Special Meetings held on 16 & 31 October 2024 And 9 December 2024. 1 Ordinary meeting held on 29 October 2024.	Overachievement is the of special councils arranged for special items.	None	OPEX	8 Council meetings	OPEX	Invitations. Attendance register, Meeting Schedule/ Calendar
KPA6: Good Governance and Public Participation\ Responsible, accountable, effective, and efficient corporate governance\ IT and Support	N / A	M - 1 3 5	Number of ICT Disaster Recovery site tested per annum*, YTD* (cumulative)	Disaster Recovery	Periodic testing of the ICT disaster recovery site for nonstop functionality	#	L e p - M I T	1	N/A	N/A	1	1	Disaster Site Recovery Site was tested on 20 December 2024	None	None	OPEX	2 Disaster Recovery site tested	OPEX	Attendance Register, Disaster Recovery site test Report ,
KPA6: Good Governance and Public Participation\ Responsible, accountable, effective, and efficient corporate governance\ IT and Support	N / A	M - 0 0 3 4	Number of ICT Steering committee coordinated and held by corporate services department , YTD* (cumulative)	ICT Governance meetings	Convening ICT Steering committee meetings by corporate support department	#	L e p - M I T	1	1	1 Ordinary ICT Steering Committee meeting held on 30 September 2024	2	2	2 ICT steering committees held on 30 Sept 2024 and 17th December 2024.	None	None	OPEX	4 ICT Steering committee	OPEX	Invitations, Agenda attendance Register
KPA6: Good Governance and Public Participation\ Responsible, accountable, effective, and efficient corporate	N / A	M 0 0 3 4 A	Percentage of ICT Steering Committee resolutions related to ICT implemented per quarter	Implementation of ICT Steering Committee resolutions	Implementati on of ICT Steering Committee resolutions	%	M - I C T	88%	60%	100,00%	70%	100%	ICT managed to resolve all the resolutions.	The infrastructure department managed to provide the generator maintenance report on time and a good	None	OPEX	80% Resolutions	OPEX	ICT Steering committee resolution register

TOP Layer SDBIP Indicators																			
Hierarchy (KPA\ STRATEGIC OBJECTIVE \ Programme)	ID #	ID #	Key Performance Indicator	Project name	Project Description	UOM	Updated	Baseline	Qtr. 1 Target	ACTUAL	Qtr. 2 Target	ACTUAL	ACTUAL NOTES	CHALLENGES / Reasons for Under or Overachievement	Corrective Measures for Unachieved targets	Expenditure	Annual Target 2024-25	Annual budget	Portfolio of evidence
governance\ IT and Support			for meetings held											working relationship with other departments resulted in resolving all the resolutions.					
KPA5: Transformation and Organisational Development\ Improve functionality, performance and professionalism \ Occupational health and Safety	LPHR - 002	LPHR - 02	Percentage of Performance agreements signed in departments per annum	Implementation of staff regulations	Signing of Performance Agreements by all staff members as regulated	%	LEPMHR	100%	100%	64%	N/A	N/A	N/A	N/A	N/A	OPEX	100% Performance Agreements	OPEX	Copies of signed agreements
KPA5: Transformation and Organisational Development\ Improve functionality, performance and professionalism \ Occupational health and Safety	LPHR - 003	LPHR - 03	Percentage of Performance Assessments done for Staff lower than section 56	Staff Performance assessment	Reviewing of Performance Progress by staff lower than section 56	#	LEPMHR	New indicator no baseline	N/A	N/A	N/A	N/A	N/A	N/A	N/A	OPEX	100% Performance Assessment	OPEX	Assessment reports ,
KPA6: Good Governance and Public Participation\ Responsible, accountable, effective, and efficient corporate governance\ Auditor General	N / A	M - 26	Percentage of AG queries resolved Per Quarter YTD	Operation Clean Audit	Implementation of recommendations by the Auditor General to resolve all the findings	%	LEPMIA	66%	N/A	N/A	N/A	N/A	N/A	N/A	N/A	OPEX	100% queries	OPEX	Summary of AG queries resolved signed by CAE and EM

TOP Layer SDBIP Indicators																			
Hierarchy (KPA\ STRATEGIC OBJECTIVE \ Programme)	ID P I D #	ID #	Key Performance Indicator	Project name	Project Description	U O M	U p d a t e r	Baseline	Qtr. 1 Target	ACTUAL	Qtr. 2 Target	ACTUAL	ACTUAL NOTES	CHALLENGES / Reasons for Under or Overachievement	Corrective Measures for Unachieved targets	Expenditure	Annual Target 2024-25	Annual budget	Portfolio of evidence
KPA6: Good Governance and Public Participation\ Responsible, accountable, effective, and efficient corporate governance\ Auditor General	N / A	M – 2 7	Percentage of Internal audit findings resolved. YTD (Cumulative)	Operation compliance to regulations and governance processes	Implementati on of recommenda tions by the Internal Audit to resolve all the findings	%	L e p – M I A	74%	30%	0%	50%	67%	Out of 6 Internal Audit Findings 2 were resolved and 1 is not resolved and 3 are not yet due.	Findings addressed earlier than planned.	None	OPEX	100% Internal audit findings	OPEX	Summary of IA queries resolved singed by CAE and EM
KPA6: Good Governance and Public Participation\ Responsible, accountable, effective, and efficient corporate governance\ Auditor General	N / A	M – 2 8	Percentage of Audit and performance Committee's resolutions implemented per quarter. (non-cumulative)	Implementation of Audit committee resolutions	Carrying out and completion of Audit committee instruction within a specific quarter	%	L e p – M I A	54%	100%	100%	100%	100%	All 7 ACP resolution s were implement ed this quarter.	None	None	OPEX	100% audit committ ee resoluti ons	OPEX	Summary of AC Resolution s Implement ed, Singed by CAE and Executive Managers
KPA6: Good Governance and Public Participation\ Responsible, accountable, effective, and efficient corporate governance\ Risk Management	N / A	M – 6 6 7	Percentage of risks resolved within timeframe as specified in the risk register YTD (cumulative)	Risk Mitigation	Activities and actions taken minimize or remove risks attached to objectives of the institution	%	L e p – R i s k	84%	30%	58%	50%	58%	Out of 50 Risk Findings, 29 were addressed and 21 are still outstandin g.	The directorate started earlier than planned to address risks identified.	None	OPEX	100% risks resolve d	OPEX	Summary of Risks resolved singed by CRO and EM
KPA6: Good Governance and Public Participation\ Responsible, accountable,	N / A	M – 6 9 1	Percentage of Implementati on of council resolutions per quarter	Implementation of Council resolutions	Carrying out and completion of council instruction within a	%	L e p – M I A	100%	100%	100%	100%	100%	All 44 Council resolution s taken by Council were	None	None	OPEX	100% council resoluti ons	OPEX	Council Resolution Register

TOP Layer SDBIP Indicators																			
Hierarchy (KPA\ STRATEGIC OBJECTIVE \ Programme)	IDP ID #	ID #	Key Performance Indicator	Project name	Project Description	UOM	U p d a t e r	Baseline	Qtr. 1 Target	ACTUAL	Qtr. 2 Target	ACTUAL	ACTUAL NOTES	CHALLENGES / Reasons for Under or Overachievement	Corrective Measures for Unachieved targets	Expenditure	Annual Target 2024-25	Annual budget	Portfolio of evidence
effective, and efficient corporate governance\ Audit Committee					specific quarter		d m i n						implemented.						
KPA6: Good Governance and Public Participation\ Responsible, accountable, effective, and efficient corporate governance\ IT and Support	N / A	M _ 2 3	Percentage of complaints received on the electronic system and successfully attended to by customer care per quarter	Service Complaints Management by departments	Recording and following up of customer service complaints to resolve such complaints	%	L e p - M A d m i n	90%	90%	90%	90%	90%	Out of 231 Complaints received on the system, none of them were directed to Corporate Services.	None	None	OPEX	90% complaints	OPEX	System generated quarterly Report signed off by EM
KPA3: Financial Viability and Financial Management\ Enhance revenue and financial management\ Expenditure Management	N / A	M _ 3 4 8	Percentage on Payment of creditors within 30 days by the Department	Payment of creditors on time	Compliance with section 65 of MFMA	%	L e p - M E x p	97%	100%	100%	100%	100%	All 74 payments were paid in time in this quarter.	None	None	OPEX	100% creditors paid	OPEX	Payment Report signed by Manager Expenditure
PROJECTS FOR CORPORATE SUPPORT SERVICES																			
Responsible, Accountable, Effective and Efficient Corporate Governance	C S S - 1	C S S	Number of business intelligence procured	Business intelligence	Installation and upgrade of recording system in the council chamber	#	L M - I C T	New Project	Specification	100%	Advert and Appointment	1 recording system in the council chamber procured	A new recording system has been installed and configured .	The procurement process was started in May 2024 after approval of budget, hence the over achievement	None	R394 350.00	1 recording system in the council chamber procured	R400 000	Tender adverts/ adverts or Request for quotations, Appointment letter or issued order, Delivery Note or payment voucher.

TOP Layer SDBIP Indicators																			
Hierarchy (KPA\ STRATEGIC OBJECTIVE \ Programme)	IDP ID #	ID #	Key Performance Indicator	Project name	Project Description	UOM	Update	Baseline	Qtr. 1 Target	ACTUAL	Qtr. 2 Target	ACTUAL	ACTUAL NOTES	CHALLENGES / Reasons for Under or Overachievement	Corrective Measures for Unachieved targets	Expenditure	Annual Target 2024-25	Annual budget	Portfolio of evidence
Responsible, Accountable, Effective and Efficient Corporate Governance	CS3	CS2	Percentage of Equipment, Computers and IT System upgraded	Business intelligence	Installation and upgrade of computers and IT systems	%	LM-ICT	New Project	Specification	100%	Advert and Appointment	New laptops and projectors procured, delivered, and distributed.	None	None	None	R994 387.80	100% of the upgraded IT systems and computer procured	R1000 000	Adverts or Request for quotations, Appointment letter or issued order, Delivery Note or payment voucher.
Responsible, Accountable, Effective and Efficient Corporate Governance /Friendly and conducive working environment	CS-2	CS6	Percentage of Furniture and office equipment procured	Office equipment and furniture	Office equipment and furniture acquisition	%	MAdmin	New Project	Specification	100%	Advert and Appointment	Tender advertised.	Awaiting evaluation	BEC to sit and evaluate the tender.	None	R000	Office equipment and furniture procured	R350 000	Tender adverts/ adverts or Request for quotations, Appointment letter or issued order, Delivery Note or payment voucher.
Responsible, Accountable, Effective and Efficient Corporate Governance/ Friendly and conducive working environment	CS-4	CS4	Percentage of safe room Furniture procured	Safe room furniture	Safe room furniture acquisition	%	MAdmin	New Project	Specification	0%	Advert and Appointment	0%	No Specification prepared.	The Safe room project is still under construction and no equipment's can be purchased prior the completion of the project.	The specification for the safe room can only be prepared once the project is complete and handed over to Corporate Services.	R000	Office equipment and furniture procured	R150 000	Tender adverts/ adverts or Request for quotations, Appointment letter or issued order, Delivery Note or payment voucher.

#### 4.4 DEVELOPMENT PLANNING

##### The department comprises the following units:

- Building Control
  - Land Use Management
  - Human Settlements
  - GIS
- The housing beneficiary list was updated and A Socio- economic survey was completed,
  - Land parcels identified for addressing urban sprawl and informal settlements around town.
  - GIS is established and on process of implementing the system.
  - Engagement to Coghshita about the completion of Marapong CRU

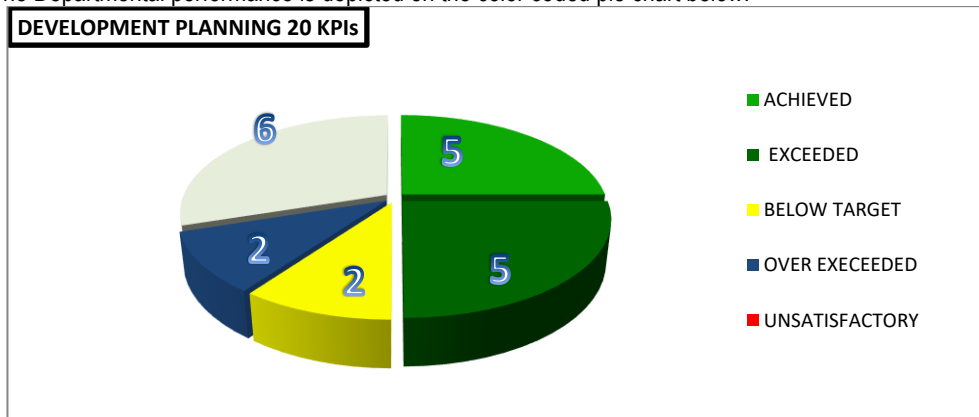
##### Challenges

- Urban sprawl and informal settlements
- Non -compliance with building control regulations at Marapong township and Onverwacht.
- Extension at Rural villages not adhering to the local SDF.
- Enforcement if compliance to SPLUMA and all Building Control regulations
- 

**Development Planning** Department has twenty (20) indicators on the higher SDBIP which are deliverable from the department, six (6) indicators are not applicable for the quarter, out of the fourteen (14) indicators, five (5) indicators achieved the set target, five indicators (5) Exceeded target, two indicators over exceeded target and two (2) indicators performed below target. A score of 85% for the department is achieved on indicators and 0% on the projects

Table 5	Indicators	Total number 23
Achieved Target	5	
Exceeded	5	
Over exceeded Target	2	
Below Target	2	
Unsatisfactory	0	
Not Applicable	6	

The Departmental performance is depicted on the color coded pie chart below:



The detailed performance for the department follows:

TOP Layer SDBIP Indicators																			
Hierarchy (KPA/ STRATEGIC OBJECTIVE \ Programme)	I D P I D #	I D #	Key Performance Indicator	Project name	Project Description	U O M	U p d a t e r	Baseline	Qtr. 1 Target	ACTUAL	Qtr. 2 Target	ACTUAL	ACTUAL NOTES	CHALLENGES/ Reasons for Under or Overachievement	Corrective Measures for Unachieved targets	Expenditure	Annual Target 2024/25	Annual budget	Portfolio of evidence
KPA1: Spatial Rationale\ Rational planning to bridge first and second economies and provide adequate land for development\ Socio Economic Surveys	N / A	M — 1 8 6	Percentage of Housing enquiries attended to within 15 days of receipt queries quarterly	Housing needs query management	Attend to quarterly queries on housing needs from consumers and keep records	%	M H S	75%	100%	100%	100%	100%	43 Enquiries attended to	None	None	OPEX	100% of queries attended.	OPEX	Query register
KPA1: Spatial Rationale\ Rational planning to bridge first and second economies and provide adequate land for development\ Socio Economic Surveys	N / A	L M — H S 1	percentage of housing beneficiaries identified and captured in the National Housing Need Register (NHNR).	Update the National Housing Need Register (NHNR).	Capturing of beneficiaries in the National Housing Need Register (NHNR).	%	M H S	75%	100%	100%	100%	100%	200 urban and 563 rural housing beneficiaries captured.	None	None	OPEX	100% beneficiaries identified.	OPEX	Beneficiary list
KPA1: Spatial Rationale\ Rational planning to bridge first and second economies and provide adequate land for development\ Socio Economic Surveys	N / A	L M — H S 2	Number of consumer Education conducted per quarter YTD (Cumulative)	Housing Consumer education	Conduct a formal consumer education about housing needs and access	#	M H S	4	1	1	2	2	2 (Two) Housing Consumer Education conducted in collaboration with COGHSTA	None	None	OPEX	4 consumer Education	OPEX	Attendance register, invitations, agenda
KPA1: Spatial Rationale\ Rational planning to bridge first and second economies and provide adequate land for	N / A	L M — H S 3	Number of Socio- Economic Survey conducted per quarter (non- cumulative)	Socio- Economic Survey	Conduct a Socio- Economic Survey in our informal settlements in a quarter	#	M H S	4	1	1	2	0	No Socio- Economic Survey conducted in the current Qtr.	There is only 1 vehicle allocated for all on- site duties in Human Settlement	None	OPEX	4 socio economic surveys	OPEX	Socio Economic Survey Report, Completed signed forms

TOP Layer SDBIP Indicators																				
Hierarchy (KPA\ STRATEGIC OBJECTIVE \ Programme)	I D P I D #	I D #	Key Performance Indicator	Project name	Project Description	U O M	U p d a t e r	Baseline	Qtr. 1 Target	ACTUAL	Qtr. 2 Target	ACTUAL	ACTUAL NOTES	CHALLENGES/ Reasons for Under or Overachievement	Corrective Measures for Unachieved targets	Expenditure	Annual Target 2024/25	Annual budget	Portfolio of evidence	
development\ Socio Economic Surveys																				
KPA1: Spatial Rationale\ Rational planning to bridge first and second economies and provide adequate land for development\ Building Plans Administration and Inspectorate	N / A	M – 114	Average turnaround time of building contraventions detected and attended to, within 5 working days. (Non-cumulative)	Compliance with building control regulations	Detection of building control contraventions and enforcing of building control regulation by the municipality	#	M B C	2 working days	2 workin g days	1,2 days	2 workin g days	1,1 working days	8 notices were issued within 1,1 days	Availability of staff and interns enhances the efficiency of the detection and issuing of contraventi on notices	None	OPEX	2 working days	OPEX	Copies of notices issued	
KPA1: Spatial Rationale\ Rational planning to bridge first and second economies and provide adequate land for development\ Building Plans Administration and Inspectorate	N / A	M – 759	Average turnaround time for assessment of building plans. (Non-cumulative)	Compliance with building control regulations	Assessment and approval of building plans in line with building control regulations	#	M B C	26,9 working days	30 workin g days	21,5 working days	30 workin g days	20,2 working days	14 Building plans were assessed within 20,2 working days	Swift assessme nt of building plans by sister departmen t and monitoring by executives , shortens the turnaround times.	None	OPEX	30 working days	OPEX	A register indicating the date in which Building plans were received to assessment conclusion	
KPA1: Spatial Rationale\ Rational planning to bridge first and second economies and provide adequate land for development\ Land use	N / A	M – 760	Average turnaround time (weeks) for assessment and finalization of land use and development applications from the date of receipt as delegated to the Executive Manager per	Implementation of the municipal Land use scheme	Receipt of land use application and assessment to completion thereof by delegated authority in the Municipality within the specified time frame	# weeks	M L U	0 weeks	16 weeks	9,4 weeks	16 weeks	6,99 weeks	20 applicatio ns were finalized within an average of 6,99 weeks	Considerat ion of land use application s within the prescribed 60 days calculated from the lapsing date of the objection period	None	OPEX	16 weeks	OPEX	Assessment Register	



TOP Layer SDBIP Indicators																			
Hierarchy (KPA\ STRATEGIC OBJECTIVE \ Programme)	I D P I D #	I D #	Key Performance Indicator	Project name	Project Description	U O M	U p d a t e r	Baseline	Qtr. 1 Target	ACTUAL	Qtr. 2 Target	ACTUAL	ACTUAL NOTES	CHALLENGES/ Reasons for Under or Overachievement	Corrective Measures for Unachieved targets	Expenditure	Annual Target 2024/25	Annual budget	Portfolio of evidence
			quarter. (Non-cumulative)																
KPA1: Spatial Rationale\ Rational planning to bridge first and second economies and provide adequate land for development\ Land use	N / A	M - 7 5 5	Average turnaround time (weeks) for assessment and finalization of land use and development applications from date of receipt as delegated to the Municipal Planning Tribunal. (Non-cumulative)	Implementation of the municipal Land use scheme	Receipt of land use application and assessment to completion thereof by delegated authority in the Municipality within the specified time frame	# weeks	MLU	0 weeks	16 weeks	0 weeks	16 weeks	N/A	no session was arranged	prolonged recruitment processes	conclusion of the recruitment processes	OPEX	16 weeks	OPEX	Tribunal Resolution letter/s
KPA1: Spatial Rationale\ Rational planning to bridge first and second economies and provide adequate land for development\ Land use	N / A	M - 7 6 1	Average turnaround time of land use contraventions detected and attended to within 5 working days. (Non-cumulative)	Compliance with Municipal Land use Scheme	Detection of Municipal land use scheme contraventions and enforcing of Municipal land use scheme by the municipality	# weeks	MLU	1,95 working days,	2 working day	2 working days.	2 working day	1 working day	1 notice was issued within a day of its detection	Immediate confirmation of historical background for written consents granted to-date	None	OPEX	2 working day	OPEX	Copies of Notices issued.
KPA1: Spatial Rationale\ Rational planning to bridge first and second economies and provide adequate land for development\ Land use	N / A	GG - 0 0 1	Number of properties identified and verified in line with Land use activities per quarter. (Non-cumulative)	Implementation of Municipal Geographic Information System	Identify and verify land use rights for a group of properties per quarter	#	GIS / LUS	120	30	30	60	60	60 Properties were identified and verified in line with Land use activities.	None	None	OPEX	120 properties identified	OPEX	Property Register
KPA1: Spatial Rationale\ Rational planning	N / A	GG -	Number of the Municipal Spatial	Compiling Municipal Spatial	Compiling Municipal Spatial	%	MLU	1	N/A	N/A	N/A	N/A	N/A	N/A	N/A	OPEX	1 Municipal Spatial	OPEX	SDF Document

TOP Layer SDBIP Indicators																			
Hierarchy (KPA\ STRATEGIC OBJECTIVE \ Programme)	I D P I D #	I D #	Key Performance Indicator	Project name	Project Description	U O M	U p d a t e r	Baseline	Qtr. 1 Target	ACTUAL	Qtr. 2 Target	ACTUAL	ACTUAL NOTES	CHALLENGES/ Reasons for Under or Overachievement	Corrective Measures for Unachieved targets	Expenditure	Annual Target 2024/25	Annual budget	Portfolio of evidence
to bridge first and second economies and provide adequate land for development\ Land use		002	Development Framework compiled and approved by Council	Development Framework	Development Framework												Development Framework		Council Resolution
KPA1: Spatial Rationale\ Rational planning to bridge first and second economies and provide adequate land for development\ Land use	D P 1 5	D p p 1	Number of Spatial Development Framework reviewed	Revision of Spatial Development Framework	Reviewing of the Municipal Spatial Development Framework	#	M L U	1	N/A	N/A	N/A	N/A	N/A	N/A	N/A	OPEX	1 Spatial Development Framework	OPEX	Revised SDF document
KPA1: Spatial Rationale\ Rational planning to bridge first and second economies and provide adequate land for development\ Land use	D P 1 9	D p p 2	Number of Municipal Land use Scheme reviewed	Revision of Land use Scheme	Reviewing of the Municipal Land use Scheme	#	M L U	1	N/A	N/A	N/A	N/A	The Service Provider is yet to conclude Phase 2 (- 6 project phases to be realized)	Postponement of project management meetings, inability to secure the date for "High Level" engagement/awareness (Cllrs and Traditional Leadership ) and lapsing of project duration	Executive guidance and extension of project duration	R89 392,00	1 Municipal Land use Scheme	OPEX	Revised land -use scheme document
KPA6: Good Governance and Public Participation\ Responsible, accountable,	N / A	M _ 2 6	Percentage of AG queries resolved Per Quarter YTD	Operation Clean Audit	Implementation of recommendations by the Auditor General to	%	L e p _ M	100%	N/A	N/A	15%	N/A	The action plan is yet completed	None	None	OPEX	100% queries	OPEX	Summary of AG queries resolved signed by CAE and EM

TOP Layer SDBIP Indicators																			
Hierarchy (KPA\ STRATEGIC OBJECTIVE \ Programme)	I D P I D #	I D #	Key Performance Indicator	Project name	Project Description	U O M	U p d a t e r	Baseline	Qtr. 1 Target		Qtr. 2 Target						Annual Target 2024/25	Annual budget	Portfolio of evidence
										ACTUAL			ACTUAL	ACTUAL NOTES	CHALLENGES/ Reasons for Under or Overachievement	Corrective Measures for Unachieved targets			
effective, and efficient corporate governance\ Auditor General					resolve all the findings		I A												
KPA6: Good Governance and Public Participation\ Responsible, accountable, effective, and efficient corporate governance\ Auditor General	N / A	M – 27	Percentage of Internal audit findings resolved. YTD (Cumulative)	Operation compliance to regulations and governance processes	Implementation of recommendations by the Internal Audit to resolve all the findings	%	L e p – M I A	71%	30%	N/A	50%	8%	1 out 26 internal audit finding is resolved.	Delay in the finalisation of the spatial framework development project.	Intensify the monitoring of implementation of the project by the acting director.	OPEX	100% Internal audit findings	OPEX	Summary of IA queries resolved signed by CAE and EM
KPA6: Good Governance and Public Participation\ Responsible, accountable, effective, and efficient corporate governance\ Auditor General	N / A	M – 28	Percentage of Audit and performance Committee's resolutions implemented per quarter. (non-cumulative)	Implementation of Audit committee resolutions	Carrying out and completion of Audit committee instruction within a specific quarter	%	L e p – M I A	100%	100%	N/A	100%	100%	All audit committee Resolutions are implemented	None	None	OPEX	100% audit committee resolutions	OPEX	Summary of AC Resolutions Implemented, Signed by CAE and Executive Managers
KPA6: Good Governance and Public Participation\ Responsible, accountable, effective, and efficient corporate governance\ Risk Management	N / A	M – 667	Percentage of risks resolved within timeframe as specified in the risk register YTD (cumulative)	Risk Mitigation	Activities and actions taken minimize or remove risks attached to objectives of the institution	%	L e p – R i s k	57%	30%	52%	50%	68%	13 out 19 resolutions are resolved.	Additional diligence given to the risk mitigation and implementation started earlier than planned.	None	OPEX	100% risks resolved	OPEX	Summary of Risks resolved signed by CRO and EM
KPA6: Good Governance and Public Participation\ Responsible, accountable, effective, and	N / A	M – 691	Percentage of Implementation of council resolutions per quarter	Implementation of Council resolutions	Carrying out and completion of council instruction within a specific quarter	%	L e p – M A d	100%	100%	44%	100%	100%	6 resolution attended a	None	None	OPEX	100% council resolutions	OPEX	Council Resolution Register

TOP Layer SDBIP Indicators																			
Hierarchy (KPA\ STRATEGIC OBJECTIVE \ Programme)	I D P I D #	I D #	Key Performance Indicator	Project name	Project Description	U O M	U p d a t e r	Baseline	Qtr. 1 Target		Qtr. 2 Target						Annual Target 2024/25	Annual budget	Portfolio of evidence
										ACTUAL			ACTUAL	ACTUAL NOTES	CHALLENGES/ Reasons for Under or Overachievement	Corrective Measures for Unachieved targets			
efficient corporate governance\ Audit Committee							min												
KPA6: Good Governance and Public Participation\ Responsible, accountable, effective, and efficient corporate governance\ IT and Support	N / A	M – 23	Percentage of complaints received on the electronic system and successfully attended to by customer care per quarter	Service Complaints Management by departments	Recording and following up of customer service complaints to resolve such complaints	%	Lepp - MAdmin	0%	90%	N/A	90%	N/A	No complaints for this department Target Achieved	None	None	OPEX	90% complaints	OPEX	System generated quarterly Report signed off by EM
KPA3: Financial Viability and Financial Management\ Enhance revenue and financial management\ Expenditure Management	N / A	M – 348	Percentage on Payment of creditors within 30 days by the Department	Payment of creditors on time	Compliance with section 65 of MFMA	%	Lepp - ME xp	100%	100%	100%	100%	100%	All the invoices were paid on time Target Achieved	None	None	OPEX	100% creditors paid	OPEX	Payment Report signed by Manager Expenditure
PROJECT FOR DEVELOPMENT PLANNING DEPARTMENT																			
Rational planning to bridge first and second economies and provide adequate land for development	DP 29	DP 1	Number hectares of Private Land acquired by municipality for development and human settlement	Sustainable and integrated human settlements	Land Acquisition, 528Ha, private land ONVERWACHT – Node 1	#	LM - land	New Project	Specification and identification of land Parcel	Specifications and identification of land is done.	Engagements with landowners with proposal and offer	Engagements and Specifications and identification of land is done.	Engagements with landowners with proposal and offer.	None	None	R0000	528 Ha procured for Lephalale Municipality	R5 425 000	Minutes from Meetings,

## 4.5 BUDGET AND TREASURY

The Department comprises of the following units:

- Budget and Reporting
  - Expenditure
  - Income
  - Supply Chain Management
- Liquidity Ratio is as required by legislation at 226%, an improvement of 26% against the norm.
  - The percentage coverage is 215% for the quarter
  - Percentage debt coverage was 562% by the end quarter,
  - The Quarterly Financial Report was prepared and submitted to the Council on time.
  - Turnaround times for procurement are improving, tenders are processed within 20 days.
  - Payment to creditors is made within 30 days of receipt of invoices.
  - Total capital expenditure is 30 % as planned
  - Council resolutions are implemented.

### Challenges

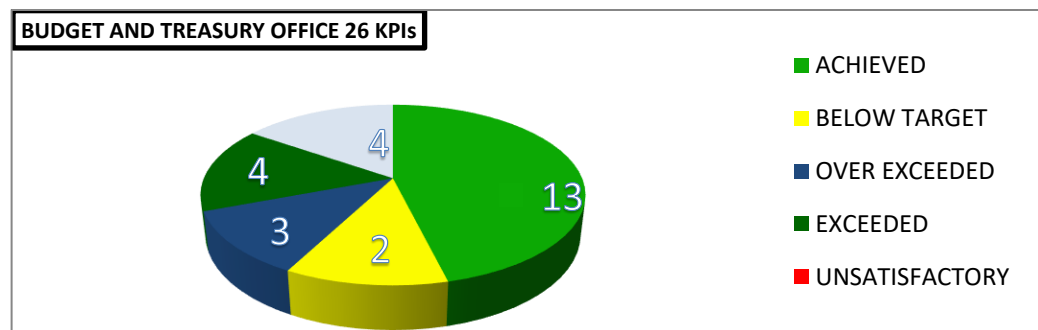
- The revenue from the collection rate is lower at 88%
- There are still clients that do not have email addresses and as a result they don't get billing statements on time.

**Budget and Treasury** Department has twenty -six (26) indicators on the higher SDBIP which are deliverable from the department, four (4) indicators are not applicable for the Quarter. from the twenty-two (22) indicators, twelve (12) indicators achieved targets, three (3) indicators exceeded target, four (4) Indicator exceeded target, and three(3) indicators performed below average. A score of 91% for the department is achieved on indicators and No projects for the department

Table 6

Indicators	Total number 30
Achieved Target	12
Exceeded Target	4
Over exceeded Target	3
Below Target	3
Unsatisfactory	0
Not applicable	4

The Departmental performance is depicted on the color coded pie chart below:



The detailed performance for the department follows:

TOP Layer SDBIP																			
Hierarchy (KPA)\ STRATEGIC OBJECTIVE \ Programme)	I D I D P #	I D #	Key Performance Indicator	Project name	Project Description	U O M	U p d a t e r	Baseline	Qtr. 1 Target	ACTUAL	Qtr. 2 Target	ACTUAL	ACTUAL NOTES	CHALLENGES/ Reasons for Under or Overachievem ent	Corrective Measures for Unachieved targets	Expenditure	Annual Target 2024/25	Annual budget	Portfolio of evidence
KPA3: Financial Viability and Financial Management\ Enhance revenue and financial management\ Asset Management	N / A	M - 1 7	Number of Asset Verification conducted per annum, by end of August 2025	Asset Verification by end of August 2025	Conducting an Asset Verification by the municipality in financial year	#	L e p - M B & R	1	1	N/A	N/A	N/A	N/A	N/A	N/A	R0	1 updated Asset register	R3 000 000	SLA of Appointed Service Provider, Updated Asset Registers
KPA3: Financial Viability and Financial Management\ Enhance revenue and financial management\ Asset Management	N / A	M - 6 3 0	Percentage Liquidity ratio (R-value current assets / R-value current liabilities as percentage) per annum, YTD	Liquidity Ratio	For a liability worth R1 the municipality must have at least R2 in the bank,	%	L e p - M B & R	198%	200%	277%	200%	191%	Current Asset R391 507 000/Curre nt Liability 204 840 000	Implementation of Cost containment and 2ND Trench of Grant received & Good Financial health to meet short term obligation.	None	OPEX	200%	OPEX	Financial report
KPA3: Financial Viability and Financial Management\ Enhance revenue and financial management\ Budget and Reporting	N / A	M - 2 5	Number of quarterly financial reports submitted to Council per quarter, YTD( cumulative)	Section 71 Reporting	Submission of quarterly financial reports to council as required	#	L e p - M B & R	4 Section 71 reports submitted to council	1	1	2	2	Report submitted to Council -ITEM A174/202 4[10]	None	None	OPEX	4 quarterly financial reports	OPEX	Financial Quarterly reports to Council,
KPA3: Financial Viability and Financial Management\ Enhance revenue and	N / A	M - 2 8 1	Number of Annual Financial Statements submitted to the Auditor General on time (by end	Good Financial management	Submission of financial statement to Auditor General within prescribed time frames	#	L e p - G R A P	1 AFS	1	1	N/A	N/A	N/A	N/A	N/A	N/A	1 AFS	OPEX	Set of Financial Statement s (AFS), 'Acknowle dgement of receipt from AG

TOP Layer SDBIP																			
Hierarchy (KPA\ STRATEGIC OBJECTIVE \ Programme)	ID I D P #	ID #	Key Performance Indicator	Project name	Project Description	U O M	U p d a t e r	Baseline	Qtr. 1 Target	ACTUAL	Qtr. 2 Target	ACTUAL	ACTUAL NOTES	CHALLENGES/ Reasons for Under or Overachievement	Corrective Measures for Unachieved targets	Expenditure	Annual Target 2024/25	Annual budget	Portfolio of evidence
financial management\ Budget and Reporting			August) per annum																
KPA3: Financial Viability and Financial Management\ Enhance revenue and financial management\ Budget and Reporting	N / A	M _ 3 9 7	Percentage Cost coverage (R-value all cash at a particular time plus R-value investments, divided by R-value monthly fixed operating expenditure) per quarter	Cost - Coverage	Calculate the (R-value all cash at a particular time plus R-value investments, divided by R-value monthly fixed operating expenditure)	%	L e p - M B & R	209%	200%	238%	200%	215%	Total Cash R93 184 300/ Total Fixed Expenses R43 233 000	Implementation of Cost containment and 1st Trench of Grant received & Good Financial health to meet short term obligation	None	OPEX	200%	OPEX	Financial Report
KPA3: Financial Viability and Financial Management\ Enhance revenue and financial management\ Expenditure Management	N / A	M _ 1 1	Percentage of municipal Financial Management Grant spent YTD* (cumulative)	Provision of internship programs and maintenance of ICT equipment	Municipality to pay for software licenses and fund the internship programs	%	L e p - M B & R	100%	20%	43%	50%	54%	All 5 Interns position has been filled and go on Training (CPMD Course)	All 5 Interns position has been filled and go on Training (CPMD Course)	None	R 966 781.11	1	R1800 000	Financial Report
KPA3: Financial Viability and Financial Management\ Enhance revenue and financial management\ Expenditure Management	N / A	M _ 2 0 5	Percentage Debt coverage (total R-value operating revenue received minus R-value Operating grants, divided by R-value debt service payments (i.e., interest + redemption) due within	Debt - Coverage, Servicing of Municipal debts	Calculate the total R-value operating revenue received minus R-value Operating grants, divided by R-value debt service payments (i.e. interest + redemption) due within financial	%	L e p - M E x p	2177%	200%	917%	200%	562%	Debt coverage higher than expected due to low borrowing s Debt Coverage = Revenue Received R 252 296 600/Borrowings R 44 921 985	Debt coverage higher than expected due to low borrowing. The municipality is not highly indebted	Municipality is not willing to take any debt.	OPEX	200%	OPEX	Financial Report

TOP Layer SDBIP																			
Hierarchy (KPA\ STRATEGIC OBJECTIVE \ Programme)	IDDP #	ID #	Key Performance Indicator	Project name	Project Description	UOM	U p d a t e r	Baseline	Qtr. 1 Target	ACTUAL	Qtr. 2 Target	ACTUAL	ACTUAL NOTES	CHALLENGES/ Reasons for Under or Overachievement	Corrective Measures for Unachieved targets	Expenditure	Annual Target 2024/25	Annual budget	Portfolio of evidence
			financial year) per annum										Target achieved						
KPA3: Financial Viability and Financial Management\ Enhance revenue and financial management\ Expenditure Management	N / A	M - E X P 1	Number of payroll Payments processed by 25 <sup>th</sup> of every month per quarter, YTD(cumulative)	Salary Payments on time in the Institution	Capturing and processing of payroll by the 25 <sup>th</sup> of each month	#	L e p - M E x p	12	3	3	6	3	Capturing and processing of payroll were achieved.	None	None	OPEX	12 Payments	OPEX	Pay roll summary .  Bank statements
KPA3: Financial Viability and Financial Management\ Enhance revenue and financial management\ Expenditure Management	N / A	M - E X P 1	Percentage Capital budget spent on capital projects identified for financial year i.t.o. IDP per quarter YTD	Capital budget Expenditure Progress in the institution	Monitor the rate of Total capital budget expenditure on a quarterly regular base	%	L e p - M B & R	64%	15%	15%	30%	30%	Capital budget expenditure for the institution is R 75 276 647.36 against the budget of R247 177 542	None	None	75276647.36	80%	80 366 650	Capital Budget Expenditure report
KPA3: Financial Viability and Financial Management\ Enhance revenue and financial management\ Supply Chain management.	N / A	M - 2 8 5	Average number of days between closing of tender and adjudication per quarter YTD	Implementation of Procurement plan	Submission adjudication reports within 90dys of closing of a tender to accounting officer for appointment	#	L e p - S C M	18 days	90 days	28 days	90 days	20 days	Average number of days between closing of tender and adjudication is 28 days	Availability of SCM Committees and the scheduled meeting enhances swift performance on tender adjudication	None	OPEX	90 days	OPEX	Tender Report
KPA3: Financial Viability and Financial Management\ Enhance revenue and financial management\ S	N / A	M - s c m 1	Number of tender reports submitted to council per quarter YTD(cumulative)	Good Governance	Submission of quarterly tender reports to council for consideration	#	L e p - M S C M	4 tender reports submitted	1	1	2	2	Tender report has served at previous Council-ITEM A184/2024(10)	None	None	OPEX	4 Tender reports submitted	OPEX	Tender Reports Council Resolution



TOP Layer SDBIP																			
Hierarchy (KPA\ STRATEGIC OBJECTIVE \ Programme)	IDDP #	ID #	Key Performance Indicator	Project name	Project Description	UOM	Updater	Baseline	Qtr. 1 Target	ACTUAL	Qtr. 2 Target	ACTUAL	ACTUAL NOTES	CHALLENGES/ Reasons for Under or Overachievement	Corrective Measures for Unachieved targets	Expenditure	Annual Target 2024/25	Annual budget	Portfolio of evidence
Supply Chain management																			
KPA3: Financial Viability and Financial Management\ Enhance revenue and financial management\ Supply Chain management.	N / A	M - 2	Number of Deviation reports submitted to council per quarter) YTD(cumulative	Good Governance	Submission of quarterly deviation reports for consideration	#	Le p - M S C M	4 deviation reports	1	1	2	2	Deviation report has served at previous Council - ITEM A182/2024[10]	None	None	OPEX	4 Deviation Reports	OPEX	Deviation Report Council Resolution
KPA3: Financial Viability and Financial Management\ Enhance revenue and financial management\ Supply Chain management.	N / A	M - 3	Number of stock count done per annum, by end of June 2025	Asset Management	Counting of stock and assets belonging to the municipality in financial year	#	Le p - M S C M	1	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	1	OPEX	Stock taking report signed by SCM Manager
KPA3: Financial Viability and Financial Management\ Enhance revenue and financial management\ Revenue Management	N / A	M - 3	Percentage debt collected per Quarter, YTD	Revenue Collection	Calculation of revenue (R-value total outstanding service debtors divided by R-value annual revenue received for services)	%	Le p - M R e v	76%	90%	87%	95%	88%	The Municipality scored below target on revenue collection in Q2 of 2024/2025	The Collection rate shows an improvement of 1% from Q2. The impact of switching clients to prepaid is starting to show improvements. The general dire economic conditions make it difficult for consumers to make full payments on their accounts hence under collection by 7% compared to NT requirement of 95%.	The Municipality appointed Service Provider (Livewire Engineering and Consulting (Pty) Ltd) for prepaid electricity metering to improve collection of revenue. The Municipality is switching all consumers opening new accounts to prepaid, and Livewire is	OPEX	0,95	OPEX	Revenue collection report

TOP Layer SDBIP																			
Hierarchy (KPA\ STRATEGIC OBJECTIVE \ Programme)	ID P #	ID #	Key Performance Indicator	Project name	Project Description	UOM	Updater	Baseline	Qtr. 1 Target	ACTUAL	Qtr. 2 Target	ACTUAL	ACTUAL NOTES	CHALLENGES/ Reasons for Under or Overachievement	Corrective Measures for Unachieved targets	Expenditure	Annual Target 2024/25	Annual budget	Portfolio of evidence
															marketing prepaid at complexes and as of 31 December 2024 there are 5 586 customers on prepaid electricity with R 52 492 327.12 having been collected between July 2024 and December 2024.				
KPA3: Financial Viability and Financial Management\ Enhance revenue and financial management\ Revenue Management	N / A	M _ 3 6	Number of Notices on payment of services awareness issued to customers by end June 2025	Awareness on payment of services on time and regularly by consumers	Issuing of notices/reminders messages about payment of services by consumers	#	Le p - M R e v	1	1	1	1	1	The SMSs were sent to the customers to pay their accounts to settle their accounts and switch to prepaid electricity metering	None	None	OPEX	2	OPEX	Newspaper Advert or Public Notice
KPA3: Financial Viability and Financial Management\ Enhance revenue and financial management\ Free Basic Services	N / A	M _ 6 3 8	Number of updated and credible indigents register in place per annum YTD	Offering of Free Basic Services to indigents.	Process of updating an indigent register with credible indigents families and submit to council for approval	#	Le p - M R e v	0	N/A	N/A	1	1	The new indigent register consisting of 2 063 beneficiaries was approved by Council on 29 October 2024	None	None	OPEX	1 indigent register	OPEX	Indigent register
KPA6: Good Governance and Public	N / A	M _ 6	Number of Unqualified Audit Opinion	Operation Clean Audit	Attain a fair presentation financial	#	Le p	1	N/A	N/A	1	1	Municipality received	None	None	OPEX	1 Unqualified	OPEX	Audit report

TOP Layer SDBIP																			
Hierarchy (KPA\ STRATEGIC OBJECTIVE \ Programme)	ID \ IDP #	ID #	Key Performance Indicator	Project name	Project Description	UOM	Updater	Baseline	Qtr. 1 Target	ACTUAL	Qtr. 2 Target	ACTUAL	ACTUAL NOTES	CHALLENGES/ Reasons for Under or Overachievement	Corrective Measures for Unachieved targets	Expenditure	Annual Target 2024/25	Annual budget	Portfolio of evidence
Participation\ Responsible, accountable, effective, and efficient corporate governance\ Auditor General		50	received from AG per annum		statement without material mis statements to the Auditor General		- C F O						Unqualified Audit Opinion for 2023/2024				ed Audit Opinion		
KPA6: Good Governance and Public Participation\ Responsible, accountable, effective, and efficient corporate governance\ Auditor General	N / A	M - 740	Number of material audit findings against the municipality regarding financial statements per annum	Operation Clean Audit	Make a fair presentation financial statement without material mis statements to the Auditor General	#	L e p - C F O	0	N/A	N/A	0	N/A	N/A	N/A	N/A	N/A	0 material findings on AFS	OPEX	Audit report
KPA6: Good Governance and Public Participation\ Responsible, accountable, effective, and efficient corporate governance\ Auditor General	N / A	M - 26	Percentage of AG queries resolved Per Quarter YTD	Operation Clean Audit	Implementation of recommendations by the Auditor General to resolve all the findings	%	L e p - M I A	93%	N/A	N/A	25%	N/A	The Audit action plan is currently under development and will be finalized by 31 January 2025	None	None	OPEX	100% queries	OPEX	Summary of AG queries resolved signed by CAE and EM
KPA6: Good Governance and Public Participation\ Responsible, accountable, effective, and efficient corporate governance\ Auditor General	N / A	M - 27	Percentage of Internal audit findings resolved. YTD (Cumulative)	Operation compliance to regulations and governance processes	Implementation of recommendations by the Internal Audit to resolve all the findings	%	L e p - M I A	77%	30%	33%	50%	40%	2 of 65 internal findings has been resolved	1. Lack of sufficient time to resolve all findings. Findings were identified during November 2024 during the finalisation of the annual	The finding will be addressed during the compilation of Interim AFS for 2024/25	OPEX	100% Internal audit findings	OPEX	Summary of IA queries resolved signed by CAE and EM

TOP Layer SDBIP																			
Hierarchy (KPA\ STRATEGIC OBJECTIVE \ Programme)	IDDP #	ID #	Key Performance Indicator	Project name	Project Description	UOM	Updater	Baseline	Qtr. 1 Target	ACTUAL	Qtr. 2 Target	ACTUAL	ACTUAL NOTES	CHALLENGES/ Reasons for Under or Overachievement	Corrective Measures for Unachieved targets	Expenditure	Annual Target 2024/25	Annual budget	Portfolio of evidence
														Financial statements.					
KPA6: Good Governance and Public Participation\ Responsible, accountable, effective, and efficient corporate governance\ Auditor General	N / A	M _ 2 8	Percentage of Audit and performance Committee's resolutions implemented per quarter. (non-cumulative)	Implementation of Audit committee resolutions	Carrying out and completion of Audit committee instruction within a specific quarter	%	Le p _ M I A	100%	100%	100%	100%	100%	All AC Resolutions has been dealt with	None	None	OPEX	100% audit committee resolutions	OPEX	Summary of AC Resolutions Implemented, Signed by CAE and Executive Managers
KPA6: Good Governance and Public Participation\ Responsible, accountable, effective, and efficient corporate governance\ Risk Management	N / A	M _ 6 6 7	Percentage of risks resolved within timeframe as specified in the risk register YTD (cumulative)	Risk Mitigation	Activities and actions taken minimize or remove risks attached to objectives of the institution	%	Le p _ R i s k	100%	30%	33%	50%	74%	28 of 38 risks have been resolved	effective implementation of risk mitigation	None	OPEX	100% risks resolved	OPEX	Summary of Risks resolved signed by CRO and EM
KPA6: Good Governance and Public Participation\ Responsible, accountable, effective, and efficient corporate governance\ Audit Committee	N / A	M _ 6 9 1	Percentage of Implementation of council resolutions per quarter YTD	Implementation of Council resolutions	Carrying out and completion of council instruction within a specific quarter	%	Le p _ M A d m i n	100%	100%	100%	100%	100%	All council resolutions have been dealt with	None	None	OPEX	100% council resolutions	OPEX	Council Resolution Register
KPA6: Good Governance and Public Participation\ Responsible, accountable, effective, and	N / A	M _ 2 3	Percentage of complaints received on the electronic system and successfully attended to	Service Complaints Management by departments	Recording and following up of customer service complaints to resolve such complaints	%	Le p - M a d	0%	90%	100%	90%	100%	All customer' s queries have been dealt with	Managers are assigned to do the queries related to their department and CFO do close	None	OPEX	90% complaints	OPEX	System generated quarterly Report signed off by EM

TOP Layer SDBIP																			
Hierarchy (KPA\ STRATEGIC OBJECTIVE \ Programme)	ID IDP #	ID #	Key Performance Indicator	Project name	Project Description	UOM	Update	Baseline	Qtr. 1 Target	ACTUAL	Qtr. 2 Target	ACTUAL	ACTUAL NOTES	CHALLENGES/ Reasons for Under or Overachievement	Corrective Measures for Unachieved targets	Expenditure	Annual Target 2024/25	Annual budget	Portfolio of evidence
efficient corporate governance\ IT and Support			by customer care per quarter YTD				min							monitoring to them timeously					
KPA3: Financial Viability and Financial Management\ Enhance revenue and financial management\ Expenditure Management	N / A	M - 348	Percentage on Payment of creditors within 30 days by the Department	Payment of creditors on time	Compliance with section 65 of MFMA	%	Leep - MExpp	100%	100%	100%	100%	100%	Payments of creditors were all paid within 30 days of receiving the invoices	None	None	OPEX	100% creditors paid	OPEX	Payment Report signed by Manager Expenditure
KPA6: Good Governance and Public Participation\ Responsible, accountable, effective, and efficient corporate governance\ Communication	N / A	M - 654	Percentage of required Legislated Publications published on Municipal website from each directorate per quarter as per sec 75 of MFMA	Updating of the website with required documents	Update the website in accordance with sec 75 of MFMA with relevant document as a when required	%	Leep - MCom	100%	100%	100%	100%	100%	All legislated documents for BTO are on the website.	None	None	OPEX	100%	OPEX	Calendar of Legislated Publications, Screenshots of Reports Published.

## 4.6 SOCIAL SERVICES

The department comprises the following units:

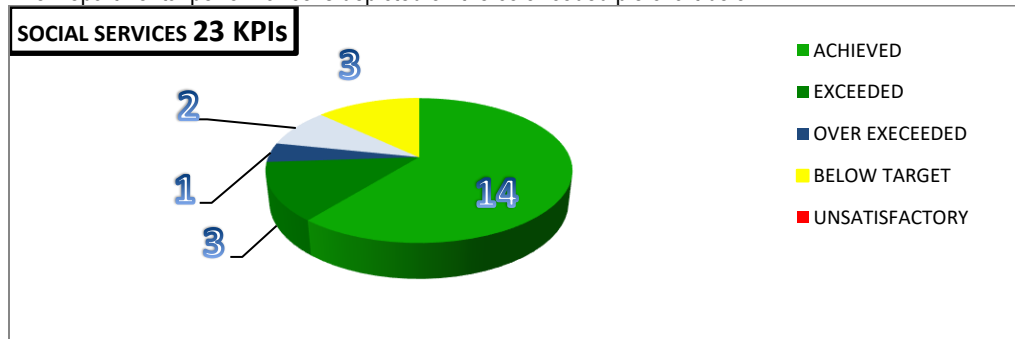
- Traffic
  - Registration
  - Waste Management
  - Parks
  - Libraries
- ½ hectare of the invasive plant species have been removed
  - 1 maintenance of parks per quarter 15 parks and the 6 cemeteries are done .
  - 63 speed checks were performed on municipal roads by municipal traffic officers.
  - The turnaround times of learner license and driver's license applicants to be tested were achieved in 1 week.
  - Twelve (12) joint law enforcement campaigns were held with the Sector Department, SAPS and Provincial Traffic Department.
  - A total of Twelve (12) safety and security forums were held successfully.
  - Generally non-hazardous waste collected in all 8602 households in urban areas and additional 6730 households at rural villages have access to refuse removal.
  - Refuse removal services provided in 23 Rural villages.
  - 12 environmental waste education campaigns were conducted at the Municipal borders.

**The Social Services** Department has Twenty three (23) indicators which are deliverable from the department Fifteen(15) indicators achieved target, three (3) indicators Overachieved, one (1) indicator exceeded target, two(2) indicators performed below target. A score of 81% for the department is achieved on indicators and 75% on the projects

Table 7

Indicators	Total number 23
Achieved Target	14
Exceeded Target	1
Over Exceeded Target	3
Below Target	2
Unsatisfactory	0
Not applicable	2

The Departmental performance is depicted on the color coded pie chart below:



The detailed performance for the department follows:

TOP Layer SDBIP Indicators																			
Hierarchy (KPA\ STRATEGIC OBJECTIVE \ Programme)	I D I D P #	I D #	Key Performance Indicator	Project name	Project Description	U O M	U p d a t e r	Baseline	Qtr. 1 Target		Qtr. 2 Target						Annual Target 2024/25	Annual budget	Portfolio evidence
										ACTUAL		ACTUAL	ACTUAL NOTES	CHALLENGES / Reasons for Under or Overachievement	Corrective Measures for Unachieved targets	Expenditure			
KPA2: Service Delivery and Infrastructure Development\ Protect the environment and improve community well-being\ Environmental Management	N / A	M - 170	Number of hectares where invasive tree species are removed in the Municipal area per quarter, YTD	Removal of Invasive tree species	Implementation conservation Act and removal of unwanted tree species	#	L e p - M P a r k s	IPS plan	0	N/A	1,25 hectares	1/2 hectare	1/2 (half)hectare completed ; target not achieved	delay in training and medical treatment for the dedicated team	larger area to be covered in the next quarter	R 000	5 hectares	R 000	Implement plan. Pictures and after
KPA2: Service Delivery and Infrastructure Development\ Protect the environment and improve community well-being\ Environmental Management	N / A	M - 171	Number of parks maintained per quarter, YTD (non-cumulative)	Maintenance Of Parks	Cleaning and cutting weeds in our municipal parks	#	L e p - M P a r k s	15 parks	15 Parks maintained	15 Parks maintained.	15 Parks maintained	15 parks maintained	15 x parks maintained as planned target achieved	none	none	OPEX	15 Parks maintained	OPEX	Activity s reflecting dates/ Attendar Register Log shee
KPA2: Service Delivery and Infrastructure Development\ Protect the environment and improve	N / A	M - 1730	Number of cemeteries maintained per quarter, YTD (non-cumulative)	Maintenance of Cemeteries	Maintenance of cemetery fencing, cleaning of cemetery	#	L e p - M P a	5	6	6	6	6 cemeteries maintained	6 x cemeteries maintained as planned , target achieved	none	none	OPEX	6	OPEX	Activity s reflecting dates/d maintenance activity,

TOP Layer SDBIP Indicators																			
Hierarchy (KPA\ STRATEGIC OBJECTIVE \ Programme)	I D I D P #	I D #	Key Performance Indicator	Project name	Project Description	U O M	U p d a t e r	Baseline	Qtr. 1 Target		Qtr. 2 Target						Annual Target 2024/25	Annual budget	Portfolio evidence
										ACTUAL			ACTUAL	ACTUAL NOTES	CHALLENGES / Reasons for Under or Overachievement	Corrective Measures for Unachieved targets			
community well-being\ Environmental Management							r k s												Attendar Registers Log sheet
KPA2: Service Delivery and Infrastructure Development\ Protect the environment and improve community well-being\ Environmental Management	N / A	M _ 7 0 2	Number of waste education and awareness campaigns conducted per quarter	Waste education awareness campaigns conducted	Convening of at least 12 Waste education awareness campaigns by waste management unit quarterly	#	L e p - M W a s t e	48 awarene ss campai gns	12 awaren ess campai gns	12 awareness campaigns	12 awareness campaigns	12 x awareness campaigns conducted; target achieved	none	none	OPEX	48 awarene ss campai gns	OPEX	Attendar registers or Invitation	
KPA2: Service Delivery and Infrastructure Development\ Protect the environment and improve community well-being\ Library Services	N / A	M _ 1 7 2	Number of library campaigns held per quarter, YTD	Library campaigns conducted	Convening of at least 1 library campaign per quarter	#	L e p - M L i b	4 campaig ns	1	2	1	1x library campaign	1x library campaign conducted, target achieved	none	none	OPEX	4 Library Campai gns	OPEX	Attendar registers Invitation
KPA2: Service Delivery and Infrastructure Development\ Protect the environment and improve	N / A	M _ L I	Number of Thusong Centre services campaigns	Thusong Centre services for communities	Convening of at least 1 Thusong Centre services	#	L e p - M L	4 campaig ns	1	1	1	1x thusong centre campaign	1x thusong campaign conducted, target achieved	none	none	OPEX	4 Thusong Centre services campai gns	OPEX	Attendar registers Invitation



TOP Layer SDBIP Indicators																			
Hierarchy (KPA\ STRATEGIC OBJECTIVE \ Programme)	I D I D P #	I D #	Key Performance Indicator	Project name	Project Description	U O M	U p d a t e r	Baseline	Qtr. 1 Target		Qtr. 2 Target						Annual Target 2024/25	Annual budget	Portfolio evidence
										ACTUAL			ACTUAL	ACTUAL NOTES	CHALLENGES / Reasons for Under or Overachievement	Corrective Measures for Unachieved targets			
community well-being\ Library Services		B 1	held per quarter)YTD		campaign per quarter		i b												
KPA2: Service Delivery and Infrastructure Development\ Protect the environment and improve community well-being\ Library Services	N / A	M - LIB 2	Number of community library program held per quarter, YTD	Community library awareness programs	Convening of at least 1 community library awareness program in a quarter	#	L e p - M L i b	4 library awarene ss	1	1	1	1x community library campaign	1x community library awareness program conducted; target achieved	none	none	OPEX	4 Commu nity library awarene ss program s	OPEX	Invitation agenda, attendar register,
KPA2: Service Delivery and Infrastructure Development\ Protect the environment and improve community well-being\ Registry.	N / A	M _ 3 5	Average turnaround time between application and testing of applicants for learner's license per quarter	Testing for learner's license	Calculation of time taken between application for a learner's license and the completion thereof	#	L e p - M R e g	1 week	1 week	1 week	1 week	1 week	average turnaround time between application and test date is less than 1 week , target achieved	none	none	OPEX OPEX	1week	OPEX	Summary Learners registers date of a date of t calculation turnaround (sampling

TOP Layer SDBIP Indicators																			
Hierarchy (KPA\ STRATEGIC OBJECTIVE \ Programme)	I D I D P #	I D #	Key Performance Indicator	Project name	Project Description	U O M	U p d a t e r	Baseline	Qtr. 1 Target	ACTUAL	Qtr. 2 Target	ACTUAL	ACTUAL NOTES	CHALLENGES / Reasons for Under or Overachievement	Corrective Measures for Unachieved targets	Expenditure	Annual Target 2024/25	Annual budget	Portfolio evidence
KPA2: Service Delivery and Infrastructure Development\ Protect the environment and improve community well-being\ Registry.	N / A	M _ R G 1	Average turnaround time between application for driver's license and actual testing per quarter	Testing for driver's license	Calculation of time taken between application for a driver's license and the completion thereof	# w e e k s	L e p - M R e g	1 week	1 week	1 week	1 week	1 week	average turnaround time between application and test date is less than 1 week , target achieved	none	none	OPEX	1week	OPEX	Summary Driver's register date of a date of t calculation turnaround (sampling
KPA2: Service Delivery and Infrastructure Development\ Protect the environment and improve community well-being\ Registry.	N / A	M _ R G 2	Number of transport forum meetings held per quarter, YTD	Municipal Transport improvements	Convening of transport forum meetings by the social services department.	#	L e p - M R e g	3	1	1	1	1x transport forum meeting	1x transport forum held ; target achieved	none	none	OPEX	4 transport forum meetings	OPEX	Invitation agenda, attendance register,
KPA2: Service Delivery and Infrastructure Development\ Protect the environment and improve community well-being\ Road Safety / Law Enforcement	N / A	M _ 7 0 3	Number of speed check operations held per quarter, YTD	Road safety	Conducting speed checks by municipal traffic officers at least 30 times in a quarter and aggregated yearly	#	L e p - M T r a f f	163	30	44	30	63 x speed check	63 x speed check conducted ; target overachieved	increase in speed check due to festive season	none	OPEX	120 speed check operations	OPEX	Speed c register.

TOP Layer SDBIP Indicators																				
Hierarchy (KPA\ STRATEGIC OBJECTIVE \ Programme)	I D I D P #	I D #	Key Performance Indicator	Project name	Project Description	U O M	U p d a t e r	Baseline	Qtr. 1 Target		Qtr. 2 Target						Annual Target 2024/25	Annual budget	Portfolio evidence	
										ACTUAL			ACTUAL	ACTUAL NOTES	CHALLENGES / Reasons for Under or Overachievement	Corrective Measures for Unachieved targets				Expenditure
KPA2: Service Delivery and Infrastructure Development\ Protect the environment and improve community well-being\ Road Safety / Law Enforcement	N / A	M _ 7 0 4	Number of law enforcement joint operations held per quarter, YTD	Law Enforcement on roads	Conducting of joint law enforcement by municipality and other law enforcement agencies	#	L e p - M T r a f f	8	3	5	6	10x joint operations	10x joint operation conducted , target overachieved	increase in joint operation due to festive season	None	OPEX	12 Joint Law Enforcement operations	OPEX	Invitation Stop & c register, attendees	
KPA2: Service Delivery and Infrastructure Development\ Protect the environment and improve community well-being\ Road Safety / Law Enforcement	N / A	M _ 7 7 7	Number of Traffic stops, and check conducted per quarter, YTD	Law Enforcement on roads	Conduction of law enforcement by municipality on the municipal roads	#	L e p - M T r a f f	New indicator no baseline	12	13	12	12x stop and check	12x stop and check conducted , target achieved t	none	none	OPEX	48 Stop Checks	OPEX	Weekly	
KPA2: Service Delivery and Infrastructure Development\ Protect the environment and improve community well-being\ Waste Management	N / A	M _ 2 5 0	Number of urban households provided with weekly refuse removal, YTD (cumulative)	Collection of solid waste from households	Weekly / daily collection of solid waste from households and business in our urban areas	#	L e p - M W a s t e	10602	8602	8602	8602	8614	8614 x households have access to collection solid waste, target overachieved	Increase in number of households	none	OPEX	8602	OPEX	Billing list Log sheet	

TOP Layer SDBIP Indicators																				
Hierarchy (KPA\ STRATEGIC OBJECTIVE \ Programme)	I D I D P #	I D #	Key Performance Indicator	Project name	Project Description	U O M	U p d a t e r	Baseline	Qtr. 1 Target		Qtr. 2 Target						Annual Target 2024/25	Annual budget	Portfolio evidence	
										ACTUAL			ACTUAL	ACTUAL NOTES	CHALLENGES / Reasons for Under or Overachievem ent	Corrective Measures for Unachieved targets				Expenditure
KPA2: Service Delivery and Infrastructure Development\ Protect the environment and improve community well-being\ Waste Management	N / A	M _ 7 8	Number of rural villages with access to weekly refuse removal services through roll-on, roll-off system in the 2024/25 FY	Collection of solid waste from rural villages	Weekly collection of solid waste from the rural villages through roll on- roll off skip bins	#	L e p - M W a s t e	17	23	23	23	23 x villages	23 x villages have access to waste collection , target achieved	none	none	OPEX	23 villages	OPEX	Weekly List of Villages Log sheet	
KPA5: Transformation and Organizational Development\ Improve functionality, performance and professionalism\ Occupational health and Safety	L P S R 1 0 0 0	S 1 0	Number of Performance agreements signed in departments per annum, by end of July 2024	Implementati on of staff regulations	Signing of Performance Agreements by all staff members as regulated	#	L E P _ H R	1	0	1	0	N/A	N/A	N/A	N/A	OPEX	1	OPEX	Copies of agreements	
KPA6: Good Governance and Public Participation\ Responsible, accountable, effective, and efficient corporate governance\ Auditor General	N / A	M _ 2 6	Percentage of AG queries resolved Per Quarter YTD	Operation Clean Audit	Implementatio n of recommendati ons by the Auditor General to resolve all the findings	%	L e p _ M I A	100%	N/A	N/A	N/A	NA	NA	NONE	NONE	OPEX	100% queries	OPEX	Summary of queries resolved signed by AG EM	

TOP Layer SDBIP Indicators																			
Hierarchy (KPA\ STRATEGIC OBJECTIVE \ Programme)	I D I D P #	I D #	Key Performance Indicator	Project name	Project Description	U O M	U p d a t e r	Baseline	Qtr. 1 Target		Qtr. 2 Target						Annual Target 2024/25	Annual budget	Portfolio evidence
										ACTUAL			ACTUAL	ACTUAL NOTES	CHALLENGES / Reasons for Under or Overachievement	Corrective Measures for Unachieved targets			
KPA6: Good Governance and Public Participation\ Responsible, accountable, effective, and efficient corporate governance\ Auditor General	N / A	M _ 2 7	Percentage of Internal audit findings resolved. YTD (Cumulative)	Operation compliance with regulations and governance processes	Implementatio n of recommendati ons by the Internal Audit to resolve all the findings	%	L e p _ M I A	63%	30%	33%	50%	70%	seven(7 )out of twelve(12) internal audit findings addressed , target overachieve d	More effort was put into addressing internal audit findings.	none	OPEX	100% Internal audit findings	OPEX	Summary queries signed b EM
KPA6: Good Governance and Public Participation\ Responsible, accountable, effective, and efficient corporate governance\ Auditor General	N / A	M _ 2 8	Percentage of Audit and performance Committee's resolutions implemented per quarter. (non-cumulative)	Implementati on of Audit committee resolutions	Carrying out and completion of Audit committee instruction within a specific quarter	%	L e p _ M I A	100%	100%	N/A	100%	100%	One (1) out of one (1) audit committee resolutions was addressed, Target achieved	none	none	OPEX	100% audit committ ee resolutions	OPEX	Summary Resolutio n Impleme Singed and Exe Manager
KPA6: Good Governance and Public Participation\ Responsible, accountable, effective, and efficient corporate governance\ Risk Management	N / A	M _ 6 7	Percentage of risks resolved within timeframe as specified in the risk register YTD (cumulative)	Risk Mitigation	Activities and actions taken minimize or remove risks attached to objectives of the institution	%	L e p _ R i s k	80%	30%	69%	50%	72%	Twenty one (21) out of twenty eight(28) identified risks were addressed	Additional Focus was put on addressing all identified risks.	none	OPEX	100% risks resolved	OPEX	Summary resolved CRO and

TOP Layer SDBIP Indicators																			
Hierarchy (KPA\ STRATEGIC OBJECTIVE \ Programme)	I D I D P #	I D #	Key Performance Indicator	Project name	Project Description	U O M	U p d a t e r	Baseline	Qtr. 1 Target		Qtr. 2 Target						Annual Target 2024/25	Annual budget	Portfolio evidence
										ACTUAL		ACTUAL	ACTUAL NOTES	CHALLENGES / Reasons for Under or Overachievement	Corrective Measures for Unachieved targets	Expenditure			
													target, achieved						
KPA6: Good Governance and Public Participation\ Responsible, accountable, effective, and efficient corporate governance\ Audit Committee	N / A	M _ 6 9 1	Percentage of Implementation of council resolutions per quarter, YTD	Implementation of Council resolutions	Carrying out and completion of council instruction within a specific quarter	%	L e p _ M A d m i n	100%	100%	86%	100%	80%	80%, target not achieved	meetings were postponed due to unavailability of the committee members	meetings to be arranged in the next quarter	OPEX	100% council resolutions	OPEX	Council Register
KPA6: Good Governance and Public Participation\ Responsible, accountable, effective, and efficient corporate governance\ IT and Support	N / A	M _ 2 3	Percentage of complaints received on the electronic system and successfully attended to by customer care per quarter, YTD	Service Complaints Management by departments	Recording and following up of customer service complaints to resolve such complaints	%	L e p - M A d m i n	27%	90%	N/A	90%	100%	All service complaints received were addressed target achieved	none	none	OPEX	90% complaints	OPEX	System quarterly signed o
KPA3: Financial Viability and Financial Management\ Enhance revenue and financial management\	N / A	M _ 3 4 8	Percentage on Payment of creditors within 30 days by the Department	Payment of creditors on time	Compliance with section 65 of MFMA	%	L e p - M E x p	100%	100%	89%	100%	100%	100% of the invoices paid on time target achieved	none	none	OPEX	100% creditors paid	OPEX	Payment signed b Expendi

TOP Layer SDBIP Indicators																			
Hierarchy (KPA\ STRATEGIC OBJECTIVE \ Programme)	I D I D P #	I D #	Key Performance Indicator	Project name	Project Description	U O M	U p d a t e r	Baseline	Qtr. 1 Target		Qtr. 2 Target						Annual Target 2024/25	Annual budget	Portfolio evidence
										ACTUAL		ACTUAL	ACTUAL NOTES	CHALLENGES / Reasons for Under or Overachievement	Corrective Measures for Unachieved targets	Expenditure			
Expenditure Management																			
PROJECTS FOR SOCIAL SERVICES DEPARTMENT																			
KPA2: Service Delivery and Infrastructure Development\ Protect the environment and improve community well-being\ Waste Management	S S - 1	S S 7 0	Number of stadiums refurbished	Provision of sport and recreational facilities	Refurbishment of Thabo Mbeki Stadium (Rueben Mogashoa stadium)	#	L M - P P	1 dilapidated stadium	Specific ation and Scoping report		Preliminary and Detailed Design	contractor appointed	preliminary and detailed design completed , advertised for the appointment of the contractor, target overachieved	improved SCM turnaround time.	none	R000	1 stadium refurbished	R10 000 000 MIG	Tender adverts Request quotation Appoint or issue Delivery invoices reports, certification
Responsible, Accountable, Effective and Efficient Corporate Governance	S S - 2	S S 7 6	Number of Que management systems procured, and training conducted on staff for the use of the system	Good customer service	Que management system	#	L M - T r a f	New project	Specific ation		Advert and Appointment	quotation sourced	sourced quotation is higher than allocated budget , target not achieved	insufficient budget	request for budget adjustment in the next quarter	R000	1 Que management system procured, and staff trained on its use.	R300 000 LLM	Tender adverts Request quotation Appoint or issue Delivery payment

TOP Layer SDBIP Indicators																			
Hierarchy (KPA\ STRATEGIC OBJECTIVE \ Programme)	I D I D P #	I D #	Key Performance Indicator	Project name	Project Description	U O M	U p d a t e r	Baseline	Qtr. 1 Target		Qtr. 2 Target						Annual Target 2024/25	Annual budget	Portfolio evidence
										ACTUAL		ACTUAL	ACTUAL NOTES	CHALLENGES / Reasons for Under or Overachievement	Corrective Measures for Unachieved targets	Expenditure			
KPA2: Service Delivery and Infrastructure Development\ Protect the environment and improve community well-being\ Waste Management	S S - 3	S S 8 2	Number of 30 cubic meter Skip bins procured	Procurement of 30 cubic meter skip bins	10 x 30 Cubic meter Skip Bins	#	L M – M w a s t e	22 skip bins	Specific ation		Advert and Appoint ment	advertised and appointed	service provider appointed and awaiting delivery, target achieved	none	none	R000	10 x 30 cubic meter Skip bins procure d	1 500 000	Adverts Request quotation Appointr or issue Delivery payment
KPA2: Service Delivery and Infrastructure Development\ Protect the environment and improve community well-being\ Waste Management	S S – 4	S S 7 4	Number of walks behind lawn mower machines procured	Purchasing of 6 walks behind lawn mowers	Procurement of 6 walk behind Lawn mowers	#	L M - p a r k		Specific ation		Advert and Appoint ment	purchase order issued	service provider appointed and awaiting delivery , target achieved	none	none	R000	6 x Walk behind Lawn mowers procure d	2 000 000	Adverts Request quotation Appointr or issue Delivery payment



## 4.7 INFRASTRUCTURE SERVICES

The department comprises the following units:

- Water
- Sanitation
- Project Management Unit
- Electrical
- Roads and Storm water

Electrical losses are at 11% and 3% above the prescribed norm.

- Four (4) villages, internal streets were graded in the quarter.
- Connection of 577 new house holds to municipal services completed.
- 147 potholes were fixed.
- 17 capital Projects are on target and moving to completion.
- Procurement of goods and tools for the trades are on track.
- 384 energy efficient bulbs were installed in town and Onverwacht
- 27 high mast lights are installed

### Challenges

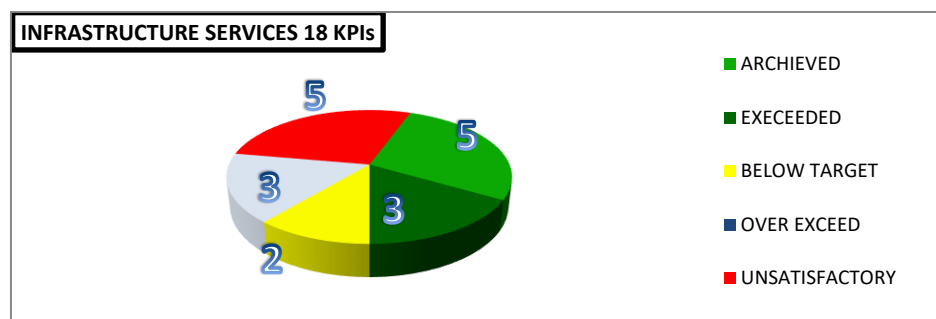
- 19% of the MIG budget is spent.
- Slow progress on implementation of internal audit findings and risk mitigations
- Water loss is severe at 41%.

**The Infrastructure Services** Department has eighteen (18) indicators which are deliverable from the department, eight (8) indicators achieved target, two (2) indicators exceeded target, one indicator performed and six(6) indicators below targets. A score of 53% for the department is achieved on indicators and 33% on the projects

Table 8

Indicators	Total number 18
Achieved Target	5
Exceeded Target	3
Over Exceeded Target	0
Below Target	2
Unsatisfactory	5
Not Applicable	3

The Departmental performance is depicted on the color coded pie chart below:



The detailed performance for the department follows:

TOP Layer SDBIP Indicators																			
Hierarchy (KPA) STRATEGIC OBJECTIVE \ Programme)	I D P I D #	I D #	Key Performance Indicator	Project name	Project Description	U O M	u p d a t e r	Baseline	Qtr. 1 Target	ACTUAL	Qtr. 2 Target	ACTUAL	ACTUAL NOTES	CHALLENGES / Reasons for Under or Overachievement	Corrective Measures for Unachieved targets	Expenditure	Annual Target 2024-25	Annual budget	Portfolio of evidence
KPA2: Service Delivery and Infrastructure Development\ Provide quality and well-maintained infrastructural services in all municipal areas\ Electrical Network (Electricity – Maintenance and Upgrading)	N / A	M – 3 4 0	Percentage of Electrical losses YTD*	Upgraded electrical Network and correct metering	Calculating and Accounting about the electrical losses experienced on our municipal electrical network to within the required range of electrical loss.	%	L e p - M E l e c	8,60%	14%	11%	14%	11%	Target achieved. Roll out of smart metering is ensuring accurate billing and calculations of the energy purchased, sold and losses.	none	none	OPEX	14%	OPEX	Electrical loss report
KPA2: Service Delivery and Infrastructure Development\ Provide quality and well-maintained infrastructural services in all municipal areas\ Electrical Network (Electricity – Maintenance and Upgrading)	N / A	M – 4 0 1 A	Number households connected with basic level of electricity by Municipality on Eskom licensed area from 1 July 2024 to 30 June 2025	Upgraded electrical Network in rural villages and farms	Connection of newly approved households to the electrical network by the state through ESKOM	#	L e p - M E l e c	1897	N/A	N/A	200	577	577 households are connected.	Additional households are due connections from the previous electrification projects.	None	OPEX	800	OPEX	Project progress Report and completion certificate
KPA2: Service Delivery and Infrastructure Development\ Provide quality and well-maintained infrastructural services in all	N / A	M – 4 0 1 B	Percentage of households connected with basic level of electricity by Municipality on Municipal licensed area	Installation of new electrical meters	Connection of newly approved households to the electrical network by the municipality	%	L e p - M E l e c	100%	100%	100%	100%	100%	Target Achieved.	none	none	OPEX	100%	OPEX	Works orders, Register for Applications

TOP Layer SDBIP Indicators																			
Hierarchy (KPA)\ STRATEGIC OBJECTIVE \ Programme)	I D P I D #	I D #	Key Performance Indicator	Project name	Project Description	U O M	u p d a t e r	Baselin e	Qtr. 1 Target		Qtr. 2 Target						Annual Target 2024-25	Annual budget	Portfolio of evidence
										ACTUAL			ACTUAL	ACTUAL NOTES	CHALLENGES / Reasons for Under or Overachievement	Corrective Measures for Unachieved targets			
municipal areas\ Electrical Network (New Infrastructure)			from 1 July 2024 to 30 June 2025		after application are done														
KPA2: Service Delivery and Infrastructure Development\ Provide quality and well-maintained infrastructural services in all municipal areas\ Roads and Storm water – Maintenance and Upgrading	N / A	M – 218	Number of villages in which access roads are bladed Per quarter	Maintenanc e of access roads in rural village	Blading of access road and streets	#	L e p - M P W	39 villages	9 Villages bladed.	8 villages, Target not achieved.	10 Villages bladed.	4 villages	4 Villages bladed in the second quarter.	Breakdown of the Graders	One grader repaired and other a quotation sourced.	OPEX	39 Villages bladed.	OPEX	Grader Logbook List of villages graded photograph s
KPA2: Service Delivery and Infrastructure Development\ Provide quality and well-maintained infrastructural services in all municipal areas\ Roads and Storm water – Maintenance and Upgrading	N / A	M – 2188	Percentage of Potholes in the municipal roads fixed per Quarter, YTD	Maintenanc e of access roads	Fixing of potholes on municipal roads	%	L e p - M P W	NEW	100%	0%	100%	100%	147 potholes repaired in the second quarter.	None	None	OPEX	All Roads maintaine d	OPEX	Photograp hs ,
KPA2: Service Delivery and Infrastructure Development\ Provide quality and well-maintained infrastructural services in all	N / A	M – 21	Percentage Budget spent on MIG Projects by the Municipality for 2024/25 FY per Quarter YTD	Percentage of MIG expenditure	Percentage of MIG spent from the annual allocation per quarter	%	L E P - E M I S	85%	20%	8%	45%	20%	20.45% of MIG allocation was spent by end of the second quarter.	None	None	R11216433.84	100% MIG expenditur e	49 140 650	MIG expenditur e Report

TOP Layer SDBIP Indicators																			
Hierarchy (KPA) STRATEGIC OBJECTIVE \ Programme)	IDP ID #	ID #	Key Performance Indicator	Project name	Project Description	UOM	Update	Baseline	Qtr. 1 Target	ACTUAL	Qtr. 2 Target	ACTUAL	ACTUAL NOTES	CHALLENGES / Reasons for Under or Overachievement	Corrective Measures for Unachieved targets	Expenditure	Annual Target 2024-25	Annual budget	Portfolio of evidence
municipal areas\																			
KPA2: Service Delivery and Infrastructure Development\ Provide quality and well-maintained infrastructural services in all municipal areas\ Sanitation - New Infrastructure	N / A	M – 400A	Percentage of households connected with access to sanitation in urban area (Marapong, Onverwacht and Town) from 1 July 2024 to 30 June 2025	Connection of new households to a sanitation network in urban areas	Connection of newly approved households to a sanitation network by the municipality after application are done	#	Le p - M S a n i t	100%	100%	100%	100%	N/A	There were no new water connections in Quarter 2 as we depend on applications for waste-water connections	None	None	OPEX	100% of households	OPEX	List of households issued with occupation certificates / Works Order, register for Applications
KPA2: Service Delivery and Infrastructure Development\ Provide quality and well-maintained infrastructural services in all municipal areas\ Wastewater Quality (Green Drop)	N / A	M – 758	Number of monthly wastewater quality monitoring report conducted by Municipality Per quarter YTD (cumulative)	Sanitation Green drop monthly reporting	Monthly reporting about the quality of our municipal wastewater to the relevant authority	#	Le p - M S a n i t	10	3 wastewater quality report	2 wastewater r quality reports	6 wastewater quality reports	6 wastewater r quality reports	A total of Six (6) Water analysis conducted to date (July 2024-December 2024).	None	None	OPEX	12 wastewater r quality reports	OPEX	Monthly Wastewater analysis report
KPA2: Service Delivery and Infrastructure Development\ Provide quality and well-maintained infrastructural services in all municipal areas\ Water – Supply	N / A	M – 399A	Percentage of households connected with access to water in urban area (Marapong, Onverwacht and Town) from 1 July 2024 to 30 June 2025	Connection of new households to a water network in urban areas	Connection of newly approved households to a water network by the municipality after application are done	%	Le p - M W a t e r	100%	100%	100%	100%	N/A	There were no new water connections in Quarter 2 as we depend on applications for water connections	None	None	OPEX	100%	OPEX	List of households issued with occupation certificates / Works Order, Register for applications
KPA2: Service Delivery and Infrastructure	N / A	M –	Percentage of water losses	Upgraded water Network	Calculating and Accounting	%	Le p	41,50%	14%	41%	14%	40.5%	40.5 average water loss	Water Loss due to pipe burst on old AC pipes.	The projects are in progress for	OPEX	14%	OPEX	Water Loss Report

TOP Layer SDBIP Indicators																			
Hierarchy (KPA)\ STRATEGIC OBJECTIVE \ Programme)	I D P I D #	I D #	Key Performance Indicator	Project name	Project Description	U O M	u p d a t e r	Baselin e	Qtr. 1 Target		Qtr. 2 Target						Annual Target 2024-25	Annual budget	Portfolio of evidence
										ACTUAL			ACTUAL	ACTUAL NOTES	CHALLENGES / Reasons for Under or Overachievem ent	Corrective Measures for Unachieved targets			
Development\ Provide quality and well-maintained infrastructural services in all municipal areas\ Water loss (unaccounted water)		81	per quarter, YTD	and correct metering	about the water Network and loses experienced on our municipal water network to within the required range of water loss.		- M W a t e r						for Q2. Target not Achieved.	Malfunctioning and Standing water meters. Inaccurate meter readings/ Billing	replacement of Old AC pipes with uPVC/HDPE pipes. The maintenance team is replacing Malfunctionin g and standing water meters. The Implementati on of water conservation and water demand management programmes in place to curb water losses.				
KPA2: Service Delivery and Infrastructure Development\ Provide quality and well-maintained infrastructural services in all municipal areas\ Water Quality (Blue Drop)	N / A	M _ 7 2 8	Number of monthly water quality monitoring report conducted by Municipality per quarter, YTD	Water Blue drop monthly reporting	Monthly reporting about the quality of our municipal water to the relevant authority	#	L e p - M W a t e r	10	3 water quality reports	3 water quality reports	6 water quality reports	6 water quality reports	6 water quality reports completed to date and submitted to the Municipality. Target Achieved	None	None	OPEX	12 water quality reports	OPEX	Water analysis Report
KPA6: Good Governance and Public Participation\ Responsible, accountable, effective, and efficient corporate	N / A	M _ 2 6	Percentage of AG queries resolved Per Quarter YTD	Operation Clean Audit	Implementati on of recommenda tions by the Auditor General to resolve all the findings	%	L e p _ M I A	100%	N/A	N/A	15%	N/A	Awaiting action plan from Internal Audit	The Action plan is not ready ; however, part of findings was resolved during the audit process	Internal Audit to Fastrack finalization of the AG action plan	OPEX	100% queries	OPEX	Summary of AG queries resolved singed by CAE and EM

TOP Layer SDBIP Indicators																			
Hierarchy (KPA) \ STRATEGIC OBJECTIVE \ Programme)	I D P I D #	I D #	Key Performance Indicator	Project name	Project Description	U O M	u p d a t e r	Baselin e	Qtr. 1 Target		Qtr. 2 Target						Annual Target 2024-25	Annual budget	Portfolio of evidence
										ACTUAL			ACTUAL	ACTUAL NOTES	CHALLENGES / Reasons for Under or Overachievement	Corrective Measures for Unachieved targets			
governance\ Auditor General																			
KPA6: Good Governance and Public Participation\ Responsible, accountable, effective, and efficient corporate governance\ Auditor General	N / A	M – 27	Percentage of Internal audit findings resolved. YTD (Cumulative)	Operation compliance to regulations and governance processes	Implementati on of recommenda tions by the Internal Audit to resolve all the findings	%	L e p – M I A	45%	30%	22%	50%	21%	6 out the 28 finding are resolved.	22 finding are yet to be resolved and work on progress where budget and additional workhours are required.	Requested additional budget for implementati on of finding	OPEX	100% Internal audit findings	OPEX	Summary of IA queries resolved singed by CAE and EM
KPA6: Good Governance and Public Participation\ Responsible, accountable, effective, and efficient corporate governance\ Auditor General	N / A	M – 28	Percentage of Audit and performance Committee's resolutions implemented per quarterly YTD(non-cumulative)	Implementa tion of Audit committee resolutions	Conducting and completion of Audit committee instruction within a specific quarter	%	L e p – M I A	100%	100%	100%	100%	100%	All audit committee resolutions are completed	none	None	OPEX	100% audit committee resolution s	OPEX	Summary of AC Resolution s Implement ed, Singed by CAE and Executive Managers
KPA6: Good Governance and Public Participation\ Responsible, accountable, effective, and efficient corporate governance\ Risk Management	N / A	M – 667	Percentage of risks resolved within timeframe as specified in the risk register YTD (cumulative)	Risk Mitigation	Activities and actions taken minimize or remove risks attached to objectives of the institution	%	L e p – R i s k	44%	30%	56%	50%	63%	44 out of 70 risk mitigations are implemented	Implementation of the risk management plan was adhered to and additional efforts to complete risk mitigations by the department done.	none	OPEX	100% risks resolved	OPEX	Summary of Risks resolved singed by CRO and EM
KPA6: Good Governance and Public Participation\ Responsible, accountable, effective, and efficient corporate	N / A	M – 691	Percentage of Implementation of council resolutions per quarter YTD	Implementa tion of Council resolutions	Conducting and completion of council instruction within a specific quarter	%	L e p – M A d m	100%	100%	100%	100%	100%	19 out 19 Council resolution were resolved in the second quarter	None	None	OPEX	100% council resolution s	OPEX	Council Resolution Register

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Hierarchy (KPA) \ STRATEGIC OBJECTIVE \ Programme)	IDP ID #	ID #	Key Performance Indicator	Project name	Project Description	UOM	update	Baseline	Qtr. 1 Target		Qtr. 2 Target						Annual Target 2024-25	Annual budget	Portfolio of evidence
										ACTUAL			ACTUAL	ACTUAL NOTES	CHALLENGES / Reasons for Under or Overachievement	Corrective Measures for Unachieved targets			
governance\ Audit Committee							in												
KPA6: Good Governance and Public Participation\ Responsible, accountable, effective, and efficient corporate governance\ IT and Support	N / A	M - 23	Percentage of complaints received on the electronic system and successfully dealt with by customer care per quarter YTD	Service Complaints Management by departments	Recording and following up of customer service complaints to resolve such complaints	%	Le p - M A d m i n	44%	90%	100%	90%	100%	There were 162 customer complains in the second quarter and all of them has been resolved.	The planned target seems to be lower than the anticipated performance	Adjust the target to go up match the anticipated performance	OPEX	90% complaints	OPEX	System generated quarterly Report signed off by EM
KPA3: Financial Viability and Financial Management\ Enhance revenue and financial management\ Expenditure Management	N / A	M - 348	Percentage on Payment of creditors within 30 days by the Department per quarter YTD	Payment of creditors on time	Compliance with section 65 of MFMA	%	Le p - M E x p	94%	100%	96%	100%	99%	4 out of 273 invoices were paid late in the second quarter.	Funds received late from DWS.	DWS to Fastrack realizing of funds.	OPEX	100% creditors paid	OPEX	Payment Report signed by Manager Expenditure
PROJECTS INDICATORS FOR INFRASTRUCTURE SERVICES																			
Provide quality and well-maintained infrastructural services in all municipal areas	INF - 1	ISW 10	Percentage of construction on replacement of asbestos pipes by HDPE/Upvc pipes in Onverwacht (section B)per quarter YTD	New infrastructure - water	Replacement of asbestos cement pipe (AC) to HDPE/Upvc water pipes in Onverwacht (section B)	%	Le p - M W a t e r	50% of asbestos pipes replaced	Construction 50%	The physical progress is 53,90%	Construction 70%	The physical progress is 91,2%	The project is on construction stage.	Target Overachieved. The contractor has added more resources to fast tract completion of the project.	None	R28 704 754,81	100% complete project	R23 588 505 WSIG	Tender adverts/ adverts or Request for quotations, Appointment letter or issued order, Delivery Note or invoices, Progress reports, completion

TOP Layer SDBIP Indicators																		
Hierarchy (KPA) STRATEGIC OBJECTIVE \ Programme)	ID #	ID #	Key Performance Indicator	Project name	Project Description	UOM	update	Baseline	Qtr. 1 Target	Qtr. 2 Target	ACTUAL	ACTUAL NOTES	CHALLENGES / Reasons for Under or Overachievement	Corrective Measures for Unachieved targets	Expenditure	Annual Target 2024-25	Annual budget	Portfolio of evidence
																		certificates
Provide quality and well-maintained infrastructural services in all municipal areas	INFRA-011	INFRA-011	Percentage of Marapong Bulk Water Supply Pipeline constructed	Marapong Bulk water Supply Pipeline	Construction of a new bulk water supply pipeline to Marapong	%	Leakage	55% of the Bulk Pipeline is constructed	Construction 60%	Construction 70%	62% on construction Physical Progress. The project is on procurement process.	The contractor was terminated on the 17 May 2023. However, the progress on construction was at 62%. The tender was advertised on the 25 February 2024 for appointment of new contractor. The tender has been readvertised and closed on the 29 November 2024. The Contractor was appointed on the 19 December 2024	The tender has been evaluated, and the received bids were none responsive/ bidders did not meet the tender requirements.	Re-advertisement of the tender and fast track the appointment of a new contractor	R0,00	Construction 100% completion	13987039	Tender adverts/ adverts or Request for quotations, Appointment letter or issued order, Delivery Note or invoices, Progress reports, completion certificates
Provide quality and well-maintained infrastructural services in all municipal areas	INFRA-012	INFRA-012	Percentage of Marapong Storage facility constructed	Marapong Storage facility constructed - 2x 3MLsteel Reservoirs	Construction of steel tanks water storage reservoirs at Marapong	%	Leakage	1 steel reservoir	Specifications and designs for the facilities	Advert for Contractor and Appointment	54,69% Physical Progress	The Contract has been delayed due to Manufacturing of Steel Tanks	Delays in the Manufacturing of Steel Tanks	The intervention by the Municipality required to fast track the Manufacturing process by the supplier. The	R9 728 085,17	100% completed storage facility	3 972 752	g



TOP Layer SDBIP Indicators																			
Hierarchy (KPA) STRATEGIC OBJECTIVE \ Programme)	I D P I D #	I D #	Key Performance Indicator	Project name	Project Description	U O M	u p d a t e r	Baselin e	Qtr. 1 Target		Qtr. 2 Target						Annual Target 2024-25	Annual budget	Portfolio of evidence
										ACTUAL			ACTUAL	ACTUAL NOTES	CHALLENGES / Reasons for Under or Overachievement	Corrective Measures for Unachieved targets			
															Municipality approved cession for a tank supplier.				
Provide quality and well-maintained infrastructural services in all municipal areas	INFRA - 2	ISW 20	Percentage of construction on replacement of asbestos pipes by HDPE/Upvc pipes in Marapong per quarter YTD	Maintenanc e and Upgrading - Water	Replacement of asbestos cement pipe (AC) to HDPE/uPVC water pipes in Marapong (zone 1)	%	L e p - M W a t e r	50% of asbestos pipes replaced	Specific ation and Scoping report	0%	Prelimin ary and Detailed Design	0%	The project forms part of the scope of work for the Consultant that has been appointed for project managemen t of Water AC pipes replacement projects	No Budget has been transferred to date as per DORA allocation under schedule 5B.	The project will be deferred for implementati on in the next financial year 2025/26	R0	100% complete on constructi on	R6 947 437 WSIG	Tender adverts/ adverts or Request for quotations, Appointme nt letter or issued order, Delivery Note or invoices, Progress reports, completion certificates
Provide quality and well-maintained infrastructural services in all municipal areas	INFRA - 3	ISW 26	Percentage of construction on replacement of asbestos pipes by HDPE/Upvc pipes in Lephalale town (Residential) per quarter YTD	Maintenanc e and upgrade of services	Replacement of asbestos cement pipe (AC) to HDPE/uPVC water pipes in Lephalale town (residential)	%	J	49 % of Asbestos cement pipes are replaced	Constru ction 50%	The physical progress is 90%	Constru ction 70%	The Constructi on physical progress is 98%	The project is on construction stage. With a 98% progress	Target Overachieved. The contractor has added more resources to fast tract completion of the project	None	R32 460 310,70	Constructi on 100% completed	R24 784 906 WSIG	Tender adverts/ adverts or Request for quotations, Appointme nt letter or issued order, Delivery Note or invoices, Progress reports, completion certificates
Provide quality and well-maintained infrastructural services in all municipal areas	INFRA - 4	ISW 27	Percentage of construction on replacement of asbestos pipes by	Maintenanc e and upgrade of services	Replacement of asbestos cement pipe (AC) to HDPE/uPVC water pipes	%	L e p - M W	49 % of Asbestos cement pipes	Constru ction 50%	0%	Constru ction 70%	0%	The project forms part of the scope of work for the Consultant that has	No Budget has been transferred to date as per DORA allocation	The project will be deferred for implementati on in the	R0	Constructi on 100% completed	R32 199 563 WSIG	Tender adverts/ adverts or Request for quotations,

TOP Layer SDBIP Indicators																			
Hierarchy (KPA) \ STRATEGIC OBJECTIVE \ Programme)	IDD #	IDD #	Key Performance Indicator	Project name	Project Description	UOM	update	Baseline	Qtr. 1 Target		Qtr. 2 Target						Annual Target 2024-25	Annual budget	Portfolio of evidence
										ACTUAL			ACTUAL	ACTUAL NOTES	CHALLENGES / Reasons for Under or Overachievement	Corrective Measures for Unachieved targets			
			HDPE/Upvc pipes in Onverwacht (section A)per quarter YTD		in Onverwacht (section A)		are replaced					been appointed for project management of Water AC pipes replacement projects	under schedule 5B.	next financial year 2025/26					Appointment letter or issued order, Delivery Note or invoices, Progress reports, completion certificates
Provide quality and well-maintained infrastructural services in all municipal areas	INFRA - 5	ISW 28	Number of water scheme assessment technical report compiled for Ga Seleka water scheme	Maintenance and upgrade of services	Conduct an assessment and compile technical report for Ga- Seleka water scheme	#	Leak - MW water	New Project	Specification	The Specification Completed	Advert and Appointment	The tender has been advertised	Tender closed on the 30 October 2024	Delays in the Evaluation of tender	To fast track the evaluation process and appoint suitable service provider	R0	1 Final Technical Report	R1 500 000 WSIG	Tender adverts/ adverts or Request for quotations, Appointment letter or issued order, Delivery Note or invoices, Progress reports, completion certificates
Provide quality and well-maintained infrastructural services in all municipal areas	INFRA - 6	ISW 32	Number of boreholes equipped and energized at Madibeng Village	New infrastructure - water	Equipping and electrification of borehole at Madibana village	#	Leak - MW water	New Project	Specification	The Municipality submitted application for Electrification to Eskom	Advert and Appointment	The Borehole is completed and not yet energised	The Municipality submitted application for electrification of borehole to Eskom and to date we have not received quotation	Delays by Eskom to issue out quotation and invoices for electrifying the borehole	Follow up with Eskom to fast-track issuing of quotation and invoice	R0	1 Bore hole Equipped and energized	R650 000 WSIG	Tender adverts/ adverts or Request for quotations, Appointment letter or issued order, Delivery Note or invoices, Progress reports, completion certificates

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Provide quality and well-maintained infrastructural services in all municipal areas	I N F R - 7	I S W 3 7	Percentage of construction on replacement of asbestos pipes by HDPE/Upvc pipes in Lephalale town (CBD)per quarter YTD	Maintain and upgrade water infrastructure	Replacement of asbestos cement pipe (AC) to HDPE/uPVC water pipes in Lephalale town (CBD)	%	L e p - M W a t e r	New Project	Constru ction 50%	The physical progress is 59,31%	Constru ction 70%	The Constructi on physical progress is 98,72%	The project is on construction stage.	The target overachieved. The project is on practical completion stage, the appointed service provider had the right machinery and workforce for the job at hand hence the efficiency	None	R25 009 940,02	Constructi on 100% completed	R20 660 238 LLM	Tender adverts/ adverts or Request for quotations, Appointment letter or issued order, Delivery Note or invoices, Progress reports, completion certificates
Provide quality and well-maintained infrastructural services in all municipal areas	I N F R - 8	I S W 4 2	Number of water scheme assessment technical report compiled for Shongoane water scheme	Maintain and upgrade water infrastructure	Conduct assessment and compile technical report for Shongoane water scheme	#	L e p - M W a t e r	New Project	Specific ation	The Specificati on Completed	Advert and Appoint ment	The tender for compilatio n of the water assessme nt technical report has been advertised	Tender closed on the 30 October 2024	Delays in the Evaluation of tender	To fast track the evaluation process and appoint suitable service provider	R0	1 Final Technical Report	R1 500 000 LLM	Tender adverts/ adverts or Request for quotations, Appointment letter or issued order, Delivery Note or invoices, Progress reports, completion certificates
Provide quality and well-maintained infrastructural services in all municipal areas	I N F R - 9	I S W 4 3	Number of JOJO tanks installed in various villages in Lephalale Municipality	Maintain and upgrade water infrastructure	Supply, delivery, offloading and installation of JoJo tanks in various villages	#	L e p - M W a t e r	New Project	Specific ation	The Specificati on Completed	Advert and Appoint ment	Tender for installation of JOJO tanks is advertised	The tender is awaiting evaluation and adjudication	Delays in the Evaluation of tender by the SCM committee	To fast track the evaluation process and appoint suitable service provider	R0	Installation of 12 JoJo Tanks	R300 000 LLM	Tender adverts/ adverts or Request for quotations, Appointment letter or issued order, Delivery

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Hierarchy (KPA) STRATEGIC OBJECTIVE \ Programme)	ID P ID #	ID #	Key Performance Indicator	Project name	Project Description	UOM	update	Baseline	Qtr. 1 Target		Qtr. 2 Target						Annual Target 2024-25	Annual budget	Portfolio of evidence
										ACTUAL			ACTUAL	ACTUAL NOTES	CHALLENGES / Reasons for Under or Overachievement	Corrective Measures for Unachieved targets			
																			Note or invoices, Progress reports, completion certificates
Provide quality and well-maintained infrastructural services in all municipal areas	INFRASTRUCTURE - 110	INFRASTRUCTURE - 119	Number of road kilometres to be resealed	Maintenance and Upgrading - roads and storm water	Road resealing (Still to confirm budget)	#	Lepp - MPW	New Project	Specification and Scoping report	Specification on not done.	Preliminary and Detailed Design	Specification on for the resealing of road not yet done, preliminary detailed designs not yet ready.	Specification for the resealing of road not done.	There is no budget for resealing of roads in the current financial year.	Budget to be made available in the next financial year.	R0	Construction completed	R3 000 000 LLM	Tender adverts/ adverts or Request for quotations, Appointment letter or issued order, Delivery Note or invoices, Progress reports, completion certificates
Provide quality and well-maintained infrastructural services in all municipal areas	INFRASTRUCTURE - 111	INFRASTRUCTURE - 117	Number of kilometres of Access Road upgraded from gravel to asphalt paved road at Sefithogo village YTD	Maintenance and Upgrading of Roads	Upgrading of Sefithogo access road	#	Lepp - MPW	New Project	Specification and Scoping report	Specification on and scoping report done.	Preliminary and Detailed Design	Preliminary and Designs for construction of Sefithogo road completed	Preliminary and Designs completed, and the Contractor has been appointed.	None	None	R 1 974 655	3.8 km road Construction completed	R20 353 750 LLM/PP P	Tender adverts/ adverts or Request for quotations, Appointment letter or issued order, Delivery Note or invoices, Progress reports, completion certificates
Provide quality and well-maintained infrastructural	INFRASTRUCTURE -	INFRASTRUCTURE - 4	Percentage of Sewer Pump stations upgraded, and network pipes	Maintenance & upgrading	Refurbishment and upgrading of Sewer Pump stations,	%	Lepp - M	45% of Sewer Pump stations upgrade	Construction 50%	The physical progress is 41%	Construction 70%	Construction on 46%	The physical construction progress on site is at 46%	Breakdown of asbestos pipe cracking machine	The cracking machine to be repaired as a matter of urgency	R3 423 660	Construction on 100%	R15 960 560 WSIG	Tender adverts/ adverts or Request for

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Hierarchy (KPA) \ STRATEGIC OBJECTIVE \ Programme)	I D P I D #	I D #	Key Performance Indicator	Project name	Project Description	U O M	u p d a t e r	Baseline	Qtr. 1 Target		Qtr. 2 Target						Annual Target 2024-25	Annual budget	Portfolio of evidence
										ACTUAL			ACTUAL	ACTUAL NOTES	CHALLENGES / Reasons for Under or Overachievement	Corrective Measures for Unachieved targets			
services in all municipal areas		12	replaced with AC pipes per quarter YTD		network pipes and replacement of AC pipes.		S a n i t	d, and network pipes replaced with AC pipes							and an extra cracking machine to be sourced to Fastrack the progress on site				quotations, Appointment letter or issued order, Delivery Note or invoices, Progress reports, completion certificates
Provide quality and well-maintained infrastructural services in all municipal areas	INFRA-13	INS-22	Number of sewer pipeline inspection camera procured, and number of trainings done on employees for use of the camera YTD	Monitoring Maintenance & Upgrade	Sewer pipeline inspection camera	#	L e p - M S a n i t	New project	Specification	The specification has been prepared and awaiting approval.	Advert and Appointment	Appointment done and PSP was appointed	Pipeline Inspection Camera procured and delivered.	None	None	R 195000.	1 Training of Employees on the use of Camera	R200 000 LLM	Tender adverts/ adverts or Request for quotations, Appointment letter or issued order, Delivery Note or invoices, Progress reports, completion certificates
Provide quality and well-maintained infrastructural services in all municipal areas	INFRA-14	INS-26	Number of LDV procured for sanitation division YTD	Responsible, accountable, effective, and efficient cooperative governance	Purchase of 1 x LDV Vehicle(Sanitation)	#	L e p - M S a n i t	New project	Specification	0	Advert and Appointment	Advert and appointment not yet done Finalising the specification	Finalizing the specification	Delay in receiving technical specifications from Suppliers	Fastrack the finalization of the specification	R0000	1 Vehicle Registration completed	R350 000 LLM	Tender adverts/ adverts or Request for quotations, Appointment letter or issued order, Delivery Note or invoices, Progress reports,

TOP Layer SDBIP Indicators																			
Hierarchy (KPA) \ STRATEGIC OBJECTIVE \ Programme)	IDP ID #	ID #	Key Performance Indicator	Project name	Project Description	UOM	Update	Baseline	Qtr. 1 Target		Qtr. 2 Target						Annual Target 2024-25	Annual budget	Portfolio of evidence
										ACTUAL			ACTUAL	ACTUAL NOTES	CHALLENGES / Reasons for Under or Overachievement	Corrective Measures for Unachieved targets			
																			completion certificates
Provide quality and well-maintained infrastructural services in all municipal areas	INFRA - 15	ISE 4	Percentage of high Energy consuming bulbs and electric consumables replaced by Energy efficient bulbs and consumables YTD	Energy efficiency and demand side management	Energy efficiency and demand side management 5A	%	Le p - M E l e c	New project	Specific ation and Scoping report	3 Service Providers have been appointed on the panel.	Preliminary and Detailed Design	Preliminary and Detailed Design completed , and 384 bulbs and electric consumables replaced by Energy efficient bulbs	1 bidder has been appointed for the current financial year to replace 400 streetlights and 120 for high mast lights fittings	The target is overachieved due the use panel service providers which reduces the timeline for appointment of service providers	none	2,6m	504	R4 000 000 INEP	Tender adverts/ adverts or Request for quotations, Appointment letter or issued order, Delivery Note or invoices, Progress reports, completion certificates
Provide quality and well-maintained infrastructural services in all municipal areas	INFRA - 16	ISE 9	Number of new households electrified in villages around Lephalale	Upgrading of infrastructure-electricity	Electrification of households in various villages	#	Le p - M E l e c	New project	Specific ation and Scoping report	Completed	Preliminary and Detailed Design	Preliminary and Detailed Design completed , and 577 connections completed	Waiting for Eskom to energize	The target is overachieved due the use panel service providers which reduces the timeline for appointment of service providers	none	R14m	Construction and connection completed -800h/h electrified	R3 256 200 LLM	Tender adverts/ adverts or Request for quotations, Appointment letter or issued order, Delivery Note or invoices, Progress reports, completion certificates
Provide quality and well-maintained infrastructural services in all municipal areas	INFRA - 17	ISE 12	Number of High mast light installed in various villages YTD	Upgrade & maintenance of infrastructure	High Mast Lights Installation in Various Villages	#	Le p - M E l e c	New project	Specific ation and Scoping report	Completed	Preliminary and Detailed Design	27 High Mast Lights constructed	27 High Mast Lights have been installed	None	None	R14m	Construction completed -27 High Mast Lights installed	R17 550 000 MIG	Tender adverts/ adverts or Request for quotations, Appointment letter or issued

TOP Layer SDBIP Indicators																			
Hierarchy (KPA) \ STRATEGIC OBJECTIVE \ Programme)	IDP ID #	ID #	Key Performance Indicator	Project name	Project Description	UOM	Update	Baseline	Qtr. 1 Target	ACTUAL	Qtr. 2 Target	ACTUAL	ACTUAL NOTES	CHALLENGES / Reasons for Under or Overachievement	Corrective Measures for Unachieved targets	Expenditure	Annual Target 2024-25	Annual budget	Portfolio of evidence
																			order, Delivery Note or invoices, Progress reports, completion certificates
Provide quality and well-maintained infrastructural services in all municipal areas	INFRA - 118	INFRA - 17	Number of LDV procured for Mechanical department, YTD	Responsible, accountable, and efficient corporate governance	Purchase of 1 x LDV for mechanical department	#	LEP - MELEC	New project	Specification	0	Advert and Appointment	Finalizing specification	Finalizing Specification	Delays in receiving technical specification from Suppliers	Fast tracking finalizing of the spec	R 000	1 Vehicle Registration completed	R350 000 LLM/PPP	Tender adverts/ adverts or Request for quotations, Appointment letter or issued order, Delivery Note or invoices, Progress reports, completion certificates
Provide quality and well-maintained infrastructural services in all municipal areas	INFRA - 23	INFRA - 18	Number of Switch Gears replaced on the Substation	Upgrade & maintenance of infrastructure	Replacement of switch gears on the electrical substation	#	LEP - MELEC	New project	Specification	Completed	Advert and Appointment	Evaluation stage	Project has been advertised and waiting for BEC meeting	Delay in the evaluation process	BEC to Fastrack the process	R0	2 x Switch Gears replaced on substation	1 400 000	Adverts or Request for quotations, Appointment letter or issued order, Delivery Note or invoices, Progress reports, completion certificates
Protect the environment and improve community well-being.	SOC - 1	SOC - 61	Percentage Resealing of testing ground	Social Services-improve community wellbeing	Resealing of testing ground	%	LEP -	New project	Specification and Scoping report	Specification completed	Preliminary and Detailed Design	Geotech investigator appointed.	The Geotech investigator appointed.	None	None		Construction completed	R3 000 000 LLM	Tender adverts/ adverts or Request for

TOP Layer SDBIP Indicators																			
Hierarchy (KPA) \ STRATEGIC OBJECTIVE \ Programme)	IDP ID #	ID #	Key Performance Indicator	Project name	Project Description	UOM	Update	Baseline	Qtr. 1 Target		Qtr. 2 Target						Annual Target 2024-25	Annual budget	Portfolio of evidence
										ACTUAL			ACTUAL	ACTUAL NOTES	CHALLENGES / Reasons for Under or Overachievement	Corrective Measures for Unachieved targets			
							MPW												quotations, Appointment letter or issued order, Delivery Note or invoices, Progress reports, completion certificates
Provide quality and well-maintained infrastructural services in all municipal areas	INF - 19	ISE - 15	Number of Solar Technical Report compiled.	Upgrade & maintenance of infrastructure	Compilation of 1 Solar Technical Report for LLM	#	Le - M E l e c	New project	Specification	Completed	Advert and Appointment	Tender advertised and evaluated	Tender evaluated and evaluated	Delaying in the adjudication	Fastrack the finalization of adjudication and appointment	R0	1 Solar Technical Report compiled	R400 000	adverts or Request for quotations, Appointment letter or issued order, Delivery Note or invoices, Progress reports, Final Report
Provide quality and well-maintained infrastructural services in all municipal areas	INF - 20	ISS - 23	Number of Technical reports for VIP toilets compiled	Upgrade & maintenance of infrastructure	Compilation of 1 Technical Report for VIP toilets	#	Le - M S a n	New project	Specification	The specification was finalised and will be presented to BSC by 12th Oct 2024.	Advert and Appointment	Tender advertised ; Appointment not yet done	The tender is awaiting evaluation and adjudication	None	None	R 000	1 Technical Report for VIP toilets compiled	R600 000	adverts or Request for quotations, Appointment letter or issued order, Delivery Note or invoices, Progress reports, Final Report
Provide quality and well-maintained	INF	ISS	Grey Water from Paarl Wastewater	Upgrade & maintenance of	Completion of Transactiona	#	Le p	New project	Specification	Specification	Advert and	Advert and appointme	The Specification Completed	Delayed advertisement of the tender	To fast track the	R0	Completed Transaction	R1 300 000	Adverts or Request for



TOP Layer SDBIP Indicators																			
Hierarchy (KPA) \ STRATEGIC OBJECTIVE \ Programme)	I D P I D #	I D #	Key Performance Indicator	Project name	Project Description	U O M	u p d a t e r	Baselin e	Qtr. 1 Target		Qtr. 2 Target						Annual Target 2024-25	Annual budget	Portfolio of evidence
										ACTUAL			ACTUAL	ACTUAL NOTES	CHALLENGES / Reasons for Under or Overachievement	Corrective Measures for Unachieved targets			
infrastructural services in all municipal areas	R - 2 1	2 4	Treatment works- Appointment of Transactional Advisor	infrastructur e	I advisor report for Grey water usage		- M S a n			Complete d	Appoint ment	nt not yet done Specificati on Complete d	and tender not yet advertised.		advertiseme nt of tender		nal advisor report		quotations, Appointment letter or issued order, Delivery Note or invoices, Progress reports, Final Report
Provide quality and well-maintained infrastructural services in all municipal areas	I N F R - 2 2	I S W 4	Zeeland Water Works- Appointment of Transactional Advisor	Upgrade & maintenanc e of infrastructur e	Completion of Transactiona l advisor report for acquisition of Zeeland water treatment works	#	L e p - M W a t e r	New project	Specific ation	Specificati on Complete d	Advert and Appoint ment	Advert and appointme nt not yet done Specificati on Complete d	The Specification Completed and tender not yet advertised.	Delayed advertisement of the tender	To fast track the advertiseme nt of tender	R0	Complete d Transactional advisor report	R 1 300 00	Adverts or Request for quotations, Appointment letter or issued order, Delivery Note or invoices, Progress reports, Final Report

5 Service Provider Project Implementation and Performance monitoring with ratings

Rating's table for scoring on Service provider Performance

Color code	Scoring	% Target achieved	
Rating	Score	Low	High
Unsatisfactory	1-1.99	0.0%	49.99%
Below target	2 -2.99	50%	69.9%
Achieved target	3 -3.99	70%	79.99%
Exceeded target	4 -4.99	80%	99.9%
Over exceeded target	5+	100.0%	+

<b>CAPITAL PROJECTS - MIG</b>			
<b>Description</b>	<b>Budget 2032/24</b>	<b>YTD ACTUAL August 2023</b>	<b>%Spending</b>
_0563_ Extension and Augmentation of water supply in Witpoort RWS 6	3 893 125,71		0%
0421_ Marapong Sports art and Culture(Phase 2)	10 000 000,00		0%
Establishment of transfer stations in the rural villages	31 980 275,00		0%
High mast installation in Various villages	3 267 693,00		0%
<b>Total</b>	<b>49 141 093,71</b>	<b>-</b>	<b>0%</b>
<b>CAPITAL PROJECTS - WSIG</b>			
<b>Description</b>	<b>Budget 2032/24</b>	<b>YTD ACTUAL August 2023</b>	<b>%Spending</b>
Marapong Bulk Water Supply Storage	10 000 000,00		-
Marapong Bulk	21 226 000,00		0%
Refurbishment and upgrading of sewer pump stations, wastewater treatment works, network	38 596 936,00		0%
REPLACEMENT OF ASBESTOS CEMENT PIPE (AC) TO HDPE/uPVC WATER PIPES IN LEPHALALE TOWN (RESIDENTIAL)	44 506 526,00	3 226 261,52	7%
REPLACEMENT OF ASBESTOS CEMENT PIPE (AC) TO HDPE/uPVC WATER PIPES IN LEPHALALE	40 498 883,00	2 876 791,46	7%
Replacement of Asbestos Cement Pipe(AC) to HDPE/uPVC Water pipes in Onverwacht (Section B)	44 458 409,00	3 237 212,40	7%
<b>Total</b>	<b>199 286 754,00</b>	<b>9 340 265,37</b>	<b>5%</b>
<b>CAPITAL PROJECTS - Own Funding</b>			
<b>Description</b>	<b>Budget 2032/24</b>	<b>YTD ACTUAL August 2023</b>	<b>%Spending</b>
New Project Strong room	1 512 131,00		0%
IT Equipment's 2022	300 000,00		0%

0200_Project Management System	480 000,00		0%
BI system & Revenue enhancement Tool	300 000,00		0%
_0421_Palisade Fencing for Onverwacht Cemetery	604 070,00	294 894,00	49%
_0445_Weigh bridge system operationalizes the one at waste	1 500 000,00		0%
0573_Mobile bucket winch	1 300 000,00		0%
Mokuruanyane and Shongoane RWS phase 4 & 5	4 555 932,00		0%
0483_Feasibility study of Landfill	896 416,00		0%
Virtual Project Operational	850 000,00		0%
0540_TLB+Detagible Broom	1 720 000,00		0%
0540_Trailor for Roller	80 000,00		0%
0540_Road resealing	2 000 000,00		0%
0540_Marapong Roads & Storm water technical report	1 200 000,00		0%
0540-Onverwacht Roads-Technical report	1 200 000,00		0%
0573_Treatment works and Holding dam	1 500 000,00		0%
0573_Technical report for VIP Toilets	600 000,00		0%
0573_Refurbishment of Zongesien & sewer dumping site	2 000 000,00		0%
0553_Construction of Kingbird Line(Technical report)	1 600 000,00		0%
0553_Replacement of Switch Gears X2	800 000,00		0%
0573_Maintenance and Closing of the ring Circuits+12	1 000 000,00		0%
0573_Pump 25 Refurbishment and Construction line to Zongesien	500 000,00		0%
0563_Asbestos Cutting Machine	100 000,00		0%
0483_Licencing of Landfill	1 500 000,00		0%
Tractor waste	700 000,00		0%
Supply, Delivery and off - Loading and licencing of Sewer Unblocking machine	680 000,00		0%
0563_Jack Hammer(Makita Demolition Hammer)	150 000,00		0%
Solar Plant Technical Report	1 200 000,00		0%
Zeeland WTW	1 300 000,00		0%
Grey Water	1 300 000,00		0%
OR TAMBO ROAD 2023/24	1 000 000,00		0%
_0553_2 High mast Lights Phahladira	2 327 500,00		0%
0307_Saferoom Furniture	150 000,00	36 205,00	24%
<b>Total</b>	<b>36 906 049,00</b>	<b>331 099,00</b>	<b>1%</b>
<b>TOTAL CAPITAL EXPENDITURE</b>			
<b>Description</b>	<b>Budget 2032/24</b>	<b>YTD ACTUAL August 2023</b>	<b>%Spending</b>
MIG	49 141 093,71	-	0%

WSIG	199 286 754,00	9 340 265,37	5%
Own Funding	36 906 049,00	331 099,00	1%
<b>Total</b>	<b>285 333 896,71</b>	<b>9 671 364,37</b>	<b>3%</b>
<b>TOTAL CAPITAL EXPENDITURE-Roll Over</b>			
<b>Description</b>	<b>Budget 2032/24</b>	<b>YTD ACTUAL August 2023</b>	<b>%Spending</b>
MIG	20 118 429,77	8 171 238,75	
Own Funding	24 780 627,64	1 245 394,00	
<b>Total</b>	<b>44 899 057,41</b>	<b>9 416 632,75</b>	<b>21%</b>
<b>TOTAL</b>	<b>330 232 954</b>	<b>19 087 997,12</b>	<b>6%</b>

N O.	CONTRACT DESCRIPTION	SERVICE PROVIDER (CONSULTANTS & CONTRACTOR)	CONTRACT COMMENCEM ENT DATE	EXPECTED COMPLETION DATE	REVISED COMPLETION DATE	CONTRACT AMOUNT (VAT EXCL.)	CURRENT YEAR PAYMENTS (2022 - 2023)(EXCL. VAT)	BRIEF SCOPE OF WORK	PROGRESS/AR CHIVEMENTS	RISKS/COMMENT S/CHALLENGES/M ITIGATIONS	Performance Rating (1=Poor, 2=Unsatisfactory, 3=Satisfactory, 4=Very Satisfactory, 5=Outstanding)
1	Construction of new strongroom adjacent to	CONSULTANT : ODEVCO	10-Nov-2016	9-Jul-2017	30-Jun-2023	R 605 944,35	R 110 720,00	The project entails the construction of a strongroom adjacent to the municipal	Roof Slab Completed. Awaiting the Lift	The contract extended to 30 June 2023, due to the	3

N O .	CONTRACT DESCRIPTION	SERVICE PROVIDER (CONSULTANTS & CONTRACTOR)	CONTRACT COMMENCEM ENT DATE	EXPECTED COMPLETION DATE	REVISED COMPLETION DATE	CONTRACT AMOUNT (VAT EXCL.)	CURRENT YEAR PAYMENTS (2022 - 2023)(EXCL. VAT)	BRIEF SCOPE OF WORK	PROGRESS/AR CHIVEMENTS	RISKS/COMMENT S/CHALLENGES/M ITIGATIONS	Performance Rating (1=Poor, 2=Unsatisfact ory, 3=Satisfactory , 4=Ver Satisfactory, 5=Outstandin g)
	the existing municipal offices in Lephalale	CONTRACTOR : MOKGOTHO BUILDING CONSTRUCTION				R 3 643 008,77	R 4 386 647,16	premises including concrete works, masonry, roof coverings, plumbing, electrical installation, paintwork, and tiling.	from the Manufacturer and Finishes	manufacturing and delivery of the Lift. Extension of time issued until 30 June 2023. Contractor not on site due to outstanding payment.	2
						R 4 248 953,12	R 4 497 367,16				
2	Construction for building of a perimeter wall and supply ,delivery ,offloading and installation of concrete palisade fencing and steel carports in Onverwacht	FARISA CONSTRUCTION	29-Apr-2021	28-Sep-2021	28-Oct-2022	R 1 695 652,17	R 1 789 890,84	The project entails the installation of perimeter wall, segmented paving blocks and steel parking shades.	Project Completed as per Scope Issued	Project Completed ( Completion Certificate Issued)	3
		TURNKEY PROJECT									

N O	CONTRACT DESCRIPTION	SERVICE PROVIDER (CONSULTANTS & CONTRACTOR)	CONTRACT COMMENCEM ENT DATE	EXPECTED COMPLETION DATE	REVISED COMPLETION DATE	CONTRACT AMOUNT (VAT EXCL.)	CURRENT YEAR PAYMENTS (2022 - 2023)(EXCL. VAT)	BRIEF SCOPE OF WORK	PROGRESS/AR CHIVEMENTS	RISKS/COMMENT S/CHALLENGES/M ITIGATIONS	Performance Rating (1=Poor, 2=Unsatisfact ory, 3=Satisfactory , 4=Ver Satisfactory, 5=Outstandin g)
3	APPOINTMENT FOR A CONSTRUCTION OF ESTABLISHMENT OF 2 TRANSFER STATION AT MOONG AND SELEKA	CONSULTANT : NANZA AMAMIYA CONSULTING	10-Dec-2019	28-Feb-2021	Project Suspended	R 4 581 929,00	R 4 246 224,76	The project involved the construction of two transfer stations in Moong and Seleka including sorting areas.	The project is currently on standstill. The contractor evacuated the site.	New Contractor to be Appointed for 2023/2024 Financial Year	1
		CONTRACTOR : RIGAMANI CONSTRUCTION	1-Jul-2020	28-Feb-2021	Project Suspended	R 31 596 319,53	R -				3
						R 36 178 248,53	R 4 246 224,76				
4	Construction of Steve biko water supply	CONSULTANT : LUMAR ENGINEERING CONSULTANTS	7-Jul-2020	1-Jul-2021	9-May-2022	R 1 226 022,04	R 1 534 461,73	The main objective of this project is to provide Steve Biko with portable water within the acceptable standards as	Progress is 100% complete. Fist 5% Retention	Project Completed (Final Retention Outstanding)	3

N O	CONTRACT DESCRIPTION	SERVICE PROVIDER (CONSULTANTS & CONTRACTOR)	CONTRACT COMMENCEM ENT DATE	EXPECTED COMPLETION DATE	REVISED COMPLETION DATE	CONTRACT AMOUNT (VAT EXCL.)	CURRENT YEAR PAYMENTS (2022 - 2023)(EXCL. VAT)	BRIEF SCOPE OF WORK	PROGRESS/AR CHIVEMENTS	RISKS/COMMENT S/CHALLENGES/M ITIGATIONS	Performance Rating (1=Poor, 2=Unsatisfact ory, 3=Satisfactory , 4=Ver Satisfactory, 5=Outstandin g)
		CONTRACTOR : HLTC				R 8 297 928,50	R 11 394 356,24	prescribed by the RDP, and to supply the villages with a water demand of 60liters/capita/day, Source establishment, Provision of a bulk line, Operationalise the existing infrastructure (standpipe, recondition the elevated tank, reticulation network) ,Provide sustainable and reliable water infrastructure.	Payment is outstanding		3
						R 9 523 950,55	R 12 928 817,97				
5	Design, installation and commissioning of electrification at various village in the Eskom supply area	NSK ELECTRICAL AND CONSTRUCTION MANAGERS	8-Jun-2020	30-Jun-2021	30-Jun-2022	R 8 260 864,20	R -	The project entailed the electrification of various villages within the Lephalale Local Municipality. (Marapong, Madibeng, Sefitlhogo and Steve Biko)	Project on Practical Completion. Electrification amount paid to Eskom, Awaiting Eskom to energize	Project on Practical Completion. Electrification amount paid to Eskom, Awaiting Eskom to energize	4
		TURNKEY PROJECT									

N O	CONTRACT DESCRIPTION	SERVICE PROVIDER (CONSULTANTS & CONTRACTOR)	CONTRACT COMMENCEM ENT DATE	EXPECTED COMPLETION DATE	REVISED COMPLETION DATE	CONTRACT AMOUNT (VAT EXCL.)	CURRENT YEAR PAYMENTS (2022 - 2023)(EXCL. VAT)	BRIEF SCOPE OF WORK	PROGRESS/AR CHIVEMENTS	RISKS/COMMENT S/CHALLENGES/M ITIGATIONS	Performance Rating (1=Poor, 2=Unsatisfact ory, 3=Satisfactory , 4=Ver Satisfactory, 5=Outstandin g)
6	Construction of Mokuruanyane Bulk Water Supply Phase 1 and 2	TSHASHU CONSULTING	27-Oct-2021	30-Mar-2022	28-Feb-2023	R 26 186 142,26	R 30 120 113,72	The project entails the construction of Rising Main, Gravity Main and Connector, 2 Package Plant with booster pumps, chambers, and Manholes, Equipping and maintenance of 5 boreholes, Installation of Bulk water meter.	Project Completed	Project Completed; Completion Certificate Issued. First 5% Retention paid	3
		TURNKEY PROJECT									
		CONTRACTOR : GOMBAMENI RISK AND EVENT MANAGEMENT (TERMINATED)	20-Apr-2020	19-Feb-2021	19-Feb-2021	R 31 642 632,83	R -			The contractor is currently claiming retention	



N O	CONTRACT DESCRIPTION	SERVICE PROVIDER (CONSULTANTS & CONTRACTOR)	CONTRACT COMMENCEM ENT DATE	EXPECTED COMPLETION DATE	REVISED COMPLETION DATE	CONTRACT AMOUNT (VAT EXCL.)	CURRENT YEAR PAYMENTS (2022 - 2023)(EXCL. VAT)	BRIEF SCOPE OF WORK	PROGRESS/AR CHIVEMENTS	RISKS/COMMENT S/CHALLENGES/M ITIGATIONS	Performance Rating (1=Poor, 2=Unsatisfact ory, 3=Satisfactory , 4=Ver Satisfactory, 5=Outstandin g)
7	Thabo Mbeki Sewer Reticulation	CONSULTANTS : HWA ENGINEERS & PROJECT MANAGERS	29-Oct-2021	9-Dec-2022	30-Jun-2023	R 5 848 835,69	R 4 941 391,21	The scope consists of : Sewer House connections, Construction of a Pump House/Station, Construction of the Chlorine Contact Tank and Water Reticulation and the removal of the existing sceptic tanks	The contractor is sitting at an average progress of 89%. House Confections = 100%. Artificial Wetlands = 85%. Borehole Development = 90%. Chlorine Contact Tank=75, Water Reticulation= 100%, Pumpstation = 90%	Meeting was held between the client and the service providers on 07 June 2023. It was established that the slow progress is due the geomembranes manufacturer, who is failing to deliver. The client requested the engineer to contact the manufacturer to access the situation	5
		CONTRACTOR : MJ MTHOMBENI & RAPIDOUS JV				R 28 635 027,74	R 23 303 338,73				5
						R 34 483 863,43	R 28 244 729,94				

N O	CONTRACT DESCRIPTION	SERVICE PROVIDER (CONSULTANTS & CONTRACTOR)	CONTRACT COMMENCEM ENT DATE	EXPECTED COMPLETION DATE	REVISED COMPLETION DATE	CONTRACT AMOUNT (VAT EXCL.)	CURRENT YEAR PAYMENTS (2022 - 2023)(EXCL. VAT)	BRIEF SCOPE OF WORK	PROGRESS/AR CHIVEMENTS	RISKS/COMMENT S/CHALLENGES/M ITIGATIONS	Performance Rating (1=Poor, 2=Unsatisfact ory, 3=Satisfactory , 4=Ver Satisfactory, 5=Outstandin g)
8	Marapong bulk water supply	CONTRACTOR : AMAWAKAWAKA	2-Mar-2021	2-Dec-2021	30-Sep-2022	R 41 428 435,50	R 32 852 918,35	Installation of about 4.2 km of bulk supply line including the chambers (6)	The progress is unsatisfactory - Currently the contractor managed to complete 1.35km of pipe laying and 5 out of 6 chambers. A stretch of 2.5km above the completed has been excavated and will be ready for pipe laying.	Contractor Terminated. New Service Provider to proceed with the works	2
9	Construction of Ga- seleka and Witpoort RWS phase 4	CONSULTANTS : NYELETI CONSULTING	18-May-2021	18-Sep-2021	18-Sep-2021	R 803 140,35	R 1 163 672,73	The project entails the construction of internal network reticulation, installation of communal standpipes, Erection	The project has been executed as per the issued scope of work	Project on Practical Completion. Electrification amount paid to	3

N O .	CONTRACT DESCRIPTION	SERVICE PROVIDER (CONSULTANTS & CONTRACTOR)	CONTRACT COMMENCEM ENT DATE	EXPECTED COMPLETION DATE	REVISED COMPLETION DATE	CONTRACT AMOUNT (VAT EXCL.)	CURRENT YEAR PAYMENTS (2022 - 2023)(EXCL. VAT)	BRIEF SCOPE OF WORK	PROGRESS/AR CHIVEMENTS	RISKS/COMMENT S/CHALLENGES/M ITIGATIONS	Performance Rating (1=Poor, 2=Unsatisfact ory, 3=Satisfactory , 4=Ver Satisfactory, 5=Outstandin g)
		CONTRACTOR : MM TRADING				R 5 570 175,44	R 5 996 531,58	of Pumps house and installation of booster pumps in Sefithogo, Morwe, Moong, Motlhasedi, Ga Seleka, Kauletsi Villages	and the practical completion has been issued.	Eskom, Awaiting Eskom to energize the borehole	3
						R 6 373 315,79	R 5 996 531,58				
1 0	Thabo Mbeki Sewer Network	CONSULTANT: HWA Eng. And Projects	24-May-2016	14-Feb-2019	30-Jun-2023	R 3 988 100,00	R 3 773 086,26	The scope entrains the Excavation pipe laying and sewer main line	Outstanding items entails, Installation of geomembrane, pump installation, booster pump Transformer Installation	Meeting was held between the client and the service providers on 07 June 2023. It was established that the slow progress is due the geomembrane manufacturer, who is failing to deliver. The client requested the engineer to contact the manufacturer to access the situation	3
		CONTRACTOR : MABULE RAIL JV AMAWAKAWAKA				R 31 373 055,00	R 29 682 986,11				3

N O	CONTRACT DESCRIPTION	SERVICE PROVIDER (CONSULTANTS & CONTRACTOR)	CONTRACT COMMENCEM ENT DATE	EXPECTED COMPLETION DATE	REVISED COMPLETION DATE	CONTRACT AMOUNT (VAT EXCL.)	CURRENT YEAR PAYMENTS (2022 - 2023)(EXCL. VAT)	BRIEF SCOPE OF WORK	PROGRESS/AR CHIVEMENTS	RISKS/COMMENT S/CHALLENGES/M ITIGATIONS	Performance Rating (1=Poor, 2=Unsatisfact ory, 3=Satisfactory , 4=Ver Satisfactory, 5=Outstandin g)
	Witpoort Seleka RSW Phase 5	CV Chabane & Associates	1-Jun-2015	30-Oct-2015	30-Oct-2015	R 1 053 360,00	R -	Construction of Witpoort and Seleka RSW Villages Water Extensions		Contract on Litigation	
1 1		Tsentse Manufacturer				R 13 648 330,89	R -		Contract on Litigation		
1 2	Huilbos Sewer Alignment	CONSULTANT: Ralema Consulting	20-Sep-2021	18-Aug-2022	18-Aug-2022	R 544 623,25	R 408 749,23	The scope entails the relocation and alignment of sewer pipeline in Huilbos Street	Project Completed (to be moved to WIP once the completion cert is submitted)	Project Completed (Final Retention Outstanding)	4
		CONTRACTOR : On Spot Investments	18-May-2022	18-Aug-2022	18-Aug-2022	R 2 198 304,45	R 2 182 014,28				4
1 3	Construction of Mokuruanyane RWS Phase 5	CONSULTANT: Phekiso Consulting Engineers				R 1 502 160,32	R -	Upgrading of water network systems in Mokuruanyane		New Consultants to be appointed . BAC to recommend	
		CONTRACTOR : KTS General Trader				R 16 114 576,68	R -				

N O	CONTRACT DESCRIPTION	SERVICE PROVIDER (CONSULTANTS & CONTRACTOR)	CONTRACT COMMENCEM ENT DATE	EXPECTED COMPLETION DATE	REVISED COMPLETION DATE	CONTRACT AMOUNT (VAT EXCL.)	CURRENT YEAR PAYMENTS (2022 - 2023)(EXCL. VAT)	BRIEF SCOPE OF WORK	PROGRESS/AR CHIVEMENTS	RISKS/COMMENT S/CHALLENGES/M ITIGATIONS	Performance Rating (1=Poor, 2=Unsatisfact ory, 3=Satisfactory , 4=Ver Satisfactory, 5=Outstandin g)
1 4	Electrification of Various Villages in ESKOM Area of Lepahalale Municipality	REMS	24-Feb-2023	30-Jun-2023	30/06/2023	R 10 063 361,90	R 13 242 378,32	Electrification of Houses in Lepahalale Villages	Designs Complete Project expected to be completed by June 30, 2023,	Progress is satisfying	
1 5	Extension and Augmentation of Water Supply in Witpoort Regional Water Scheme	CONTRACTOR: Rapidus/MJ Mthombeni JV	2-Jan-2023	30-Jun-2023	30-Jun-2023	R 26 919 190,90	R 15 761 787,36	Extension and Augmentation of Water Supply in Witpoort Regional Water Scheme	Site Establishment Completed	Meeting was held between the service provider and the client on 07 June 2023. Concerns were raised due to slow progress of the works. The client requested the engineer to implement measures to speed up the progress on site	4
		CONSULTANT : Riccon				R 3 132 173,89	R 3 405 016,32				4
1 6	SUPPLY, DELIVERY, OFFLOADING, AND INSTALLATION OF CONCRETE PALLISADE FENCING AT THE ONVERWACHT CEMETERY	Contractor : Lehuna Engineering	30-Mar-2023	30-Jun-2023	30-Jun-2023	R 1 937 186,52	R 1 388 423,96	Installation of Concrete Palisade Fencing (1600m) and Renovations to the Existing Gates	1500m of Palisade Fence Completed.	No challenges Encountered	5

N O.	CONTRACT DESCRIPTION	SERVICE PROVIDER (CONSULTANTS & CONTRACTOR)	CONTRACT COMMENCEM ENT DATE	EXPECTED COMPLETION DATE	REVISED COMPLETION DATE	CONTRACT AMOUNT (VAT EXCL.)	CURRENT YEAR PAYMENTS (2022 - 2023)(EXCL. VAT)	BRIEF SCOPE OF WORK	PROGRESS/AR CHIVEMENTS	RISKS/COMMENT S/CHALLENGES/M ITIGATIONS	Performance Rating (1=Poor, 2=Unsatisfact ory, 3=Satisfactory , 4=Ver Satisfactory, 5=Outstandin g)
1 7	Implementation of Energy Efficiency Retrofitting of Streets Lights High Mast Lights EEDSM and Project Management for Electrical Infrastructure Development	Rock of Affrica	22-Feb-2023	22-Jul-2023	22-Jul-2023	R 3 478 260,87	R 7 329 482,37	Installation of Street Lights	The Contractor completed the works (Close out report outstanding)	No Challenges Encountered	5
1 8	Wastewater Sampling and Analysis for Lephalale Wastewater Treatment Works	Muratho Laboratory Services and Consulting	27-Jan-2023	26-Dec-2023	26-Dec-2023	Rate Based	R 71 695,31	Testing and Analysis of Wastewater Treatment Works	Testing and Analysis of Wastewater Treatment Works	No Challenges Encountered	5
1 9	Supply, Delivery and Installation of Steel Palisade Fencing at Palala and Rupert Reservoirs	Maunyatlala Shakwane	13-Jun-2023	12-Sep-2023	12-Sep-2023	R 391 389,43	R 334 065,16	Installation of Steel Palisade Fencing	Installation of Steel Palisade Fencing	No Challenges Encountered	4
2 0	Appointment of a Suitable Service Provider for Supply installation and maintenance of Fleet Tracking System for a period of Three (3) years	Fleet Horizon Solution PTY LTD	14-Jun-2023	13-Jun-2026	13-Jun-2026	R 30 752,23	R -	Tracking of Fleet	Tracking of Fleet	No Challenges Encountered	
2 1	Appointment of a Suitable Service Provider for the Construction of Four (4) High mast Lights in Ga-Phahladira Village	Nghilazi Group pty Ltd	1-Jun-2023	29-Nov-2023	29-Nov-2023	R 2 132 088,24	R -	Installation of High mast Lights	No site hand over conducted	No Challenges Encountered	

N O .	CONTRACT DESCRIPTION	SERVICE PROVIDER (CONSULTANTS & CONTRACTOR)	CONTRACT COMMENCEM ENT DATE	EXPECTED COMPLETION DATE	REVISED COMPLETION DATE	CONTRACT AMOUNT (VAT EXCL.)	CURRENT YEAR PAYMENTS (2022 - 2023)(EXCL. VAT)	BRIEF SCOPE OF WORK	PROGRESS/AR CHIVEMENTS	RISKS/COMMENT S/CHALLENGES/M ITIGATIONS	Performance Rating (1=Poor, 2=Unsatisfact ory, 3=Satisfactory , 4=Ver Satisfactory, 5=Outstandin g)
2 2	Appointment of Suitable Service Provider for Maintenance of Air Conditioners at Lephalale Local Municipality on an As and When Required Basis for a Period of Three (3) years	Dinga Business Solution	15-Jun-2023	14-Jun-2026	14-Jun-2026	Rate Based	R -	Maintenance of Air conditioners	Maintenance of Air conditioners	No Challenges Encoutered	
2 3	Appointment of Civil Engineering Consultant from Panel of Consultants for review of the technical report, planning, design, project management and commissioning of the replacement of AC Pipes in Lephalale Town and Onverwacht and management of AC Pipes replacement project.	Tshatshu Consulting and Project Managers	16-Jan-2023	30-Jun-2024	30-Jun-2024	R 3 315 760,76	R -	Replacement of AC Pipes	Project on Design Stage	No Challenges Encoutered	
2 4	Appointment of a Suitable Service Provider for the Construction of 2 X 3 ML Steel Reservoir in Marapong	On Spot Investment	5-Dec-2022	4-May-2024	30-Jun-2024	R 16 063 213,59	R -	Construction of 2 Steel Reservoirs	Site handover not yet conducted due to the delays in the Designs	No Challenges Encoutered	
2 5	Refurbishment of Sanitation Valves, Suction Pipes and Pump Guardrails at Various Pump Stations	Ntshiana Trading Enterprises	30-Sep-2023	29-Dec-2023	29-Dec-2023	Rate Based	R 838 294,86	Refurbishment of Sanitation Valves, Suction Pipes and Pump Guardrails at Various Pump Stations	On Progress	No Challenges Encoutered	

## 5.1 Progress from the Annual Performance Report

Some challenges were identified in the Annual Performance Report of 2023/24. These challenges, the status at mid-year, progress made and recommended corrective action to be taken are being enumerated upon per Directorate as follows:

DIRECTORATE	STATUS AT MID-YEAR 2024/25	PROGRESS MADE (YES/NO)	RECOMMENDED CORRECTIVE ACTION TO BE TAKEN
<b>Challenges from APR 2023/24</b>			
<b>Office of the Municipal Manager:</b>			
Challenges experienced in 2023/24 Annual Report  There 56 Audit finding on Management letter for the Municipality.  Four Fraud and Corruption cases were reported and investigated.  Audit opinion remains as qualified	The Audit Action Plan has been established, and all previous finding were addressed	Yes	Address all Audit Queries
<b>Corporate Support Services:</b>			
Only 0, 94% of the WSP budget was implemented instead of a prescribed 1% planned.        ➤ The employee vacancy rate is 15 %.	All the expenditure at WSP is 98% showing 0    N/A	Yes       No	Achieve the set target on workplace skills plan.      Improve on Employee Satisfaction rating
The delays in filling of positions as result of no suitable applicants	Recruitment plan established and implemented	No	Keep the employee turn-over rate below 5%
<b>Development Planning:</b>			
No direct Challenges			
<b>Budget and Treasury:</b>			
The percentage of cost coverage has declined to 216%	Revenue collection is at 90% and the Percentage Cost coverage is improving.  Cost coverage is still 141%	No	Be Conservative in terms of Operating Expenditure   Improve percentage cost coverage to 2005



DIRECTORATE	STATUS AT MID-YEAR 2024/25	PROGRESS MADE (YES/NO)	RECOMMENDED CORRECTIVE ACTION TO BE TAKEN
<b>Challenges from APR 2023/24</b>			
Revenue collection is declining from 95 to 72	Revenue enhancement strategy is implemented	No	Keep the collection rate at 95% at given time
Liquidity ratio is at 246% f	Liquidity ratio still 184%	No	Keep Liquidity at 200% per standard.
<b>Social services:</b>			
The data for households who receive refuse removal at the villages is inaccurate and needs to be updated.	A joint project by municipal departments and community developers to create municipal data is embarked on.	No	Create a valid and reliable municipal data and keep the supporting documents
<b>Infrastructure Services:</b>			
The data for households who receive water, sanitation and electrical service is inaccurate and needs to be updated.	A joint project by municipal departments and community developers to create municipal data is embarked on.	No	Create a valid and reliable municipal data and keep the supporting documents.
➤ Water loss is above the set standard norm.	Implement the Water demand Management plan. Water loss is at 19	N/A	To ensure that the Water loss levels are acceptable
➤ No energy efficiency audit done.	Energy efficiency conducted.	Yes	Continue with energy efficiency audit annually
➤ Water loss is above the set standard norm.	Water loss continues to a challenge	No	Complete the asbestos pipe replacement project
➤			

## 6. SDBIP BUDGET STATEMENTS

The Municipal Budget and Reporting Regulations (MBRR) R33, specifies that the financial report of a Municipality must be in the format specified in Schedule C and include all the required tables, charts, explanatory information, and the quality certificate, considering any guidelines issued by the Minister in terms of section 168(1) of the Act.

### **The Finance Department has submitted the following:**

0. Table C1 – Summary
1. Table C4 – Revenue Statements
2. Table C4 – Operational Expenditure Performance (functional classification)
3. Table C5 – Capital Expenditure (municipal vote
4. Table C5 – Capital Expenditure (standard classification and funding)
5. Table C5 - Debtors Age Analysis
6. Table C6 – Financial Position
7. Mid-Year Financial Report (ANNEXURE)

## 6.1 Table C1 – Summary

Choose name from list - Table C1 Monthly Budget Statement Summary - M06 December									
Description	2023/24	Budget Year 2024/25							
	Audited Outcome	Original Budget	Adjusted Budget	Monthly actual	YearTD actual	YearTD budget	YTD variance	YTD variance	Full Year Forecast
R thousands								%	
<b>Financial Performance</b>									
Property rates	114403880	126113439	126113439	9604471	55332977	63056724	-7723747	-12%	126113439
Service charges	304364115	389378920	389378920	21007867	155352409	194689458	-39337049	-20%	389378920
Investment revenue	8679930	7162122	7162122	0	3589258	3581058	8200	0%	7162122
Transfers and subsidies - Operational	230565261	247286250	247286250	75399870	177685550	123643122	54042428	0	247286250
Other own revenue	91026976	68506480	68506480	1848838	44010276	34253244	9757032	28%	0
<b>Total Revenue (excluding capital transfers and contributions)</b>	<b>749040162</b>	<b>838447211</b>	<b>838447211</b>	<b>107861046</b>	<b>435970470</b>	<b>419223606</b>	<b>16746864</b>	<b>4%</b>	<b>838447211</b>
Employee costs	233561213,4	265297876	265297876	21533671,31	122005067,4	132649168	-10644101	-8%	265297876
Remuneration of Councillors	14066021,14	15400984	15400984	1694328,94	7257856,54	7700502	-442645,46	-6%	15400984
Depreciation and amortisation	94711817,65	94726306	94726306	7254101,95	41831230,89	47363236	-5532005,1	-12%	94726306
Interest	19716635,1	19600559	19600559	396039,99	2514781,83	9800280	-7285498,2	-74%	19600559
Inventory consumed and bulk purchases	209864590	246634216	246634216	18551129,66	125993829,4	123317184	2676645,39	2%	246634216
Transfers and subsidies	-1658973,04	1054137	1351261	86400	1764288,46	824188	940100,46	114%	1351261
Other expenditure	225880756,5	192920945	192920945	14227368,83	90474337,84	96460612	-5986274,2	-6%	192920945
<b>Total Expenditure</b>	<b>796142060,7</b>	<b>835635023</b>	<b>835932147</b>	<b>63743040,68</b>	<b>391841392,4</b>	<b>418115170</b>	<b>-26273778</b>	<b>-6%</b>	<b>835932147</b>
<b>Surplus/(Deficit)</b>	<b>-47101898,74</b>	<b>2812188</b>	<b>2515064</b>	<b>44118005,32</b>	<b>44129077,62</b>	<b>1108436</b>	<b>43020641,6</b>	<b>3881%</b>	<b>2515064</b>
Transfers and subsidies - capital (monetary allocations)	119891336	194004750	197604752	0	60779255	97535714	#####	-38%	197604752
Transfers and subsidies - capital (in-kind)	0	0	0	0	0	0	0		0
<b>Surplus/(Deficit) after capital transfers &amp; contributions</b>	<b>72789437,26</b>	<b>196816938</b>	<b>200119816</b>	<b>44118005,32</b>	<b>104908332,6</b>	<b>98644150</b>	<b>6264182,62</b>	<b>6%</b>	<b>200119816</b>
Share of surplus/ (deficit) of associate	0	0	0	0	0	0	0		0
<b>Surplus/ (Deficit) for the year</b>	<b>72789437,26</b>	<b>196816938</b>	<b>200119816</b>	<b>44118005,32</b>	<b>104908332,6</b>	<b>98644150</b>	<b>6264182,62</b>	<b>6%</b>	<b>200119816</b>
<b>Capital expenditure &amp; funds sources</b>									
<b>Capital expenditure</b>	<b>114925081</b>	<b>224093950</b>	<b>247177542</b>	<b>3802468</b>	<b>76799596</b>	<b>121202990</b>	<b>-44403394</b>	<b>-37%</b>	<b>247177542</b>
Capital transfers recognised	96388605	194004750	203635621	1954884	68551906	100043437	-31491531	-31%	203635621
Borrowing	0	0	0	0	0	0	0		0
Internally generated funds	18536476	30089200	43541921	1847585	8247690	21159553	-12911863	-61%	43541921
<b>Total sources of capital funds</b>	<b>114925081</b>	<b>224093950</b>	<b>247177542</b>	<b>3802469</b>	<b>76799596</b>	<b>121202990</b>	<b>-44403394</b>	<b>-37%</b>	<b>247177542</b>
<b>Financial position</b>									
Total current assets	360371269	643742981	649746962		461524756				649746962
Total non-current assets	1457583221	1670676655	1693760247		1495102165				1693760247
Total current liabilities	213524790	300930299	280930299		204016010				280930299
Total noncurrent liabilities	191636633	223514490	223514490		187297446				223514490
Community wealth/Equity	1412793066	1790606370	1793909248		1565313468				1793909248
<b>Cash flows</b>									
Net cash from (used) operating	209967064	333559123	321159123	95823636	363547300	12646848	-350900452	-2775%	321159123
Net cash from (used) investing	-126631158	-224093950	-231693950	-3890551	-86678949	-114580316	-27901367	24%	-231693950
Net cash from (used) financing	0	-9422400	-9422400	-21533671	-122005067	-4711200	117293867	-2490%	-9422400
<b>Cash/cash equivalents at the month/year end</b>	<b>174596078</b>	<b>191310050</b>	<b>171310050</b>	<b>70399414</b>	<b>215574753</b>	<b>-15377391</b>	<b>-230952144</b>	<b>1502%</b>	<b>140754242</b>
<b>Debtors &amp; creditors analysis</b>	<b>0-30 Days</b>	<b>31-60 Days</b>	<b>61-90 Days</b>	<b>91-120 Days</b>	<b>121-150 Dys</b>	<b>151-180 Dys</b>	<b>181 Dys-1 Yr</b>	<b>Over 1Yr</b>	<b>Total</b>
<b>Debtors Age Analysis</b>									
Total By Income Source	66699711	22115942	21784127	27185558	16751333	20125227	14893445	614328	803883629
<b>Creditors Age Analysis</b>									
Total Creditors	312921,01	32192,97	0	0	0	0	0	7297	7642173,52

## 6.2 Table C4 – Revenue Statements

Choose name from list - Table C5 Monthly Budget Statement - Capital Expenditure (municipal vote, functional classification, and funding) - M06 December										
Vote Description	Ref	2023/24	Budget Year 2024/25							
		Audited Outcome	Original Budget	Adjusted Budget	Monthly actual	YearTD actual	YearTD budget	YTD variance	YTD variance	Full Year Forecast
R thousands	1								%	
<b>Multi-Year expenditure appropriation</b>	2									
Vote 1 - Office of Municipal Manager		0	700000	700000	0	686270	349998	336272	96%	700
Vote 2 - Budget and Treasury		0	0	0	0	0	0	0		-
Vote 3 - Corporate Services		557841	0	0	0	0	0	0		-
Vote 4 - Social Service		30084941	0	0	0	0	0	0		-
Vote 5 - Technical and Engineering Services		62725173	129730649	139361520	639130	49109756	67906381	-18796625	-28%	139 362
Vote 6 - Property, Planning & Development		0	0	0	0	0	0	0		-
Vote 7 - Office of the Mayor/Strategic Office		0	0	0	0	0	0	0		-
Vote 8 - COMMUNITY & SOCIAL SERVICES		0	0	0	0	0	0	0		-
<b>Total Capital Multi-year expenditure</b>	4,7	<b>93367955</b>	<b>130430649</b>	<b>140061520</b>	<b>639130</b>	<b>49796026</b>	<b>68256379</b>	<b>-18460353</b>	<b>-27%</b>	<b>140061520</b>
<b>Single Year expenditure appropriation</b>	2									
Vote 1 - Office of Municipal Manager		0	200000	658743	0	0	308527	-308527	-100%	658743
Vote 2 - Budget and Treasury		715031	0	0	0	0	0	0		0
Vote 3 - Corporate Services		1088127	2100000	2933399	394350	1404980	1428827	-23847	-2%	2933399
Vote 4 - Social Service		6540359	1908000	1908000	42435	37167	954012	-916845	-96%	1908000
Vote 5 - Technical and Engineering Services		11166023	83030301	93390880	2726553	25385646	46224555	-20838909	-45%	93390880
Vote 6 - Property, Planning & Development		1685342	6425000	8225000	0	175777	4030690	-3854913	-96%	8225000
Vote 7 - Office of the Mayor/Strategic Office		362244	0	0	0	0	0	0		0
Vote 8 - COMMUNITY & SOCIAL SERVICES		0	0	0	0	0	0	0		0
<b>Total Capital single-year expenditure</b>	4	<b>21557126</b>	<b>93663301</b>	<b>107116022</b>	<b>3163338</b>	<b>27003570</b>	<b>52946611</b>	<b>-25943041</b>	<b>-49%</b>	<b>107116022</b>
<b>Total Capital Expenditure</b>		<b>114925081</b>	<b>224093950</b>	<b>247177542</b>	<b>3802468</b>	<b>76799596</b>	<b>121202990</b>	<b>-44403394</b>	<b>-37%</b>	<b>247177542</b>

## 6.3 Table C4 – Operational Expenditure Performance (functional classification)

Choose name from list - Table C4 Monthly Budget Statement - Financial Performance (revenue and expenditure) - M06 December										
Description	Ref	2023/24	Budget Year 2024/25							
		Audited Outcome	Original Budget	Adjusted Budget	Monthly actual	YearTD actual	YearTD budget	YTD variance	YTD variance	Full Year Forecast
R thousands									%	
<b>Expenditure By Type</b>										
Employee related costs		233561213,4	265297876	265297876	21533671,31	122005067,4	132649168	-10644101	-8%	265297876
Remuneration of councillors		14066021,14	15400984	15400984	1694328,94	7257856,54	7700502	-442645,46	-6%	15400984
Bulk purchases - electricity		161357687	193203577	193203577	14536279,48	99583181,04	96601788	2981393,04	3%	193203577
Inventory consumed		48506903,01	53430639	53430639	4014850,18	26410648,35	26715396	-304747,65	-1%	53430639
Debt impairment		95127990,33	33725773	33725773	2810481,08	17298072,07	16862887	435185,07	3%	33725773
Depreciation and amortisation		94711817,65	94726306	94726306	7254101,95	41831230,89	47363236	-5532005,1	-12%	94726306
Interest		19716635,1	19600559	19600559	396039,99	2514781,83	9800280	-7285498,2	-74%	19600559
Contracted services		52864548,26	76103061	76103061	5382695,5	33170749,23	38051549	-4880799,8	-13%	76103061
Transfers and subsidies		-1658973,04	1054137	1351261	86400	1764288,46	824188	940100,46	114%	1351261
Irrecoverable debts written off		6870116,52	6000007	6000007	15357953,35	15357953,35	3000000	12357953,4	412%	6000007
Operational costs		71018101,41	77092104	77092104	6034192,25	40005516,54	38546176	1459340,54	4%	77092104
Losses on Disposal of Assets		0	0	0	0	0	0	0		0
Other Losses		0	0	0	0	0	0	0		0
<b>Total Expenditure</b>		<b>796142060,7</b>	<b>835635023</b>	<b>835932147</b>	<b>79100994,03</b>	<b>407199345,7</b>	<b>418115170</b>	<b>-10915824</b>	<b>-3%</b>	<b>835932147</b>
<b>Surplus/(Deficit)</b>		<b>-47101898,74</b>	<b>2812188</b>	<b>2515064</b>	<b>44641891,77</b>	<b>36011292,99</b>	<b>1108436</b>	<b>34902857</b>	<b>0</b>	<b>2515064</b>
Transfers and subsidies - capital (monetary allocations)		119891336	194004750	197604752	0	60779255	97535714	-36756459	(0)	197604752
Transfers and subsidies - capital (in-kind)		0	0	0	0	0	0	0		0
<b>Surplus/(Deficit) after capital transfers &amp; contributions</b>		<b>72789437,26</b>	<b>196816938</b>	<b>200119816</b>	<b>44641891,77</b>	<b>96790547,99</b>	<b>98644150</b>	<b>-1853602</b>	<b>(0)</b>	<b>200119816</b>
Income Tax		0	0	0	0	0	0	0		0

Choose name from list - Table C4 Monthly Budget Statement - Financial Performance (revenue and expenditure) - M06 December										
Description	Ref	2023/24	Budget Year 2024/25							
		Audited Outcome	Original Budget	Adjusted Budget	Monthly actual	YearTD actual	YearTD budget	YTD variance	YTD variance	Full Year Forecast
R thousands									%	
<b>Surplus/(Deficit) after income tax</b>		72789437,26	196816938	200119816	44641891,77	96790547,99	98644150	-1853602	(0)	200119816
Share of Surplus/Deficit attributable to Joint Venture		0	0	0	0	0	0	0		0
Share of Surplus/Deficit attributable to Minorities		0	0	0	0	0	0	0		0
<b>Surplus/(Deficit) attributable to municipality</b>		72789437,26	196816938	200119816	44641891,77	96790547,99	98644150	-1853602	(0)	200119816
Share of Surplus/Deficit attributable to Associate		0	0	0	0	0	0	0		0
Intercompany/Parent subsidiary transactions		0	0	0	0	0	0	0		0
<b>Surplus/ (Deficit) for the year</b>		72789437,26	196816938	200119816	44641891,77	96790547,99	98644150	-1853602	(0)	200119816

## 6.4 Table C5 – Capital Expenditure (municipal vote)

Choose name from list - Table C5 Monthly Budget Statement - Capital Expenditure (municipal vote, functional classification, and funding) - M06 December										
Vote Description	Ref	2023/24	Budget Year 2024/25							
		Audited Outcome	Original Budget	Adjusted Budget	Monthly actual	YearTD actual	YearTD budget	YTD variance	YTD variance	Full Year Forecast
R thousands	1								%	
<b>Multi-Year expenditure appropriation</b>	2									
Vote 1 - Office of Municipal Manager		0	700000	700000	0	686270	349998	336272	96%	700
Vote 2 - Budget and Treasury		0	0	0	0	0	0	0		–
Vote 3 - Corporate Services		557841	0	0	0	0	0	0		–
Vote 4 - Social Service		30084941	0	0	0	0	0	0		–
Vote 5 - Technical and Engineering Services		62725173	129730649	139361520	639130	49109756	67906381	-18796625	-28%	139 362
Vote 6 - Property, Planning & Development		0	0	0	0	0	0	0		–
Vote 7 - Office of the Mayor/Strategic Office		0	0	0	0	0	0	0		–
Vote 8 - COMMUNITY & SOCIAL SERVICES		0	0	0	0	0	0	0		–
<b>Total Capital Multi-year expenditure</b>	4,7	93367955	130430649	140061520	639130	49796026	68256379	18460353	-27%	140061520
<b>Single Year expenditure appropriation</b>	2									
Vote 1 - Office of Municipal Manager		0	200000	658743	0	0	308527	-308527	-100%	658743
Vote 2 - Budget and Treasury		715031	0	0	0	0	0	0		0
Vote 3 - Corporate Services		1088127	2100000	2933399	394350	1404980	1428827	-23847	-2%	2933399
Vote 4 - Social Service		6540359	1908000	1908000	42435	37167	954012	-916845	-96%	1908000
Vote 5 - Technical and Engineering Services		11166023	83030301	93390880	2726553	25385646	46224555	20838909	-45%	93390880
Vote 6 - Property, Planning & Development		1685342	6425000	8225000	0	175777	4030690	-3854913	-96%	8225000
Vote 7 - Office of the Mayor/Strategic Office		362244	0	0	0	0	0	0		0
Vote 8 - COMMUNITY & SOCIAL SERVICES		0	0	0	0	0	0	0		0
<b>Total Capital single-year expenditure</b>	4	21557126	93663301	107116022	3163338	27003570	52946611	25943041	-49%	107116022
<b>Total Capital Expenditure</b>		114925081	224093950	247177542	3802468	76799596	121202990	44403394	-37%	247177542

## 6.5 Table C5 – Capital Expenditure (municipal vote, standard classification and funding)

Choose name from list - Table C5 Monthly Budget Statement - Capital Expenditure (municipal vote, functional classification, and funding) - M06 December										
Vote Description	Ref	2023/24	Budget Year 2024/25							
		Audited Outcome	Original Budget	Adjusted Budget	Monthly actual	YearTD actual	YearTD budget	YTD variance	YTD variance	Full Year Forecast
R thousands	1								%	
<b>Capital Expenditure - Functional Classification</b>										
<b>Governance and administration</b>		2360999	3000000	4292142	394350	2091250	2087352	3898	0%	4292142
Executive and council		1645968	1250000	1250000	394350	1080620	625000	455620	73%	1250000
Finance and administration		715031	1750000	3042142	0	1010630	1462352	-451722	-31%	3042142
Internal audit		0	0	0	0	0	0	0		0
<b>Community and public safety</b>		802194	10408000	10408000	42435	660517	5204010	-4543493	-87%	10408000
Community and social services		294894	0	0	0	0	0	0		0
Sport and recreation		0	10378000	10378000	0	639300	5189010	-4549710	-88%	10378000
Public safety		507300	30000	30000	42435	21217	15000	6217	41%	30000
Housing		0	0	0	0	0	0	0		0
Health		0	0	0	0	0	0	0		0
<b>Economic and environmental services</b>		10903988	29128750	43925574	585022	5140472	20369026	-15228554	-75%	43925574
Planning and development		2047586	6425000	8225000	0	175777	4030690	-3854913	-96%	8225000
Road transport		8713181	22703750	35700574	585022	4964695	16338336	-11373641	-70%	35700574
Environmental protection		143221	0	0	0	0	0	0		0
<b>Trading services</b>		100857901	181557200	188551826	2780661	68907356	93542602	-24635246	-26%	188551826
Energy sources		10772937	26206200	26859106	639130	7131532	13399876	-6268344	-47%	26859106
Water management		58386023	137340440	141702160	0	48947042	70237430	-21290388	-30%	141702160
Waste water management		1064000	16510560	18490560	2141531	12828782	9155296	3673486	40%	18490560
Waste management		30634941	1500000	1500000	0	0	750000	-750000	-100%	1500000
<b>Other</b>		0	0	0	0	0	0	0		0
<b>Total Capital Expenditure - Functional Classification</b>	3	114925082	224093950	247177542	3802468	76799595	121202990	-44403395	-37%	247177542
<b>Funded by:</b>										
National Government		96388605	194004750	203635621	1954884	68551906	100043437	-31491531	-31%	203635621
Provincial Government		0	0	0	0	0	0	0		0
District Municipality		0	0	0	0	0	0	0		0
Transfers and subsidies - capital (monetary allocations) (Nat / Prove Departm Agencies, Households, Non-profit Institutions, Private Enterprises, Public Corporations, Higher Education Institutions)		0	0	0	0	0	0	0		0
<b>Transfers recognised - capital</b>		96388605	194004750	203635621	1954884	68551906	100043437	-31491531	-31%	203635621
<b>Borrowing</b>	6	0	0	0	0	0	0	0		0
<b>Internally generated funds</b>		18536476	30089200	43541921	1847585	8247690	21159553	-12911863	-61%	43541921
<b>Total Capital Funding</b>		114925081	224093950	247177542	3802469	76799596	121202990	-44403394	-37%	247177542

## 6.6 Table C5 Debtors Age Analysis

AGE ANALYSIS - DECEMBER 2024 BILLING								
Totals Per Service Type	Total	Current	30 days	60 days	90 days	120 days	150 days	Over 180 days
<b>Advance Payment</b>	(25 014 726,42)	(25 289 354,02)	24 630,62	1 173,12	1 076,76	1 076,76	1 076,76	245 593,58
<b>Electricity</b>	153 185 217,81	13 505 584,00	5 852 798,25	4 364 571,62	3 473 200,71	3 049 943,49	2 739 687,39	120 199 432,35
<b>Property Rates</b>	230 957 316,82	12 390 607,25	7 654 156,74	7 339 756,69	6 124 638,18	14 851 482,52	5 345 801,91	177 250 873,53
<b>Sanitation</b>	98 004 152,70	3 516 527,72	2 760 223,39	2 494 896,13	2 376 815,88	2 279 485,30	2 097 944,81	82 478 259,47
<b>Traffic Fines</b>	1 442 450,00	88 065,00	65 550,00	59 850,00	39 600,00	49 910,00	56 225,00	1 083 250,00
<b>Waste Disposal</b>	114 912 068,68	3 119 904,04	2 742 131,70	2 268 107,19	4 807 749,79	2 066 853,88	1 999 018,71	97 908 303,37
<b>Water</b>	195 754 717,97	8 319 906,67	6 526 122,39	5 526 710,28	4 903 887,90	4 826 362,13	4 452 239,15	161 199 489,45
<b>Sundry services</b>	9 334 687,28	63 011,70	59 845,93	60 872,24	57 161,42	60 459,12	59 337,26	8 973 999,61
<b>Total</b>	<b>778 575 884,84</b>	<b>15 714 252,36</b>	<b>25 685 459,02</b>	<b>22 115 937,27</b>	<b>21 784 130,64</b>	<b>27 185 573,20</b>	<b>16 751 330,99</b>	<b>649 339 201,36</b>

Totals per Property Use	Total Balance	Current Amount	30 Days Amount	60 Days Amount	90 Days Amount	120 Days Amount	150 Days Amount	180+ Days Amount
<b>Agricultural Properties</b>	85 064 245,97	(193 456,95)	2 597 058,51	2 405 613,26	1 961 307,91	9 169 708,62	1 652 330,32	67 471 684,30
<b>Business Properties</b>	33 465 811,21	5 933 972,01	2 206 493,19	1 362 147,07	962 303,09	1 023 483,99	826 831,81	21 150 580,05
<b>Government</b>	19 686 211,74	778 940,35	1 445 572,06	1 328 916,73	1 139 790,34	1 603 395,23	847 684,83	12 541 912,20
<b>Residential Properties</b>	640 359 615,92	9 194 796,95	19 436 335,26	17 019 260,21	17 720 729,30	15 388 985,36	13 424 484,03	548 175 024,81
<b>Total</b>	<b>778 575 884,84</b>	<b>15 714 252,36</b>	<b>25 685 459,02</b>	<b>22 115 937,27</b>	<b>21 784 130,64</b>	<b>27 185 573,20</b>	<b>16 751 330,99</b>	<b>649 339 201,36</b>

GOVERNMENT DEBTS - DECEMBER 2024 BILLING								
Name of the Department	Total Balance	Current Amount	30 Days Amount	60 Days Amount	90 Days Amount	120 Days Amount	150 Days Amount	180+ Days Amount
Department Of Agriculture	314 100,00	17 710,96	16 042,62	53 244,08	11 802,00	12 863,10	11 024,12	191 413,12
Department Of Education	2 411 535,26	24 846,19	219 012,36	109 297,74	119 020,69	100 404,69	94 400,29	1 744 553,30
Department Of Health	993 214,45	440 914,29	16 046,99	15 898,11	15 749,24	15 600,38	15 466,49	473 538,95
Department Of Land Affairs	149 032,10	1 800,88	2 703,37	6 229,50	2 480,39	24 550,10	2 446,43	108 821,43
Department of Nature Conservation	260 665,72	21 262,06	20 984,20	20 706,33	20 428,47	20 150,61	18 839,90	138 294,15
Department Social Development	22 611,32	14 491,09	8 120,23	-	-	-	-	-
Department of Justice	56 264,41	3 014,33	2 979,43	2 943,88	2 908,64	2 873,37	2 837,82	38 706,94
Department of Public Works	15 357 781,38	247 672,37	1 151 963,27	1 109 792,29	961 468,08	1 419 747,18	697 061,80	9 770 076,39
Department of Transport	27 008,59	2 020,64	2 294,73	5 444,73	637,51	1 975,25	442,19	14 193,54
Limpopo Economic Development Agency	93 998,51	5 207,54	5 424,86	5 360,07	5 295,32	5 230,55	5 165,79	62 314,38
<b>Total</b>	<b>19 686 211,74</b>	<b>778 940,35</b>	<b>1 445 572,06</b>	<b>1 328 916,73</b>	<b>1 139 790,34</b>	<b>1 603 395,23</b>	<b>847 684,83</b>	<b>12 541 912,20</b>

## 6.7 Table C6 – Financial Position

Choose name from list - Table C6 Monthly Budget Statement - Financial Position - M06 December						
Description	Ref	2023/24	Budget Year 2024/25			
		Audited Outcome	Original Budget	Adjusted Budget	YearTD actual	Full Year Forecast
<b>R thousands</b>	1					
<b>ASSETS</b>						
<b>Current assets</b>						
Cash and cash equivalents		60711469	57830112	57830112	68982536	57830112
Trade and other receivables from exchange transactions		175842210	518517738	518517738	200800396	518517738
Receivables from non-exchange transactions		112873897	22098534	22098534	112983290	22098534
Current portion of non-current receivables		0	0	0	0	0
Inventory		5482419	9000000	15003981	11309193	15003981
VAT		6014541	34820524	34820524	67901858	34820524
Other current assets		-553267	1476073	1476073	-452517	1476073
<b>Total current assets</b>		<b>360371269</b>	<b>643742981</b>	<b>649746962</b>	<b>461524756</b>	<b>649746962</b>
<b>Non-current assets</b>						
Investments		0	0	0	0	0
Investment property		17870867	17631000	17631000	17923000	17631000
Property, plant, and equipment		1437855176	1650986655	1674052247	1476278618	1674052247
Biological assets		0	0	0	0	0
Living and non-living resources		0	0	0	0	0
Heritage assets		77000	77000	77000	77000	77000
Intangible assets		1780178	2000000	2000000	823547	2000000
Trade and other receivables from exchange transactions		0	0	0	0	0
Non-current receivables from non-exchange transactions		0	0	0	0	0
Other non-current assets		0	0	0	0	0
<b>Total non-current assets</b>		<b>1457583221</b>	<b>1670676655</b>	<b>1693760247</b>	<b>1495102165</b>	<b>1693760247</b>
<b>TOTAL ASSETS</b>		<b>1817954490</b>	<b>2314419636</b>	<b>2343507209</b>	<b>1956626921</b>	<b>2343507209</b>
<b>LIABILITIES</b>						
<b>Current liabilities</b>						
Bank overdraft		0	0	0	0	0
Financial liabilities		40809563	42694371	42694371	41245312	42694371
Consumer deposits		12011891	10949088	10949088	11950004	10949088
Trade and other payables from exchange transactions		137702440	218734923	198734923	107016662	198734923
Trade and other payables from non-exchange transactions		12907487	19769738	19769738	21898519	19769738

Choose name from list - Table C6 Monthly Budget Statement - Financial Position - M06 December						
Description	Ref	2023/24	Budget Year 2024/25			
		Audited Outcome	Original Budget	Adjusted Budget	YearTD actual	Full Year Forecast
<b>R thousands</b>	1					
Provision		4497000	4249000	4249000	4497000	4249000
VAT		5596409	4533179	4533179	17408513	4533179
Other current liabilities		0	0	0	0	0
<b>Total current liabilities</b>		<b>213524790</b>	<b>300930299</b>	<b>280930299</b>	<b>204016010</b>	<b>280930299</b>
<b>Noncurrent liabilities</b>						
Financial liabilities		77818465	118618328	118618328	73479278	118618328
Provision		113818168	104896162	104896162	113818168	104896162
Long term portion of trade payables		0	0	0	0	0
Other non-current liabilities		0	0	0	0	0
<b>Total noncurrent liabilities</b>		<b>191636633</b>	<b>223514490</b>	<b>223514490</b>	<b>187297446</b>	<b>223514490</b>
<b>TOTAL LIABILITIES</b>		<b>405161423</b>	<b>524444789</b>	<b>504444789</b>	<b>391313456</b>	<b>504444789</b>
<b>NET ASSETS</b>	2	<b>1412793067</b>	<b>1789974847</b>	<b>1839062420</b>	<b>1565313465</b>	<b>1839062420</b>
<b>COMMUNITY WEALTH/EQUITY</b>						
Accumulated surplus/(deficit)		1412793066	1815606370	1818909248	1565313468	1818909248
Reserves and funds		0	-25000000	-25000000	0	-25000000
Other		0	0	0	0	0
<b>TOTAL COMMUNITY WEALTH/EQUITY</b>	2	<b>1412793066</b>	<b>1790606370</b>	<b>1793909248</b>	<b>1565313468</b>	<b>1793909248</b>

## 7. Conclusion

The municipality has maintained an unqualified Audit Opinion on financial statements for 2023-24 FY and the opinion of audit of the predetermined objectives (AOPO) have maintained a qualified audit opinion on KPA2 and unqualified on KPA4.

The 2024-25 Mid - Year Performance Report represents the overall non-financial performance of the municipality. The data provided was because of the collaboration of various Departments within the institution and informed by the Key Performance Indicators and Targets as set in the – 2024/25 FY Service Delivery and Budget Implementation Plan and the Integrated Development Plan of the Municipality. This reflects a fair performance for the Institution. The institutional performance is at 4,0 % for key performance indicators and 1.5 project implementations. The municipality is striving to carry out its constitutional mandate of service delivery, however the decline in revenue collection and decreased revenue base remains to be a challenge.

The aged service delivery infrastructure requires replacement instead of just maintenance, the municipality is on course with the process of replacement where possible, this affects service delivery negatively, especially the sanitation part.

The achievements reflected above are a symbol of good governance and administration as displayed by both the Council and Administration Management.

## 8. Approval

Approved by:

\_\_\_\_\_  
**M MMOPE**  
**Acting Municipal Manager**

\_\_\_\_\_  
**Date:**